

2023 Community Advisory Group evaluation

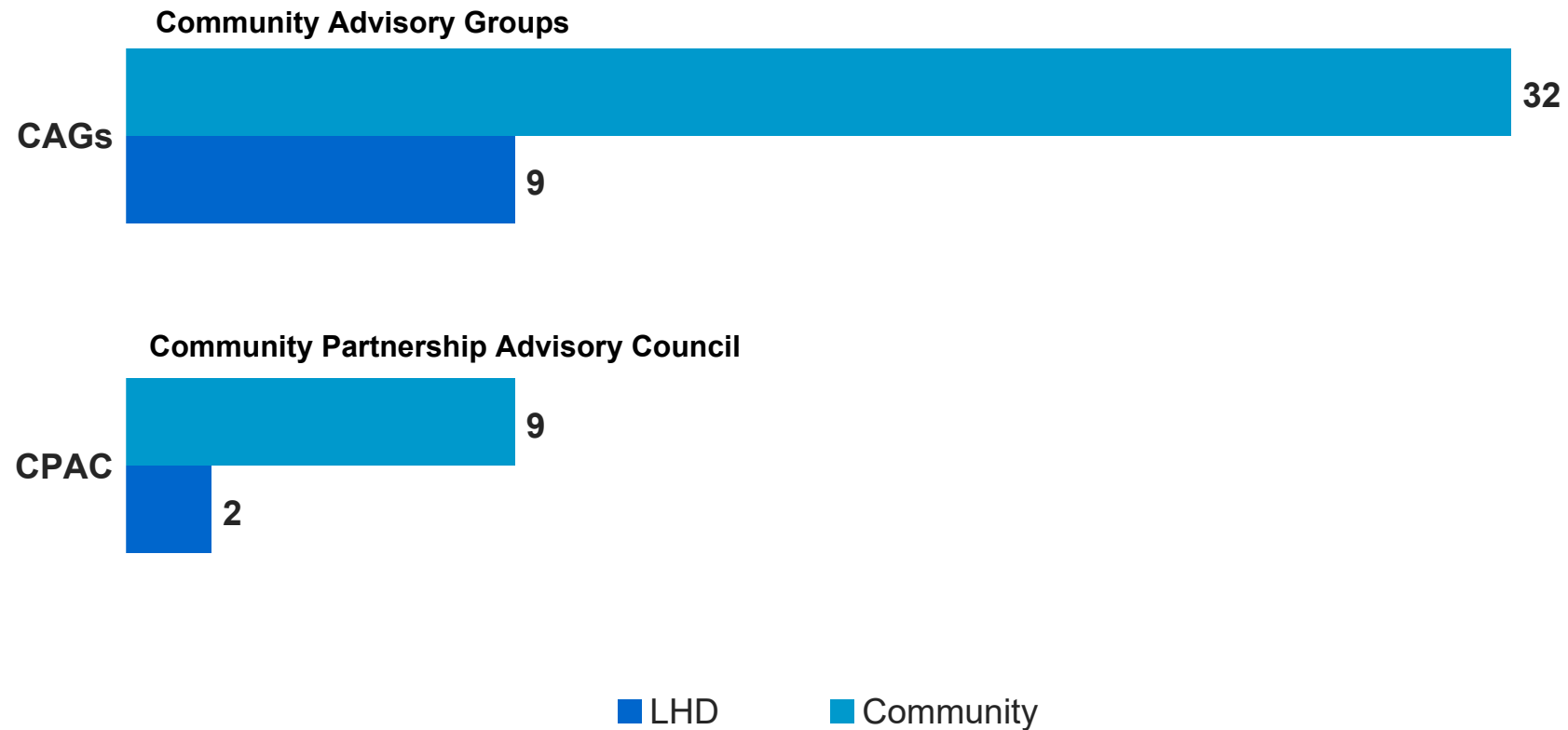
February 2024



