

**St Vincent's Health Australia**

ABN: 75 073 503 536

A: Level 22, 100 William St
East Sydney NSW 2010**P:** 02 9367 1100**E:** svhacommunications@svha.org.au**W:** svha.org.au

Mr Alfa D'Amato
Deputy Secretary, Financial Services and Asset Management and Chief Financial Officer
NSW Health
1 Reserve Road,
St Leonards NSW 2065

Dear Mr D'Amato *Alfa*

Re: St Vincent's Health Network Activity Performance 2023-2024

Thank you for your ongoing collaboration with, and support of, St Vincent's Health Network Sydney and the communities we serve.

As you are aware, St Vincent's Health Network Sydney (SVHN) is undertaking a significant program of transformation and performance improvement; with year-to-date results showing improvements across several key indicators, including Transfer of Care (TOC), Elective Surgery and Quality & Safety indicators. SVHN has now exceeded the State benchmark for TOC for five consecutive months and continues to meet the Triple Zero waiting list target for elective surgery. The most recent Quarterly Board Report provided to SVHN by NSW Health (Oct to Dec 2023) indicates that SVHN has had the largest improvement in emergency department access performance of all NSW health services over this reporting period; a result which has been achieved in the context of material increases in emergency demand, with 5,000 additional attendances compared to 2018-19.

These results demonstrate the commitment and dedication of our leadership team, and indeed our broader workforce, to our continued partnership with NSW Health and to delivering better, fairer care for the community of NSW.

Pleasingly, these results have been achieved in the context of increasing activity - our March YTD NWAU activity performance is 3.7% over target and this trajectory is forecast to remain stable to 30 June 2024 – and other one-off impacts such as the closure of St Joseph's hospital (including payment of redundancies), and supporting the State's response to the Bondi Junction tragedy.

In recognition of this performance and our ongoing contribution to better patient outcomes and experiences for the people of NSW, I seek your support to recognise these accomplishments in the 2023-24 financial year, and to reflect this trajectory in the activity parameters set for SVHN in the 2024-25 Service Level Agreement.

I look forward to continuing to work with you and your Team in supporting better, fairer healthcare for the people of NSW.

Regards

A handwritten signature in black ink, appearing to read 'Anna', with a long horizontal stroke extending to the right.

Anna McFadgen
Chief Executive Officer
St Vincent's Health Network Sydney

Date: 13.05.2024

cc. Mr Matthew Daly
Deputy Secretary, System Sustainability and Performance
NSW Health