



Scott McLachlan

B, Hms

Current role

NSW Health, Acting Deputy Secretary, Health System Strategy and Patient Experience

Sept 2024 -current

The Health System Strategy and Patient Experience Division is responsible to the Secretary for strategic health policy development, interjurisdictional negotiations, including national health reform, systemwide planning of health services including mental health, capital planning, prevention and response to violence and neglect and specialty services. The division sets the strategic direction for key policy areas including maternal, child, youth and paediatric health policy, palliative care, aged care, disability and working across government agencies to respond to complex social issues. The division also supports strategic reform and planning through Future Health, value-based healthcare, improving the quality of service planning and capital developments, and adoption of new health technologies, genomics and precision medicine, as well as providing state-wide guidance on elevating the patient experience and creating exceptional experiences for patients, carers and staff across NSW Health.

Recent experience

Central Coast Local Health District, Chief Executive

Nov 2021 – Sept 2024

To lead the CCLHD and ensure CCLHD delivers safe, high-quality care and ensure organisational accountability for clinical and corporate governance, and that the LHD has the capacity, structure, and practices to enable it to:

- Provide safe quality healthcare.
- Operate within its allocated budget.
- Lead the establishment and maintenance of effective systems endorsed by the Board to ensure that the LHD's resources are applied equitably to meet the needs of the community.
- Effectively lead and manage the LHD to achieve a range of workforce, financial, quality and accountability aims and standards.

- Providing sound governance to ensure that the LHD fulfils its statutory operating and reporting requirements and meets its obligations to deliver agreed services within an agreed budget and which meet specified performance standards and strategic objectives

Western NSW Local Health District , Chief Executive	Jan 2013 – Nov 2021
Hunter New England Health , Director Operations Primary & Community Networks	June 2005 – Jan 2013
New England Health , Manager Corporate Services	1999 – 2005
New England Health , Business Manager Southern Sector	1997 – 1999
Brisbane Waters Private Hospital , Manager Corporate Services	1996-1997
ACHSM , Leadership Development Program	1995-1997

Education and qualifications

NSW Premier & Cabinet , Leading an Agency Executive Development Program	2017
Melbourne Business School , Leading Transformational Change	2018
Australian Graduate School of Management , Authentic Communicator: Activating Presence Program	2018
Melbourne Business School , Executive Leadership Program	2003-2004
University of New England , Diploma in Project Management	2001-2002
Southern Cross University , Bachelor, Human Movement Science	1995

Awards

Various Excellence, Quality and Safety Awards

Board Appointments

eHealth NSW , Board Director	2024 – current
Hunter New England Central Coast Primary Health Network , Board Director	2021 – current
Central Coast Research Institute , Board Director	2021 – current
Regional Health Partners , Board Director	2021 – current
NSW Minister’s Rural Health Council	2013 – 2020
eHealth Council , Member	2014 – 2019

Health Infrastructure, Board Director	2013 – 2019
NSW Rural Doctors Network, Board Director	2009 – 2016
Uniting Care, Hunter & New England Region, Board Director	2003 – 2013
NSW Centre for Primary Health Care & Equity, Advisory Board Member	2010 – 2015
Australian Centre for Agricultural Health and Safety, Board Director	2010 – 2015
Regional Development Australia, Northern Inland Region, Board Director	2009 – 2013
