

Memo



TO All Staff, Concord Repatriation General Hospital (CRGH)

FROM Joseph Jewitt, A/General Manager CRGH

SUBJECT Invitation – Concord COVID-19 Reflection Sessions

Dear colleagues

Many of you will be aware that an independent organisation, ProActive ReSolutions, has been working closely with several departments at CRGH to support us in creating a more positive working environment for all staff.

One of the issues ProActive ReSolutions has brought to my attention is the desire expressed by staff to reflect on how Concord Hospital experienced the most challenging times of the COVID-19 pandemic and discuss lessons for the future.

I have asked ProActive ReSolutions to facilitate a series of sessions titled 'Concord COVID-19 Reflections'. The Reflections sessions aim to do two things:

- enable us to engage directly with each other to share experiences,
- consider what we, as a hospital, might do differently when faced with challenging circumstances in future.

Each session will involve a maximum of 20 staff from different CRGH departments. At least one member of the Concord Executive team will be present to participate and listen to staff feedback.

Three Reflection Sessions will be offered:

- **Session 1:** Tuesday 30 January from 1:00pm to 3:00pm
- **Session 2:** Wednesday 14 February from 9:00am to 11:00am
- **Session 3:** Thursday 22 February from 12:00pm to 2:00pm

All sessions will be held in the Phiels Meeting Room, Level 1, Medical Education Centre (Building 26).

If you would like to register for one of these sessions, please enter your details using this **booking link**. If you have any questions, please contact Hin Wah Li from ProActive ReSolutions (hli@proactive-resolutions.com).

Please discuss with your manager prior in relation to any rostering considerations.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jewitt', written over a white circular stamp or seal.

Joseph Jewitt
Acting General Manager

Date: 15/1/24