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 RE: Arranging time to discuss Concord clinical issues at SLHD Clinical Quality Council meeting 22 Feb

Sent: February 2, 2023 1:33 PM

From: Winston Cheung (Sydney LHD)

To: John Sammut (Sydney LHD);

CC: Teresa Anderson (Sydney LHD); Andrew Hallahan (Sydney LHD);

Message

Dear John,

In the letter that I sent to the SLHD Board dated 12th October 2022 I detailed some of the issues which needed addressing at Concord Hospital.

John Ajaka indicated that the Board was of the opinion that these issues were operational and clinical in nature, and therefore should be addressed at the Clinical Council, as well as following the usual processes locally.

Many of the issues have been raised locally and have had no significant progress at a local level. As mentioned also at our meeting, many staff fear reprisals for raising their concerns. These are some of the reasons why I wrote the letter to the SLHD Board.

Given John's suggestion that I raise these issues at Clinical Council I am happy to do so. But I do not have the in depth knowledge to provide granular details of the nuances to the problems. These details are best provided by the departments themselves.

I would still like to present these issues at Clinical Council as John has suggested, as they are major problems at Concord Hospital, and there remains no significant resolution to many of them at our local level. However if the Clinical Council does not believe it is the appropriate forum to raise these concerns, please advise how we should proceed, given that the Board themselves do not want to hear these concerns directly.

Many thanks for your help.

Regards,

Winston Cheung

Winston Cheung

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From: John Sammut (Sydney LHD)

Sent: Wednesday, 1 February 2023 2:55 PM

To: Winston Cheung (Sydney LHD) <[REDACTED]>

Cc: Teresa Anderson (Sydney LHD) <[REDACTED]>; Andrew Hallahan (Sydney LHD)

<[REDACTED]>

Subject: Re: Arranging time to discuss Concord clinical issues at SLHD Clinical Quality Council meeting 22 Feb

Hi Winston,

I did enjoy a good break thank you and I hope / entrust you did too?

Winston I must admit I am a little perplexed by your request.

My understanding from our meeting last year (that you have referred to) is that Teresa and John invited you to attend the monthly District Quality Council to enable you to gain a better understanding of the systems and processes that are employed by the District to ensure we maintain our high standards of quality and safety in our service provision across the District. As you will come to see, in that committee we review reports based

on quality and safety data and analysis, new Policies for endorsement, facility quality council committee minutes, other relevant committee reports and so on. Yes we do also have a presentation or 2 each month but these are usually based on a service/ unit presenting to the District their data on the work they are doing and how it compares with peers or impacts on patient care/ service delivery.

So, on behalf of Teresa and myself as Chair, I would again invite you to attend the meetings from February to gain a better understanding of what transpires. In the meantime, if you hold concerns regarding "important clinical issues" at Concord I would suggest you would need to first ensure you can validate those concerns by the provision of relevant verifiable data that reflects your concerns and then present that to your local executive. If you feel that the issue remains and perhaps those concerns are not being heard or addressed, than the next step would be to meet with Teresa, Andrew Hallahan and myself to presents the facts/ data supporting the analysis of those clinical issues of concern so that those issues may be considered for further action based on the veracity of your claims.

Over time, you will come to see the difference between what you are proposing and how our clinical council operates.

I hope this helps clarify matters.

John

Cheers

Sent from my iPad

On 1 Feb 2023, at 12:08 pm, Winston Cheung (Sydney LHD)

<[REDACTED]> wrote:

Dear John,

Hope you have had a good break over the holiday period.

I understand the next SLHD Clinical Quality Council Meeting is on 22 February.

As discussed with John Ajaka, Teresa and yourself at the meeting on 15 November last year, I would like to present some of the important clinical issues at Concord to the SLHD Clinical Quality Council.

John Ajaka told me that important clinical issues should be raised at this forum, as well as through the usual channels.

I envisage each issue will take 5 minutes to present, and then there may be 5 minutes of questions and discussion from the council. Therefore we could discuss 6 issues in 60 minutes.

I understand this may take up a large proportion of the meeting, but I think the issues are