

HEALTH SYSTEM STRATEGY AND PATIENT EXPERIENCE

15 August 2023

1.00pm – 2.00pm

Health Services Association of NSW (HSA) Working Group

**Microsoft Teams or attend in person Room 1.N.12
Level 1, 1 Reserve Road, St Leonards**

<p>1. Welcome and Introduction</p>	<p>Deb Willcox</p>
<p>2. Matters for Discussion:</p> <ul style="list-style-type: none"> 2.1 Policy – identification of gaps/need to ensure consistency 2.2 Enhance communication and understanding of AHOs across Ministry of Health Divisions 2.3 Transparency and equity – contracts and funding 2.4 Governance – engagement with Local Health Districts 2.5 Access to Statewide Services – MyHealthLearning platform 2.6 Process for escalation – single point of contact 2.7 Capital works and asset management 2.8 Insurance issue - iCare 	

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3. Other Business	All
4. Next Steps	All
5. Next Meeting: TBA	All