NNSWLHD Community Engagement Structure

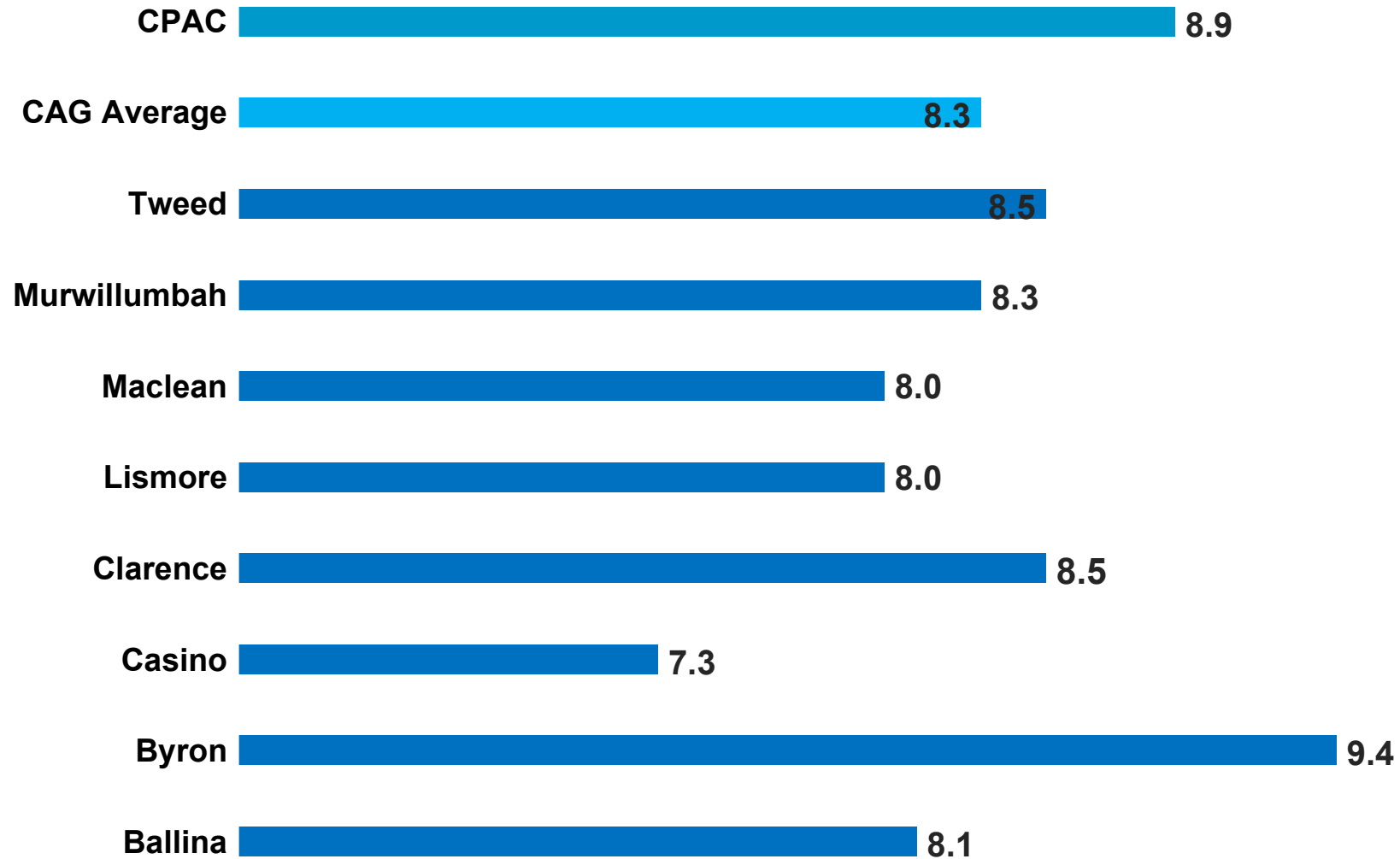


Respondents: CAGs and CPAC

