Approved: July 2018

## elevate Execution Framework & Tactics

together as one

Objective Evaluation System	Leader Development	Must Haves <sup>s</sup> M	Performance Gap	Standardisation Accelerators
Aligned	I Goals	Aligned Be	ehavior	Aligned Process
<ul> <li>Goals</li> <li>90 Day Plans</li> <li>Performance dashboard</li> <li>Monthly Accountability Meetings</li> <li>Team goal alignment</li> <li>Alignment communication</li> </ul>	<ul> <li>Leadership Forum</li> <li>Leadership Development</li> <li>Team development</li> <li>Coaching</li> <li>Leaders Orientation</li> <li>Leaders connecting staff to "Elevate" - the WHY</li> <li>Take the Lead</li> <li>HETI/CEC Leadership programs</li> </ul>	<ul> <li>Leader Rounding with Staff</li> <li>Leaders Rounding with Patients, Clients, Residents</li> <li>Service Rounding</li> <li>Executive Rounding</li> <li>Traffic Light Reports</li> <li>Reward &amp; Recognition</li> <li>AIDET</li> <li>Key Words @ Key Times</li> <li>Huddles</li> <li>3/2 rule</li> <li>Manage Up</li> <li>Bedside handover</li> <li>No Pass Zone</li> <li>Hourly Patient Rounding (Intentional Rounding)</li> <li>Patient Communication Board</li> <li>Post visit phone calls</li> <li>Pre visit calls</li> <li>Care Transitions</li> <li>Staff Forums</li> <li>Organisational Orientation</li> <li>Essentials of Care</li> </ul>	<ul> <li>CORE Values</li> <li>Behaviours – Above and Below the Line</li> <li>Code of Conduct</li> <li>High-Middle-Low Performer Conversations</li> <li>Probation Periods – New Employee Performance Review</li> <li>Reward and Recognition</li> <li>Performance Appraisals</li> <li>Annual Employee Conversation cycle</li> <li>30 &amp; 90 day conversations</li> <li>Peer Interviewing</li> </ul>	<ul> <li>Change Management process</li> <li>ISBAR</li> <li>Clinical Handover</li> <li>Validation (Audits)</li> <li>Clinical redesign</li> <li>Policy &amp; Procedures</li> <li>Accreditations</li> <li>Practice Development</li> <li>Performance Improvement processes e.g. Lean, 6 Sigma, PDCA, etc.</li> <li>Between the Flags</li> <li>Clinical pathways &amp; Care plans</li> <li>Leading Better Value Care</li> <li>M&amp;M reviews</li> <li>Standardised meetings</li> <li>No Fly Zone</li> <li>Visual Mgt Boards</li> </ul>
		<ul><li>Care &amp; Kindness</li></ul>	្រា	HURON Studer Group.*