

2/2/23.

Concord Medical Staff Council

- CRM ICU nursing. → Representing all nurses
- ↳ Steven → President of Nurses Association.
- ↳ meeting with staff.
- Emily Woodburn → Non Radiology.
- Bob Gates → ICU Nursing.
- Brenda Mohr → ED Staff Specialist S.
- Elizabeth Goni → ED Staff Specialist
- Mattin → Canterbury Radiology.
- Yan Hong → IR.
- Shane Tan → Radiology.
- James, Prakash, Ravi → CRM Neurosurgery.
- John Sammut.
- Jessica Yang → Radiology.
- Joseph Turner → Chief Rad → CRM.
- Joyce Wu → Deputy Chief Rad.
- Jade Peck → Office Manager → Radiology.
- Kate Greer → Radiology
- Llyod Ribbly → Radiology
- Matthew Carnat → Radiology
- ↳ Michael Chen → Radiology.
- Nicole Santangelo → Radiology
- Stephen Morris → Radiology

- Tat Ron → Assistant Chief
- Winnie Hoang → Pain medicine.
- Winston Chang → ICU.
- David Rowe → Radiology.

Radiology → Llyod.

- 10,000 backlogs.
- No MOD.
- No IR Service.
- Strong resistance to licensing to fix root cause.
- Radiology has come a long way.
- Lost space, equipment, staff.
- Timely replacement equipment → mammography + MRI
- increasing workload.
- Radiologists leaving.
- increasing demand and reducing staff.
- Don't agree with ne. Comments.

Nursing → Hodgkins.

- Working Concord 25 years.
- Do after hours CME shift.
- COVID had impact.

- Lost Senior Staff → How we going to staff being Senior Staff.
- Lack of Communication
- Patient Staff Ratio.
- STAs, incidents, MET calls increasing.
- Positions being filled by junior staff.
- Recruitment of staff → process is so slow.
- Replaced with new grad that has done vaccination.
- Correct care → Not getting the right care.
- Care and medication errors occurring.
- Staff are getting burn out.
- getting questions sick leave + overtime.
- Management need to talk to staff on the floor.
- Broken equipment not getting replaced.
- Eating of nursing staff. station.
- Keeping the nurse alive.
- Short cool → Nurse of ICU → 23 experience.
- Staff due to retirement.

Neurosurgery → James.

- Priority list
- Registrars to go on call.
- Neurosurgery Review → No report.

- Limited Scope of practice.
- Neurosurgical waitlist management.
- Enhanced outpatient clinic.
- Junior Reg.
- 1 in 3 on call.
- Numbers of operating lists.
- Spine work → ortho?
- Scope of practice → restrictions.
- Work towards an accredited trainee.
- Reviews → what to implement → all the recommendations.
- John O'connor → develop a business case for additional beds → **Action** + + +.

ED → Brenda

- Workplace bullying.
- Many staff have left.
- ED Review → since 2014 → 2018.
- Meetings with Gen + Kesh.
- New ED director.
- Topic with pre.
- letter from hospital → formal Complaint.
- widespread issues → ED Director → Hospital Executive.

- Mainly acceptable - primary
- Engaged ECI Partners
- College investigation?
- Executives never read the letter
- Referrals?
- Sick leave + Payroll issues
- Costa parents → Solution Rooms
- Victim of bullying → Complaint → Breakdown
- Bullying is difficult to prove
- Wm look at issues of bullying → will be investigated
 - ↳ Everyone's responsibility → Take on board
- Lack of CE engagement
- organise another time
 - Pava. } ~~issue~~
 - ECU. }
- in the near time → get investigated. the issue is
- will raise at the executive ad discuss with the board
- People meter's survey → Not reflected in the results

- Brenda + Elizabeth + Phil
 - ↳ Bullying allegations → meeting → Action
- list of all equipment that needs has been replaced since 2018 → Action ***
- Correspondence with Wymed. last six years → Action