

Ref: H23/68113

Ms Anna McFadgen
Chief Executive
St Vincent's Health Network

2023-24 Service Agreement

Dear Ms McFadgen

Please find attached an executed copy of the 2023-24 Service Agreement for St Vincent's Health Network (SVHN). This agreement supersedes the interim schedules issued on 30 June 2023. I acknowledge the letter from you and the Board regarding your concerns with Service Agreement inclusions. I'm seeking advice and will respond to these matters in separate correspondence.

I would also like to acknowledge the collaboration and support provided by the SVHN executive team to the System Purchasing Branch during the development of the full year 2023-24 Service Agreement.

Service Agreements set performance and accountability requirements for health services as measured against the key performance indicators and deliverables for 2023-24 in alignment with the Future Health Strategic Framework. The organisation's performance will be monitored by the System Sustainability and Performance Division in line with the *NSW Health Performance Framework*.

The Auditor General requires that the Service Agreement and the *Notes and Glossary to 2023-24 Budget Schedule* be displayed on the organisation's website as soon as convenient. A summary of the organisation's expense budget is to be prepared and made available in a prominent location on your internet site, with the summary of the initial facility budget allocations. Please send confirmation that these documents have been uploaded, and the date of upload to the Executive Director, System Purchasing Branch at [REDACTED]

I look forward to continuing to work with you, the Board and Executive of SVHN throughout the rest of the financial year.

Yours sincerely

Susan Pearce AM
Secretary, NSW Health

Encl. SVHN 2023-24 Service Agreement