



TITLE

ims+ Clinical Incident Summary Report for **April 2024**.

PURPOSE

To provide the SLHD HC-CQC with the District ims+ Clinical Incident Summary Report for **April 2024**.

RECOMMENDATION

That the members of the HC-CQC note the information.

BACKGROUND

This report provides a monthly overview for:

- Clinical incidents with confirmed Harm Score 1 and 2 incidents notified in ims+
Harm Score 1 = 4
Harm Score 2 = 17
- Counts of all incidents notified in ims+ in the last 13 months
- The number of approved Clinical Investigation and Clinical Safety Check reports by facility, clinical stream and principal incident type.

CONSULTATION

Facility Clinical Governance Units

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Date: 09/05/2024

Approved by:

1. **Dr Andrew Hallahan, Executive Director, Medical Services Clinical Governance and Risk**

Date: 10/05/2024

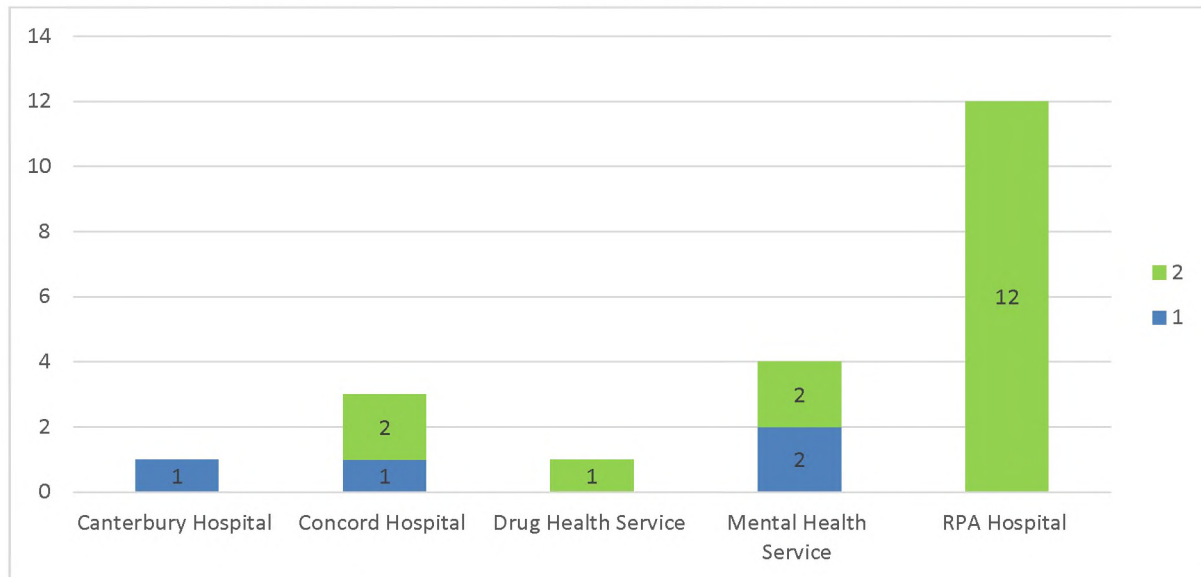
SLHD Patient Incident Summary Report – April 2024

Title	SLHD Patient Incident Summary Report
Purpose	SLHD Clinical Quality Council Meeting May 2024
Reporting Period	April 2024
Date Prepared	9 May 2024
Data Source	Incident Management System (ims+)
Executive	Dr Andrew Hallahan, Executive Director Medical Services, Clinical Governance and Risk SLHD
Prepared By	Jennifer Graham, Clinical Audit and ims+ Manager SLHD

Section 1: Serious patient incidents (harm score (HS) 1 and 2) by confirmed HS and reported date**Table 1: Confirmed HS 1 and 2 patient incidents by facility/service* – April 2024**

Facility	HS 1	HS 2	Total
Canterbury Hospital	1	0	1
Concord Hospital	1	2	3
Drug Health Service	0	1	1
Mental Health Service	2	2	4
RPA Hospital	0	12	12
Total	4	17	21

*Please note, facilities not included in table 1 had no confirmed HS 1 or 2 reported

