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# ERIN LONGBOTTOM

Darlinghurst, NSW | ██████████ | ██████████

## PROFILE SUMMARY

A passionate advocate for health and housing equity with extensive cross-sector leadership experience. A strong leader with integrity, adept at driving and implementing strategic plans. Skilled at collaboration, coordinating effective stakeholder engagement and key cross-sector partnerships to facilitate systems change. Strong leadership of diverse clinical and non-clinical teams, delivering service outcomes through advocacy, capacity building, coaching and collaboration. Proficient in risk management, policy writing, governance, reporting, compliance, media, and public relations.

## EDUCATION AND TRAINING

**Graduate Certificate Clinical Redesign** – Completed - University of Tasmania – 2023  
**Nurse and Facility, Leaders Leadership Program** – Completed – St Vincents Health Australia - 2023  
**Trauma Responsive Leadership, Self as Leader** – Completed – Blue Knot Foundation 2023  
**Australasian College of Health Service Management** - Leadership Congress – Perth – 2022  
**Accelerated Implementation Methodology** – Completed – St Vincent’s Health Network Sydney – 2022  
**Essential Coach Approach Program** – Completed – St Vincent’s Health Network Sydney (via SelfSTART) - 2021  
**Clinical Supervision Training** – Completed – St Vincent’s Health Network Sydney – 2015 (Refresher | 2020)  
**Frontline Management Development Program** – Completed – St Vincent’s Health Network Sydney – 2017  
**Bachelor of Nursing** – Completed - Wairariki Institute of Technology, Rotorua, New Zealand – 2000

## PROFESSIONAL EXPERIENCE

### St Vincent's Hospital Sydney, Darlinghurst | Feb 2015 – Current

#### Nursing Unit Manager, Homeless Health Service, Full-time

- The Homeless Health Service (HHS) is the only specialised multispecialty service dedicated to supporting people experiencing homelessness in NSW. The service provides outreach healthcare, taking health services to people experiencing homelessness in the community.
- As HHS Nursing Unit Manager (NUM) I provide clinical and operational leadership to the Homeless Outreach Team, After Hours Outreach Team, and the Sister Clare Richardson Mobile Clinic Service.
- My teams comprise of 17 staff – physicians, nurses, allied health staff, Aboriginal Health Workers, and peer support workers. In addition, I also provide professional governance to all nurses (12) in the service. The role also includes supporting volunteers and coordinating clinicians from other services in the Mobile Clinic.
- A key element of my role is partnership management and stakeholder engagement. I coordinate partnerships with Homes NSW (HOST team), City of Sydney, Neami Way2Home, Wayside, Salvation Army and the Kirketon Road Centre to provide daily street patrols. We also partner with many local Specialist Homelessness Services and drop-in centres to provide 24 health clinics every week throughout the city.
- I take an active role in providing advocacy, education, support and capacity building within the homelessness sector. In partnership with the City of Sydney, I lead effective outreach service coordination for the inner city assertive outreach services.
- My role also entails people management, including recruitment, rostering, managing staff leave and staff retention. A key priority is staff wellbeing, ensuring team members are supported and safe, and minimising the impact of vicarious trauma.
- I lead the effective management of complex budgets and funding arrangements, collaborating with the Inner-City Health Senior Leadership Team to identify potential additional funding sources. I also ensure that reporting and evaluation requirements are met effectively and promptly.

### St Vincent's Hospital, Darlinghurst | Sep 2014 – Feb 2015

#### Assertive Outreach Services Manager (Acting)

The Assertive Outreach Services Manager (AOSM) provides clinical and operational leadership to the Assertive Outreach Team and the Wesley Mission partnership project. The AOSM ensures the effective provision of healthcare and support to people experiencing homelessness. The AOSM also works to maintain strong partnerships with key stakeholders whilst ensuring the safe provision of outreach healthcare and care coordination to people experiencing homelessness.

## NOTABLE ACHIEVEMENTS

- **A Right to Home Campaign** – I currently lead a sector-wide advocacy campaign to address the issue of non-resident people experiencing homelessness. This campaign brings together diverse stakeholders across homelessness, health, and asylum seeker sectors to lobby for policy change for Non-Resident people.

- **Non-Resident Lived Experience Advocacy Group** – I currently lead a lived experience group in partnership with the City of Sydney. The group comprises seven members who are non-residents of diverse experiences and nationalities. The members are actively involved in advocating for change for non-resident people.
- **Sister Clare Richardson Mobile Clinic** – In 2022, I set up this unique healthcare initiative to improve access for populations who typically face barriers to accessing healthcare in traditional fixed-site settings. By focusing on underserved communities, the clinic plays a vital role in reducing health disparities and promoting health equity.
- **Dalarinji: Our health, our healing project** – this is a First Nations co-design project aiming to improve the experience of First Nations patients at St Vincent's. Currently in the implementation phase, we are leading the development of a Yarn'n Circle, Racism Campaign, Smoking Ceremony Policy, point of care cultural education and Aboriginal Patient Rounding.