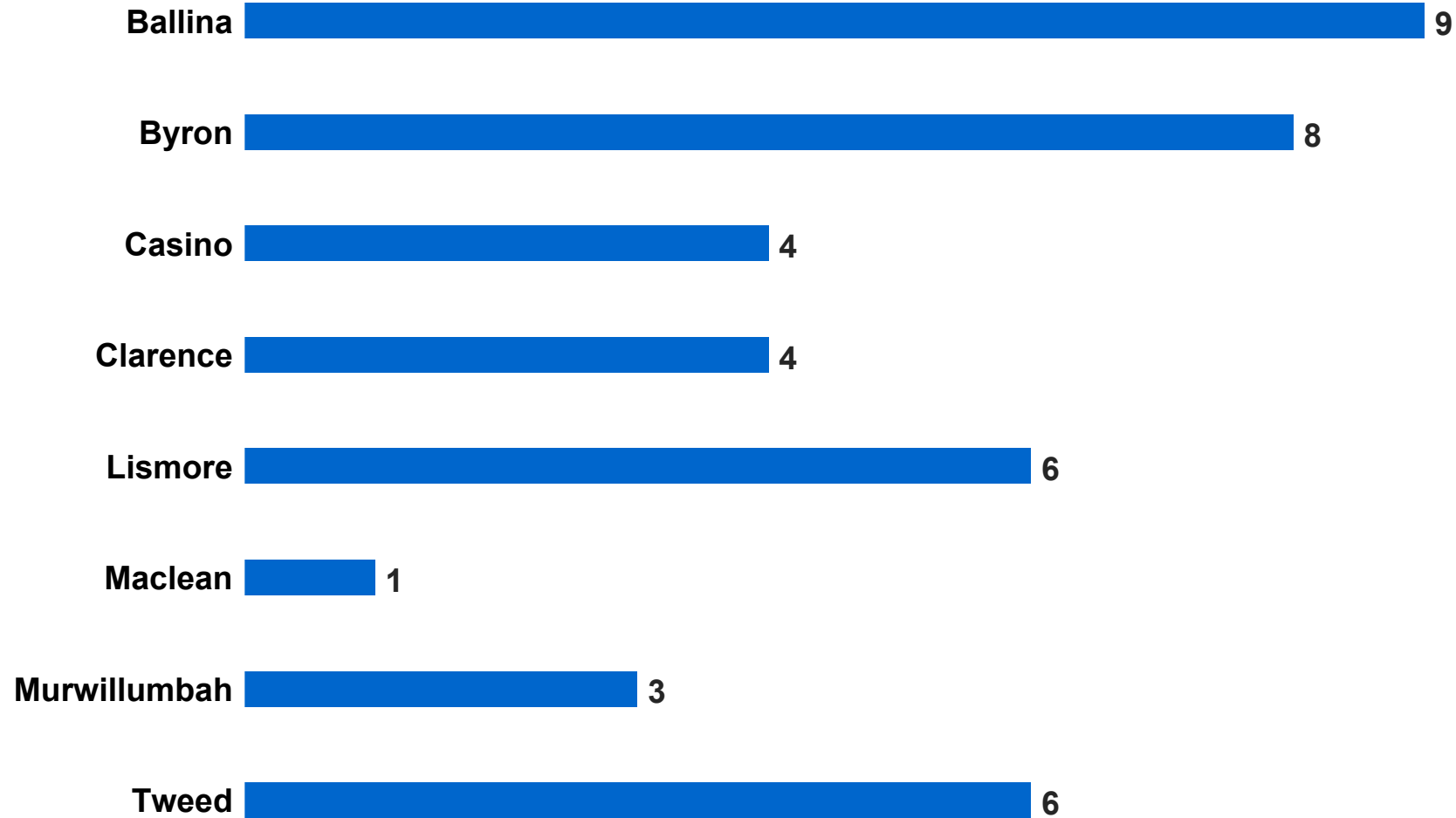


Rate your overall experience

(out of 10)



