

The external review was completed and a number of recommendations were made out of the confidential report. The Cancer Service Executive team will be following through on the following recommendations:

- Establish a culture change project within radiation oncology, including the appointment of a project manager.
- Develop a liaison group to work with the executive team to facilitate cultural change.
- Implement a quarterly staff forum, where all staff are encourage to provide questions and ask for feedback.
- Implement team debrief sessions to facilitate communication between managers and frontline staff.
- Develop a guideline for the appropriate use of email.
- Ensure staff participate in annual performance development reviews as well as regular 1:1 meetings with their line manager.
- Implement CORE value workshops throughout each area.
- Implement staff appreciation within each department.
- Provide opportunities for the Radiation Oncology research committee to explore appropriate funding opportunities.

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