

# Future Health: Strategic Framework

Guiding the next decade of care in NSW 2022-2032

## Our Vision

A sustainable health system that delivers outcomes that matter most to patients and the community, is personalised, invests in wellness and is digitally enabled.

## Our Values:

Collaboration  
Openness  
Respect  
Empowerment

	Strategic outcomes	Key objectives
	<p><b>Patients and carers have positive experiences and outcomes that matter:</b></p> <p>People have more control over their own health, enabling them to make decisions about their care that will achieve the outcomes that matter most to them.</p>	<p>1.1 <b>Partner with patients and communities</b> to make decisions about their own care</p> <p>1.2 <b>Bring kindness and compassion</b> into the delivery of personalised and culturally safe care</p> <p>1.3 <b>Drive greater health literacy</b> and access to information</p> <p>1.4 <b>Partner with consumers</b> in co-design and implementation of models of care</p>
	<p><b>Safe care is delivered across all settings:</b></p> <p>Safe, high quality reliable care is delivered by us and our partners in a sustainable and personalised way, within our hospitals, in communities, at home and virtually.</p>	<p>2.1 <b>Deliver safe, high quality reliable care</b> for patients in hospital and other settings</p> <p>2.2 <b>Deliver more services</b> in the home, community and virtual settings</p> <p>2.3 <b>Connect with partners</b> to deliver integrated care services</p> <p>2.4 <b>Strengthen equitable outcomes and access</b> for rural, regional and priority populations</p> <p>2.5 <b>Align infrastructure and service planning</b> around the future care needs</p>
	<p><b>People are healthy and well:</b></p> <p>Investment is made in keeping people healthy to prevent ill health and tackle health inequality in our communities.</p>	<p>3.1 <b>Prevent, prepare for, respond to and recover</b> from pandemic and other threats to population health</p> <p>3.2 <b>Get the best start in life</b> from conception through to age five</p> <p>3.3 <b>Make progress towards zero suicides</b> recognising the devastating impact on society</p> <p>3.4 <b>Support healthy ageing</b> ensuring people can live more years in full health and independently at home</p> <p>3.5 <b>Close the gap</b> by prioritising care and programs for Aboriginal people</p> <p>3.6 <b>Support mental health and wellbeing</b> for our whole community</p> <p>3.7 <b>Partner to address the social determinants of ill health</b> in our communities</p> <p>3.8 <b>Invest in wellness, prevention and early detection</b></p>
	<p><b>Our staff are engaged and well supported:</b></p> <p>Staff are supported to deliver safe, reliable person-centred care driving the best outcomes and experiences.</p>	<p>4.1 <b>Build positive work environments</b> that bring out the best in everyone</p> <p>4.2 <b>Strengthen diversity</b> in our workforce and decision-making</p> <p>4.3 <b>Empower staff to work to their full potential</b> around the future care needs</p> <p>4.4 <b>Equip our people with the skills and capabilities</b> to be an agile, responsive workforce</p> <p>4.5 <b>Attract and retain skilled people</b> who put patients first</p> <p>4.6 <b>Unlock the ingenuity of our staff</b> to build work practices for the future</p>
	<p><b>Research and innovation, and digital advances inform service delivery:</b></p> <p>Clinical service delivery continues to transform through health and medical research, digital technologies, and data analytics.</p>	<p>5.1 <b>Advance and translate research and innovation</b> with institutions, industry partners and patients</p> <p>5.2 <b>Ensure health data and information</b> is high quality, integrated, accessible and utilised</p> <p>5.3 <b>Enable targeted evidence-based healthcare</b> through precision medicine</p> <p>5.4 <b>Accelerate digital investments</b> in systems, infrastructure, security and intelligence</p>
	<p><b>The health system is managed sustainably:</b></p> <p>The health system is managed with an outcomes-focused lens to deliver a financially and environmentally sustainable future.</p>	<p>6.1 <b>Drive value based healthcare</b> that prioritises outcomes and collaboration</p> <p>6.2 <b>Commit to an environmentally sustainable</b> footprint for future healthcare</p> <p>6.3 <b>Adapt performance measurement and funding models</b> to targeted outcomes</p> <p>6.4 <b>Align our governance and leaders</b> to support the system and deliver the outcomes of Future Health</p>