Respondents by CAG



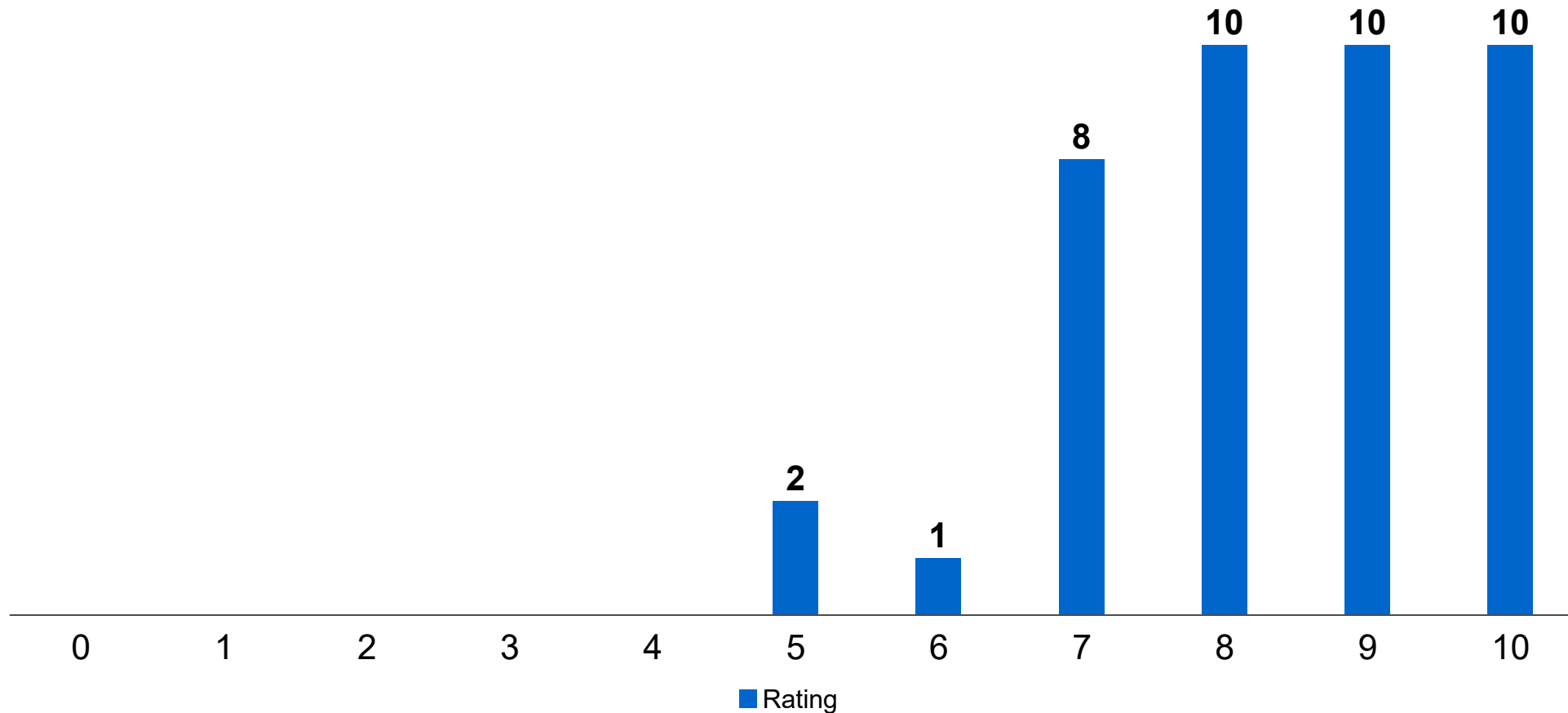
Rate your overall experience

2021-2023 (out of 10)