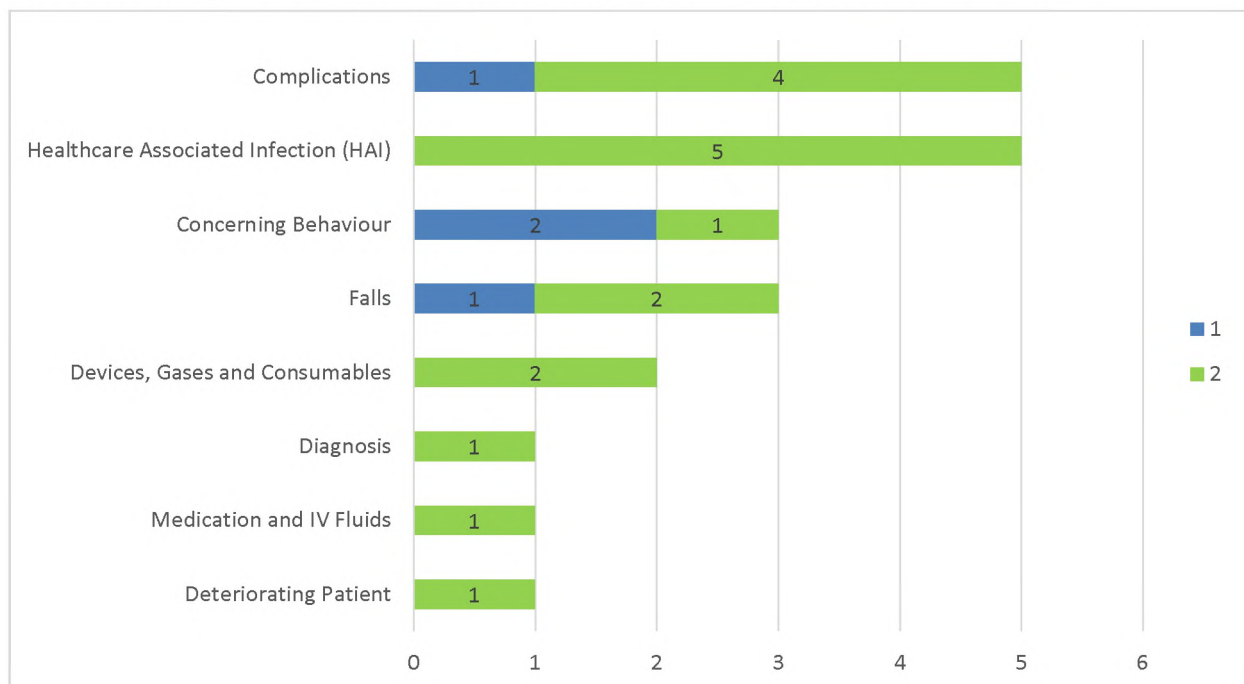
Figure 1: Serious patient incidents by confirmed HS and facility* – April 2024

*Please note, facilities not included in figure 1 had no confirmed HS 1 or 2 reported in the reporting period.

Section 2: Serious patient incidents in SLHD by confirmed HS and Principal Incident Type (PIT)**Table 2: Serious patient incidents in SLHD by confirmed harm score and PIT* – April 2024**

Incident type	HS 1	HS 2	Total
Complications	1	4	5
Concerning Behaviour	2	1	3
Deteriorating Patient	0	1	1
Devices, Gases and Consumables	0	2	2
Diagnosis	0	1	1
Falls	1	2	3
Healthcare Associated Infection (HAI)	0	5	5
Medication and IV Fluids	0	1	1
Total	4	17	21

*The concerning behaviour category includes aggression incidents at Level 2 incident type. There were no HS 1 or 2 incidents in April 2024 related to aggression.

Figure 2: Serious patient incidents in SLHD by confirmed harm score and PIT – April 2024

* For further information regarding ims+ principal incident types and subcategories, please refer to the ims+ Quick Reference Guide (QRG)

- [Incident Types – Patients](#)

