



Ms Margot Mains

Current role

Illawarra Shoalhaven Local Health District, Chief Executive Officer October 2014 to present

- In conjunction with ISLHD colleagues, developed comprehensive health care services plans, strategic plans, and annual plans.
- Developing a full clinical leadership and governance structure to enhance service delivery and quality and safety, measured through Key Performance Indicators (KPIs).
- Provided strong leadership and ensured robust processes for the provision of priority healthcare needs for NSW residents, particularly in emergency situations such as environmental disaster and COVID-19.
- Implemented a significant range of initiatives to improve access and flow across the District including emergency short stay areas; alternate ambulance pathways (Bulli Urgent Care Centre, Mental Health, Residential Aged Care Facility Outreach, Palliative Care and Community Nursing); Hospital in the Home; Virtual Hospital Ward and Virtual Care.
- Identified and harnessed appropriate resources to support the local health district and specialty health networks in addressing performance issues related to access and flow, waiting lists, access to emergency departments, performance against quality and safety measures, and the implementation of urgent new service models, while providing timely and accurate advice on operational and governance issues.
- Established professional networks and relationships across NSW Health, government departments, non-government organisations (NGO's), and other partners including universities and the Public Health Network (PHN), collaborating on responses to emerging issues and promoting cooperative working relationships, significant research development and the establishment of an Aboriginal strategic alliance.
- Supported Waminda in their leadership of the Birthing on Country (BoC) project through the Gugjaga Gunyahlamai Birth Centre and Community Hub in Nowra, the first stand-alone Aboriginal midwifery led BoC model in Australia.

- Provided oversight for \$1.5 billion in infrastructure development including clinical services planning, building planning and value management.
- Led planning for change through the development of public healthcare virtual technology, including Virtual Enhanced Community Care and Virtual Hospital Ward.
- Member of a number of State-Wide Committees including Chair of the State Scope of Clinical Practice, Co-Chair of the Statewide Initiative for Diabetes Management Steering Committee and Co-Chair for the Regional and Rural Strategy Group.

Recent experience

Northern Adelaide Local Health Network , Chief Executive Officer	August 2011 – October 2014
Accident Compensation Corporation , Strategic Programme Leader	February 2008 – August 2011
Capital and Coast District Health Board , Chief Executive Officer	December 1999 – December 2008
MidCentral Health Ltd , Chief Executive Officer	July 1993 – December 1999
Manawatu-Wanganui Area Health Board , Acting General Manager	September 1992 – July 1993

Education and qualifications

Massey University , Business Management, Diploma in Dispute Resolution	2010 ongoing
University of Otago , Bachelor of Laws (LLB) Health and Employment	2012
University of Oxford , Strategic Leadership Program (short course)	2007
Institute of Directors New Zealand Course	
Harvard University , Finance for Senior Executives	
Massey University , Master of Business Admin – Completion of four papers.	
Massey University , Post Graduate Diploma of Nursing	
Christchurch Polytechnic , Certificate in Community Health	
Dunedin Hospital , Registered General and Obstetric Nurse	

Awards

Wollongong Australian of the Year Mayoral Recognition Award	2022
University of Wollongong Fellowship	2021
Manawatu Businesswoman of the Year	1999