## NSW Health and NSW Primary Health Networks Working together to deliver person-centred healthcare

## A one health system mindset

which supports us to think and act beyond our current healthcare structures and boundaries in healthcare.

- Working as one health system means our policies, planning and service delivery put the person at the centre so that they experience their care as coming from the same system.
- Collaborate across the different settings of care and enable care provision in the community
- Investment in social infrastructure, healthy lifestyles, health prevention and community development
- Removing the structures and barriers that reinforce silos

## Planning and evaluating

our actions to improve healthcare experiences, population health outcomes and health system cost efficiency.

- Our approach of a regional focus backed by the right system supports means that we plan and evaluate our actions together at the regional and at the system level through the Quadruple Aim:
- -Caring for the carer
- \_Improve health outcomes for the population
- \_Improve cost efficiency of the health system
- Improving the patient experience of care (including quality and satisfaction)



# Working together with shared principles and shared focus areas to address shared challenges.

- Engaging, involving and empowering communities to participate, and valuing the community voice
- · Investing in building our relationships
- · Valuing each other's perspectives
- · Building the right leadership capability
- · Thinking as one workforce
- · Enabling care in the community
- · Commissioning in collaboration
- · Developing shared models of care
- Reducing duplication
- · Enhancing digital approaches

# A regional focus for planning, commissioning, designing and delivering healthcare backed by the right system support from the State and the Commonwealth.

- Regional stakeholders in the design and delivery of healthcare
- Actively working together to jointly plan, problem solve, and design shared care models will enable the development of strong partnerships
- Pooling of resources is most effective when used to address specific needs in a locality, cohort or co-morbidity







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## **OUR ROADMAP**

To ensure the successful outputs of the Joint Statement, working groups will be created with responsibility of delivering key priorities. These working groups will be overseen by a newly created Joint Statement Steering Committee (JSSC). The purpose of the JSSC is to provide an advisory and leadership role to the working groups.

#### PHASE 1

Formation of Working Groups

#### PHASE 2

Finalisation of workplans
Review & Endorsement by JSSC

#### PHASE 3

Delivery against workplans

#### PHASE 4

Deliverables and report due to JSSC

Develop workplan for following year

## WORKING GROUP 1 Focussing on Care in the Community

**DELIVERABLES** 

- · Define the future of community based care
- Exploration of funding model innovation to enable 'community first' approach to care where clinically appropriate

#### **WORKING GROUP 2**

**Establishing Regional Planning Processes and Governance** 

**DELIVERABLES** 

- Work with peak bodies or relevant organisations to engage Aboriginal Community Controlled Health Organisations and health consumers as partners in foundational governance
- · Development of principles for regional governance and investment
- Develop agreed escalation and arbitration principles

#### **WORKING GROUP 3**

**Date and Outcomes** 

**DELIVERABLES** 

- Develop standard data sharing agreement to be used regionally
- Develop a consistent set of high level outcomes and measures culminating in a library of outcomes that all parties use for reporting