CAG	2021	2022	2023
Ballina	8.8	8.3	8.1
Byron	8.0	9.5	9.4
Casino	5.6	6.7	7.3
Clarence	9.2	8.6	8.5
Lismore	9.2	8.6	8.0
Maclean	8.5	8.2	8.0
Murwillumbah	6.8	8.3	8.3
Tweed	6.3	7.3	8.5
CAG Average	8.0	8.0	8.3
CPAC	8.0	8.5	8.9

CAG overall experience ratings

(number of responses per rating)



Summary

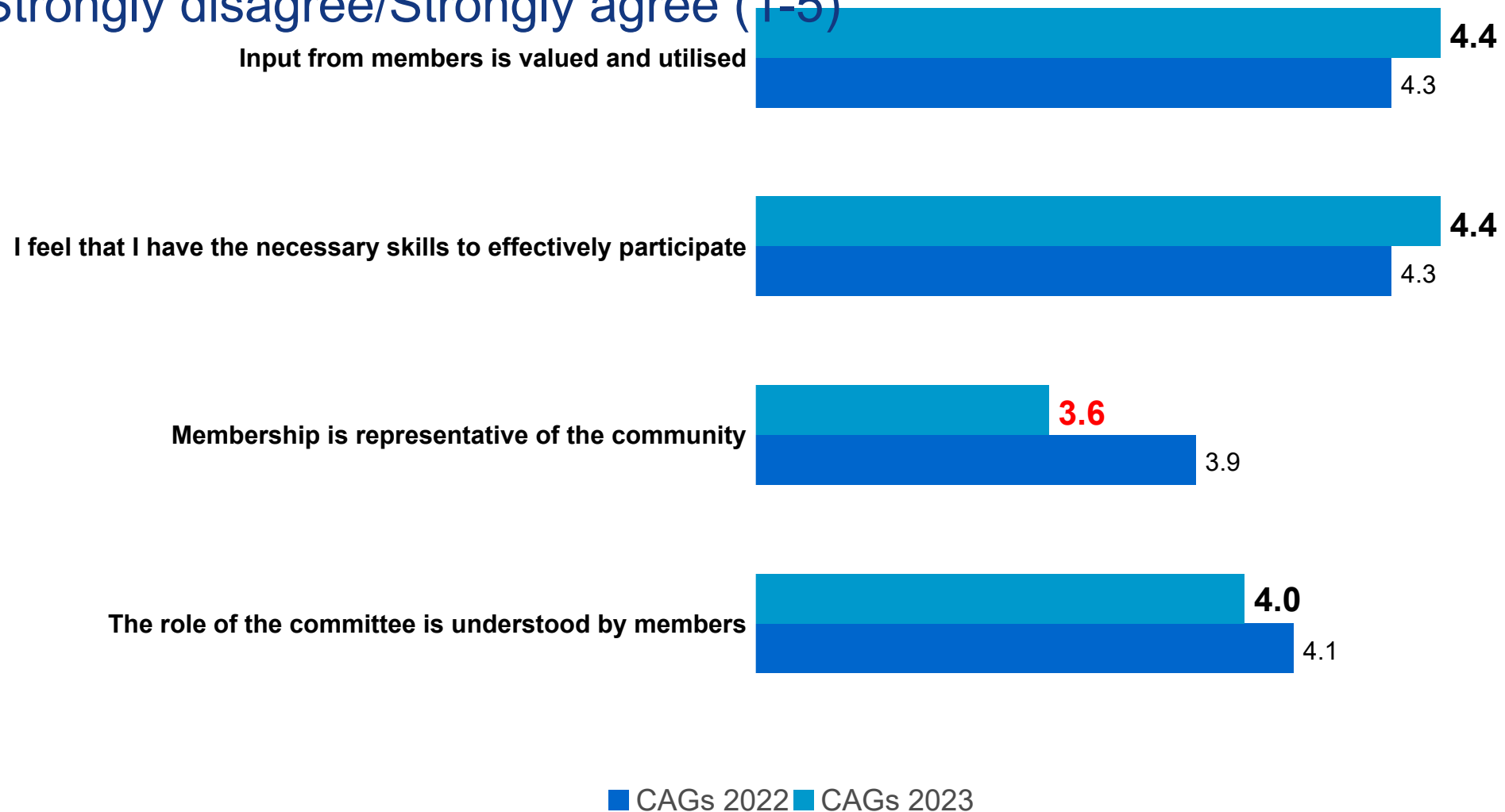
- **14 of 17 CAG** evaluation measures are higher than 2022 and **17 of 17 CPAC** measures are same or higher
- CAG members are engaged and positive about their experience
- CAGs are considered a good mechanism for the LHD to connect with the community
- Meetings are operating well and administered effectively
- Majority of members able to identify achievements/contributions to improvements
- Suggested improvements include – more time for discussions, greater diversity, promotion of CAG to staff and community

