



# ICT Purchasing Framework

UPDATED: 1 SEP 2021

Contractual requirements for buying ICT goods and services. The framework comprises Core& contracts and MICTA/ICTA contracts.

## ICT Purchasing Framework is mandatory for all ICT procurements

All NSW Government agencies must use the ICT Purchasing Framework when buying ICT-related goods and services. This is mandated by Procurement Board Direction [PBD-2021-02](#).

The ICT Purchasing Framework comprises:

- [Core& contracting framework](#) for ICT procurements that are low risk and up to \$1 million (excluding GST)
- [MICTA/ICTA contracting framework](#) for ICT procurements that are high risk or over \$1 million (excluding GST).

To determine the right contracting framework, view the [guidelines for assessing risk in ICT/digital sourcing](#).

## Making changes to the ICT Purchasing Framework

The process for contract variations depends if the variation is:

- beneficial
- non-beneficial, or
- excluded.

### Beneficial variations



Beneficial contract variations are changes that clearly improve the customer's contractual position. For example, changes that improve customer's legal rights or changes that impose extra obligations on the supplier.

Agencies don't need approval from the Department of Customer Service (DCS) or to notify DCS of beneficial variations.



Find



Contents

Agencies may agree to non-beneficial variations to the ICT Purchasing Framework documents, subject to:

- compliance with the internal reporting and governance framework prescribed by DCS, and
- the excluded variations described in [PBD-2021-02](#).

## Excluded variations

The ability of an agency to agree to non-beneficial variations to the ICT Purchasing Framework excludes:

- variation of any ICT procurement contracts under a whole-of-government panel or contract
- exemptions from using the ICT Purchasing Framework
- variations that change the order of precedence of the framework documents or that enable supplier terms to take priority.

An agency will require DCS approval in relation to excluded variations.

Agencies may view the GRF by emailing [ICTServices@customerservice.nsw.gov.au](mailto:ICTServices@customerservice.nsw.gov.au)

## View previous versions of Procure IT

- [Procure IT v3.2](#) for contracts established between 1 September 2017 and 31 August 2021
- [Procure IT v3.1](#) for contracts established between 13 June 2013 and 31 August 2017
- [Procure IT v3.0](#) for contracts established between 1 July 2011 and 13 June 2013
- [Procure IT v2.1.3](#) for contracts established before 1 July 2011
- [Short form ICT agreement](#) replaced by Core& contracts on 1 November 2018

## Send feedback

If you have any questions or want to provide feedback, please email [ictservices@customerservice.nsw.gov.au](mailto:ictservices@customerservice.nsw.gov.au)

## For general enquiries and help



[buy.nsw@customerservice.nsw.gov.au](mailto:buy.nsw@customerservice.nsw.gov.au)



1800 679 289

## buy.nsw services and platforms

[eQuote](#)

[Supplier Hub](#)

[catalogues.buy.nsw](#)

We pay respect to the Traditional Custodians and First Peoples of NSW, and acknowledge their continued connection to their country and culture.

[About us](#)

[Contact us](#)

[Terms of use](#)

[Sitemap](#)

[Privacy](#)

[Accessibility](#)

[Copyright](#)

[Follow us](#)



Copyright © 2024