Incidents
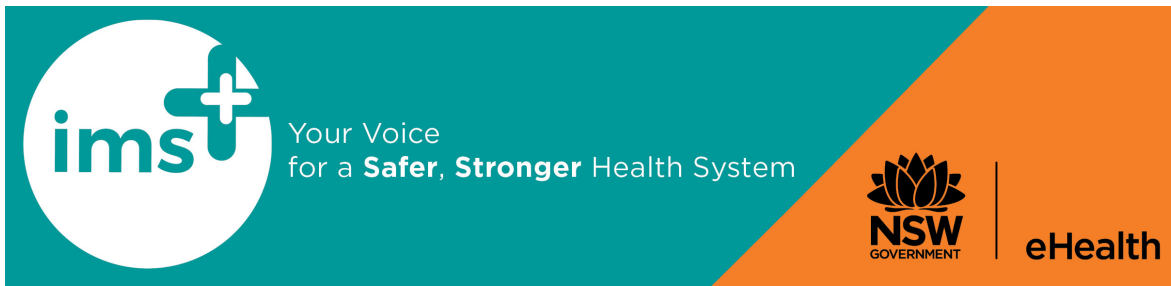

To view the NSWH policies page click **HERE**.

If you require any assistance, please view user guides and videos **HERE**.

INC403159 | Security and Safety

Incident Overview

Details and Status

Reference ID	INC403159
Name of primary person affected	
Reported date (dd/mm/yyyy)	25/02/2022
Reported time (hh:mm)	07:46
Incident status	New

Incident Details

Incident Details

Who or what was <u>most</u> affected? This refers to the primary person affected, not the person who caused it	No Person

Incident Details

Incident date (dd/mm/yyyy)	25/02/2022
Incident time (24 hrs) (hh:mm)	07:30
Is the time estimated?	No

Incident Details

What type of NSW Health organisation do you work for?	Local Health District (LHD) / Hospital or Specialty Health Network

Health Service

Health Service

Health/Ambulance service where the incident occurred	NSWH / WSLHD / WSLHD / Cumberland Hospital / CU Mental Health Services Hainsworth
Service responsible for clinical care/support	
Please type in and search for the Ward/Department/Station first, then select the location with the correct LHD/Organisation in the name. If you can't find your location please see Help Text for examples.	

Additional details about Location (e.g., corridor, hallway, community address)	Unit wide

What Happened?
(or could have happened)?

Principal incident type is meant to capture incidents, near misses and hazards.

What Happened?
(or could have happened)?

Details	Sel-test not working. Pull tag alarm not working. Man down alarm not working Button trigger not working. Duress alarm system not functioning.

What Happened?
(or could have happened)?

Principal incident type	Security and Safety

What Happened?
(or could have happened)?

Please categorise this incident type further	Emergency preparedness

What Happened?
(or could have happened)?

Additional details	Unavailable

NoWas any equipment involved in the incident?

Outcome / Responses

Initial Assessment

Initial Impact of incident	Threat to safety and security of patients, staff, service
Initial Care and/or treatment required following incident/near miss	Local management response only, including localised lockdown, relocation of staff or patients
Initial Harm Score	3

Responses

Responses

Have you told your manager?	Yes
Immediate action(s) taken Enter action taken at the time of the incident	Notified nurse manager of duress system being down. Notified assessment center staff.

Contributing Factors and Prevention

What things could have contributed to the incident?	
Did the use of telehealth or virtual care potentially contribute to this incident or near miss?	Yes
What could be done to prevent similar incidents?	

Feedback to the Notifier

Use this section to detail any specific feedback to the notifier.

Feedback to notifier	