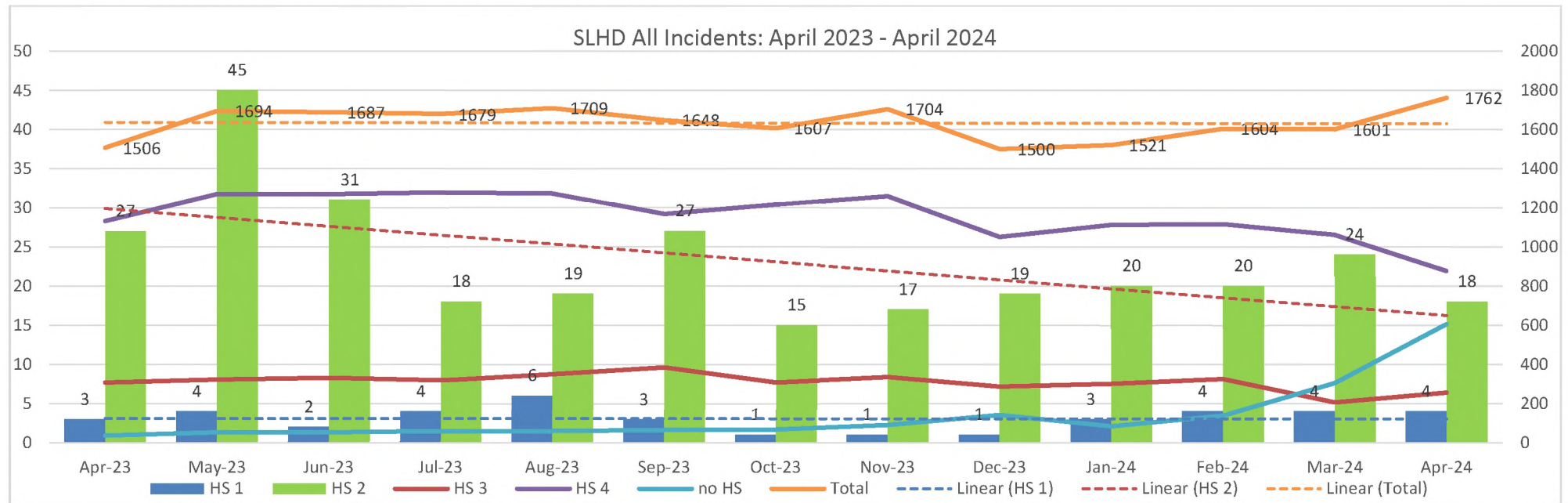
Section 3: **All incidents by confirmed Harm Score

Table 3.1 and Figure 3.1– all incidents notified in ims+ by **confirmed** Harm Score April 2023 – April 2024, with 13-month average

Harm Score	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	13M Average
HS 1	3	4	2	4	6	3	1	1	1	3	4	4	4	3
HS 2	27	45	31	18	19	27	15	17	19	20	20	24	18	25
HS 3	307	323	332	319	351	386	309	336	287	301	325	206	256	333
HS 4	1132	1269	1269	1278	1273	1167	1215	1259	1051	1113	1117	1062	878	1202
no HS	37	53	53	60	60	65	67	91	142	84	138	305	606	60
Total	1506	1694	1687	1679	1709	1648	1607	1704	1500	1521	1604	1601	1762	1623

An area of improvement is to ensure Harm Scores are confirmed as soon as possible, with an increasing number of incidents without a confirmed Harm Score across 13 months.

**All incidents includes Patient, Worker, Relative/Visitor and No Person (corporate) by reported date.



Section 4: Clinical Investigation (CI) and Clinical Safety Check (CSC) Reports

- Completed and approved in April 2024 (n=33)
- Data includes incidents reviewed using a rapid risk methodology.
- The yellow column represents the progressive total for 2024 to date (n=88).

Table 4: Approved CI and CSC reports

2024 - Clinical Investigation and Clinical Safety Check Reports approved - SLHD YEAR TO DATE	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	YTD
Facility													
Balmain	7	1	2	8									18
Canterbury													0
Concord	5	4	17	6									32
Royal Prince Alfred	2	2	4	17									25
Tresillian													0
Drug Health	1												1
Mental Health		4	4										8
Oral Health			2	2									4
Community Health													0
Pathology													0
rpavirtual													0
Breast Screen													0
Special Health Accommodation													0
Vaccination Centres													0
SLHD Aged Care and Rehabilitation													0
Clinical Stream													
Aged Care & Rehabilitation	10	4	8	9									31
Anaesthetics and Pain Management			1	1									2
Allied Health													0
Cancer		1		1									2
Cardiovascular	3	1	5	4									13
Community Health													0
Critical Care and Respiratory		1	1	5									7
Drug Health	1												1
Gastroenterology Liver			5	6									11
Imaging	1			1									2
Mental Health		4	4										8
Neuroscience & BJCT			1	2									3
Oral Health			2	2									4
Pathology													0
Renal and Urology			1	2									3
rpavirtual													0
Special Health Accommodation													0
Vaccination Centres													0
Women's & Babies, Paediatric & Neonatology			1										1
Principal Incident Type													
Blood/Blood products		1											1
Breach of Confidentiality/Privacy													0
Complications	2	1	6	4									13
Concerning behaviour		3	3	2									8