Community Advisory Groups



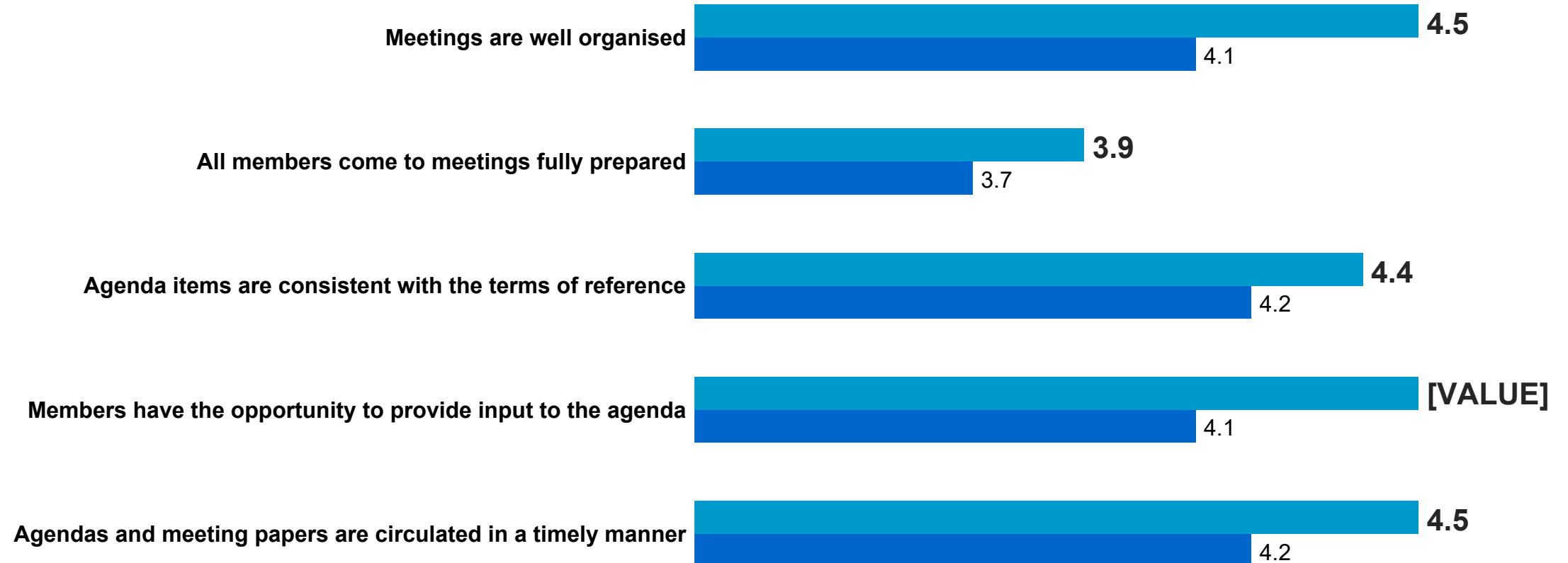
Role and membership

Strongly disagree/Strongly agree (1-5)