## AWARDS & RECOGNITION

- **Community Recognition Statement** – Alex Greenwich via the Legislative Assembly | 2024 – for advocacy for non-resident people sleeping rough within the Sydney electorate
- **CEO Nurse of the Year Award** - St Vincent's Health Network Sydney | 2021 - awarded for social justice, working at the edge, being gutsy, innovative, a risk taker and advocate. For delivering healthcare where it is needed the most.
- **NSW Health Excellence in Nursing Awards - Judith Meppen Leadership Award** Highly Commended | 2021 – for leadership during the COVID-19 pandemic response and ongoing advocacy.
- **Nursing Leadership Award** - St Vincent's Health Network Sydney | 2020 – team nominated, for being an outstanding leader, for dedication, compassion and kindness.

## RECENT CONFERENCE/SPEAKING ENGAGEMENTS

- **Panel member and moderator** – Homelessness NSW conference – Newcastle 2024
- **Panel member** – 'A Right to Home' Documentary premiere – NSW Parliament Theatre - 2024
- **Panel member** – 'Housing precarity amongst migrants, minoritised ethnic and marginalized communities in times of polycrisis - International Symposium at University of Sydney - 2024
- **Panel Moderator** – City of Sydney Homeless Interagency – Non-resident people experiencing homelessness - 2023
- **Speaker** – Refugee Council of Australia, Homelessness Week event, Federal Parliament – Canberra - 2023
- **Panel Moderator** – St Vincent's Homelessness Week Event – "It's Time to End Homelessness" - 2023
- **Panel Moderator** – St Vincent's NAIDOC Week Event – "Dalarinji: Our health, our healing" & Yarn'n Circle - 2023
- **Speaker** – Mary Aitkenhead Ministries National Conference – Sydney - 2023
- **Speaker** – Informa Chronic Disease Management Conference - Sydney – 2022
- **Speaker/Convener** – A Right to Home Forum – Sydney – 2022
- **Speaker** – AHURI National Homelessness Conference – Canberra – 2022
- **Speaker** – Department of Communities and Justice Team Leader Conference - 2022
- **Speaker** – Philanthropy Australia National Conference – Sydney – 2022
- **Speaker** – Curran Foundation Evolution Giving Circle Dinner - 2022
- **Speaker** – International Forum on Safety & Quality in Healthcare – Sydney – 2022
- **Speaker** – Australian College of Nursing – Community Nursing Week Webinar - 2022
- **Speaker** – Technology Tools for Social Change Symposium (speaking w/ Hon Victor Dominello & Steve Worrell CEO Microsoft Australia & NZ) – Sydney – 2022

## RESEARCH AND PUBLICATIONS

- **In progress:** 2021/ETH12215: Dalarinji: Our health, our healing - A mixed methods study investigating the causes of re-attendance of Aboriginal and Torres Strait Islander patients to St. Vincent's Hospital, Sydney, within 28 days of separation
- Currie J, Grech E, **Longbottom E**, et al Jasmine Yee, Ruth Hastings, Amy Aitkenhead, et al. (2022) Scoping review of the application of the Behavioural Model for Vulnerable Populations to people experiencing homelessness, Journal of Social Distress and Homelessness; DOI: 10.1080/10530789.2022.2130590
- Currie J, Grech E, **Longbottom E**, Yee J, Hastings R, Aitkenhead A, et al. (2022) Development of the Homeless Health Access to Care Tool to identify health-related vulnerability among people experiencing homelessness: Delphi study, Australia. BMJ Open;12: e058893. doi:10.1136/ bmjopen-2021-058893
- Currie J, Grech E, **Longbottom E**, Yee J, Hastings R, Aitkenhead A, et al. (2021) Scoping review of the characteristics assessed by vulnerability indices applied to people experiencing homelessness. PLoS ONE; 16(7): e0254100. <https://doi.org/10.1371/journal.pone.0254100>
- **Longbottom, E.** (2020) Tackling Homelessness and Healthcare on the Frontline: The Innovative Response of the Homelessness Assertive outreach Response Team and the role of the St Vincent's Hospital Sydney Homeless Health Service. Parity 33(02)
- McDaid B, **Longbottom E**, Brewer J, Sequeira T & Geasley T. (2016) Specialist homeless services assertive outreach good practice guidelines. Homelessness NSW, Sydney. <http://homelessnessnsw.org.au/wp-content/uploads/2021/03/Assertive-Outreach-Practice-Guidelines.pdf>