SLHD Patient Incident Summary Report – April 2024

Deteriorating Patient	1	1	2																	4
Devices Gases Consumables			1																	1
Diagnosis				1																1
Facility/Outbreak Cluster	5																			
Falls	2	5	9	21																37
HAI	2		2	1																5
Imaging																				0
Incorrect Count &Retained Items				1																1
Maternal and Newborn			1																	1
Medication IV Fluid			1	1																2
Nutrition and Food																				0
Pathology																				0
Patient identification			1																	1
Radiation Oncology																				0
Records/Systems/Data Security																				0
Skin Integrity	2			1																3
Transfer of Care, Handover and Transport																				0
Treatment and General Care	1		3	1																5
Venous Thromboembolism																				0

SLHD Confirmed Harm Score 1 and 2 patient incidents – April 2024

**Please note: "Nil" in L2 and L3 incident category indicates that the principal incident type (PIT) is not further defined in the system.*

Reference ID	Reported date	Facility	L1 Principal incident type	L2 Incident category	L3 Incident detail	Confirmed Harm Score	Age band
INC894604	4/04/2024	Canterbury Hospital	Falls	Nil	Nil	1	85 - 89 years
INC903792	17/04/2024	Mental Health Service	Concerning Behaviour	Suspected suicide - community	Alleged	1	65 - 69 years
INC903784	17/04/2024	Concord Hospital	Complications	Nil	Nil	1	75 - 79 years
INC906699	21/04/2024	Mental Health Service	Concerning Behaviour	Suspected suicide - community	Actual	1	25 - 29 years
INC894336	3/04/2024	RPA Hospital	Devices, Gases & Consumables	Medical equipment	Nil	2	35 - 39 years
INC895598	5/04/2024	RPA Hospital	Devices, Gases & Consumables	Medical equipment	Device not working as intended	2	70 - 74 years
INC896280	6/04/2024	Concord Hospital	Complications	Nil	Nil	2	75 - 79 years
INC900822	12/04/2024	RPA Hospital	HAI	Nil	Nil	2	70 - 74 years
INC900919	12/04/2024	Mental Health Service	Concerning Behaviour	Self-harm	Actual	2	50 - 54 years
INC901231	13/04/2024	Mental Health Service	Falls	Nil	Nil	2	70 - 74 years
INC901877	14/04/2024	RPA Hospital	Deteriorating Patient	Nil	Nil	2	30 - 34 years

Reference ID	Reported date	Facility	L1 Principal incident type	L2 Incident category	L3 Incident detail	Confirmed Harm Score	Age band
INC902848	16/04/2024	RPA Hospital	HAI	Nil	Nil	2	70 - 74 years
INC903037	16/04/2024	RPA Hospital	HAI	Nil	Nil	2	17 - 19 years
INC903897	17/04/2024	RPA Hospital	Complications	Nil	Nil	2	65 - 69 years
INC907386	22/04/2024	RPA Hospital	Complications	Nil	Nil	2	25 - 29 years
INC907598	22/04/2024	Drug Health Service	HAI	Nil	Nil	2	25 - 29 years
INC907038	22/04/2024	Concord Hospital	Falls	Nil	Nil	2	80 - 84 years
INC909190	24/04/2024	RPA Hospital	Medication and IV Fluids	Administration	Medicine ceased or withheld	2	55 - 59 years
INC910213	26/04/2024	RPA Hospital	HAI	Nil	Nil	2	85 - 89 years
INC912989	30/04/2024	RPA Hospital	Complications	Nil	Nil	2	75 - 79 years
INC912636	30/04/2024	RPA Hospital	Diagnosis	Delayed diagnosis	Nil	2	45 - 49 years

Data extracted from ims+ 9 May 2024

HAI = Healthcare Associated Infection