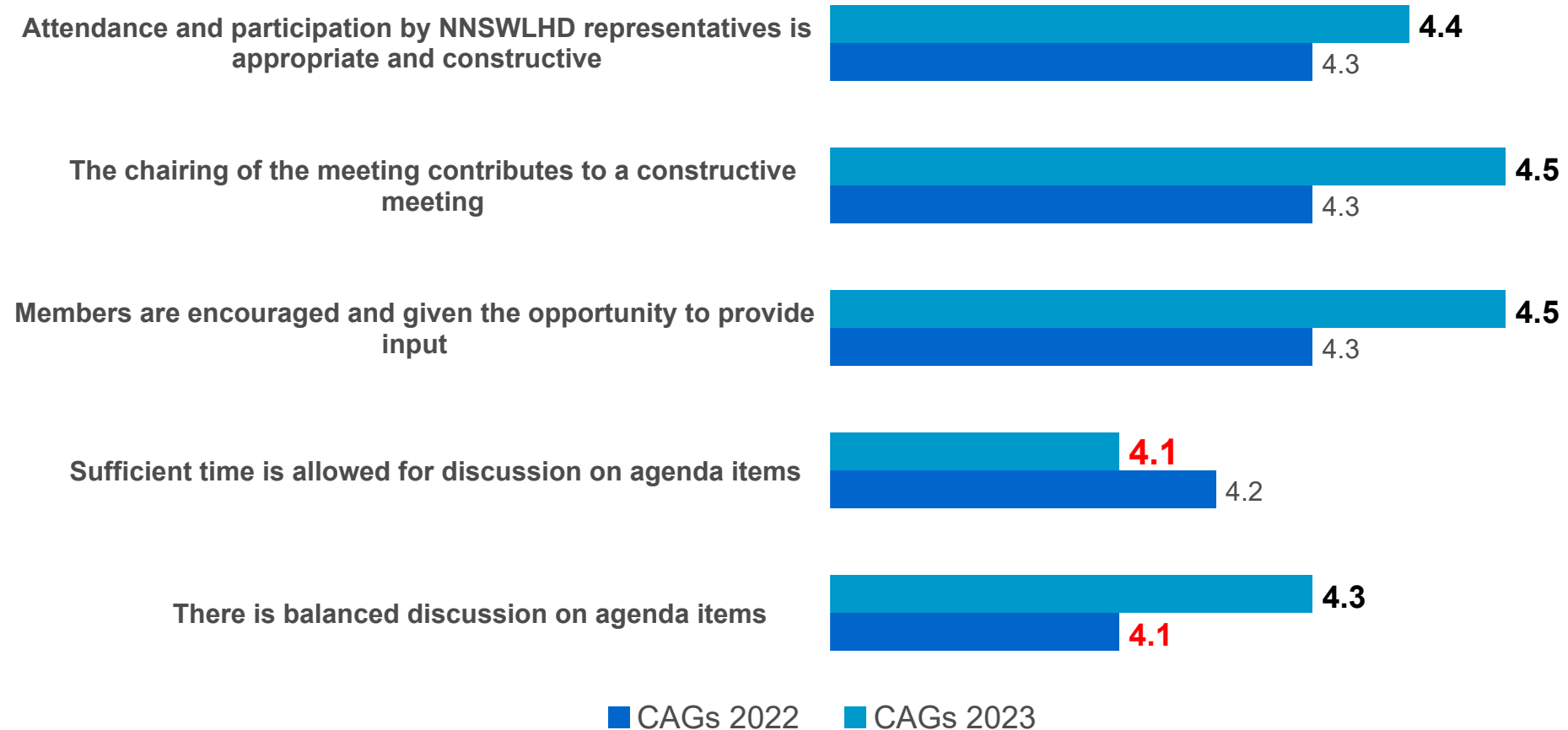
Meeting preparation

Strongly disagree/Strongly agree (1-5)



