

Deb Willcox AM

Role

NSW Health, Deputy Secretary, Health System Strategy and Patient Experience

Sept 2022 - Current

The Health System Strategy and Patient Experience Division is responsible to the Secretary for strategic health policy development, interjurisdictional negotiations, including national health reform, systemwide planning of health services including mental health, capital planning, prevention and response to violence and neglect and specialty services. The division sets the strategic direction for key policy areas including maternal, child, youth and paediatric health policy, palliative care, aged care, disability and working across government agencies to respond to complex social issues. The division also supports strategic reform and planning through Future Health, value-based healthcare, improving the quality of service planning and capital developments, and adoption of new health technologies, genomics and precision medicine, as well as providing state-wide guidance on elevating the patient experience and creating exceptional experiences for patients, carers and staff across NSW Health.

Previous Experience

Northern Sydney Local Health District, Chief Executive
(including Interim Chief Executive Mar 2017 – Jul 2017)

Nov 2017 – Sept 2022

NSW Health, Deputy Secretary Patient Experience and System Performance

Mar 2021 – Mar 2021

Sydney Local Health District and Royal Prince Alfred Hospital, Director
Operations and General Manager

Oct 2015 – Oct 2017

Royal Prince Alfred Hospital, General Manager

Jan 2013 – Oct 2015

NSW Ministry of Health, Acting Director, Policy and Coordination Unit

Aug 2011 – Feb 2012

Education and Qualifications

Harvard University, JFK School of Government Executive Program, Senior
Executives in State and Local Government

2015

University of Notre Dame Sydney, Visiting Lecturer (Legal Studies for
Undergraduate Nursing Students)

2009

Supreme Court of New South Wales, Admitted as a Legal Practitioner

2005

Awards

Member of Order of Australia

2023

NSW Public Service Commission, NSW Leadership Academy – Band 3 Leading
Executives Program

2022

NSW Health, Top 50 Public Sector Women (NSW)

2018

Board Appointments

eHealth Executive Council, Member

2020 - 2022

NORTH Foundation, Board Member

2019 - 2022

Australian Institute of Health Service Management , Board Member	<i>2018 - 2022</i>
HealthShare NSW , Board Member	<i>2018 - 2022</i>
Kolling Institute , Board Member	<i>2018 - 2022</i>
Psychosis Australia Trust , Trustee	<i>2012 - 2013</i>
Law Society of New South Wales , Councillor	<i>2006 - 2013</i>
Law Society of New South Wales , Chair, Government Lawyer's Committee	<i>2006 - 2013</i>
Law Society of New South Wales , Chair, Human Rights Committee	<i>2006 - 2013</i>
Cancer Council of New South Wales , Ministerial Nominee to the Members Assembly	<i>2006 - 2011</i>
HOME Hospice , Chair	<i>2005 - 2008</i>
Assistance Dogs Australia , Board Director (formally Chair)	<i>2001 - 2007</i>
Neuroscience Institute of Schizophrenia and Allied Disorders , Non-Executive Board Member	<i>2004 - 2007</i>