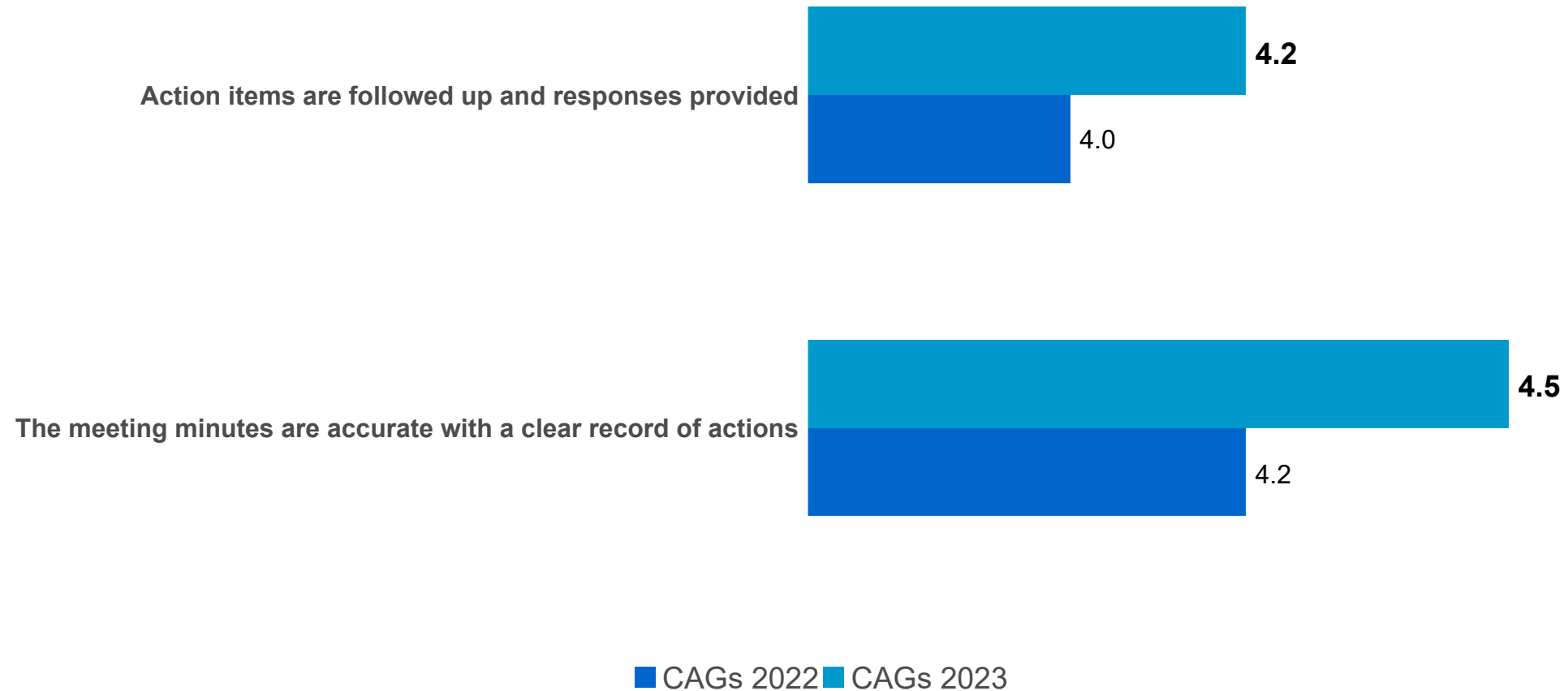
Function of the meeting

Strongly disagree/Strongly agree (1-5)



Post meeting

Strongly disagree/Strongly agree (1-5)

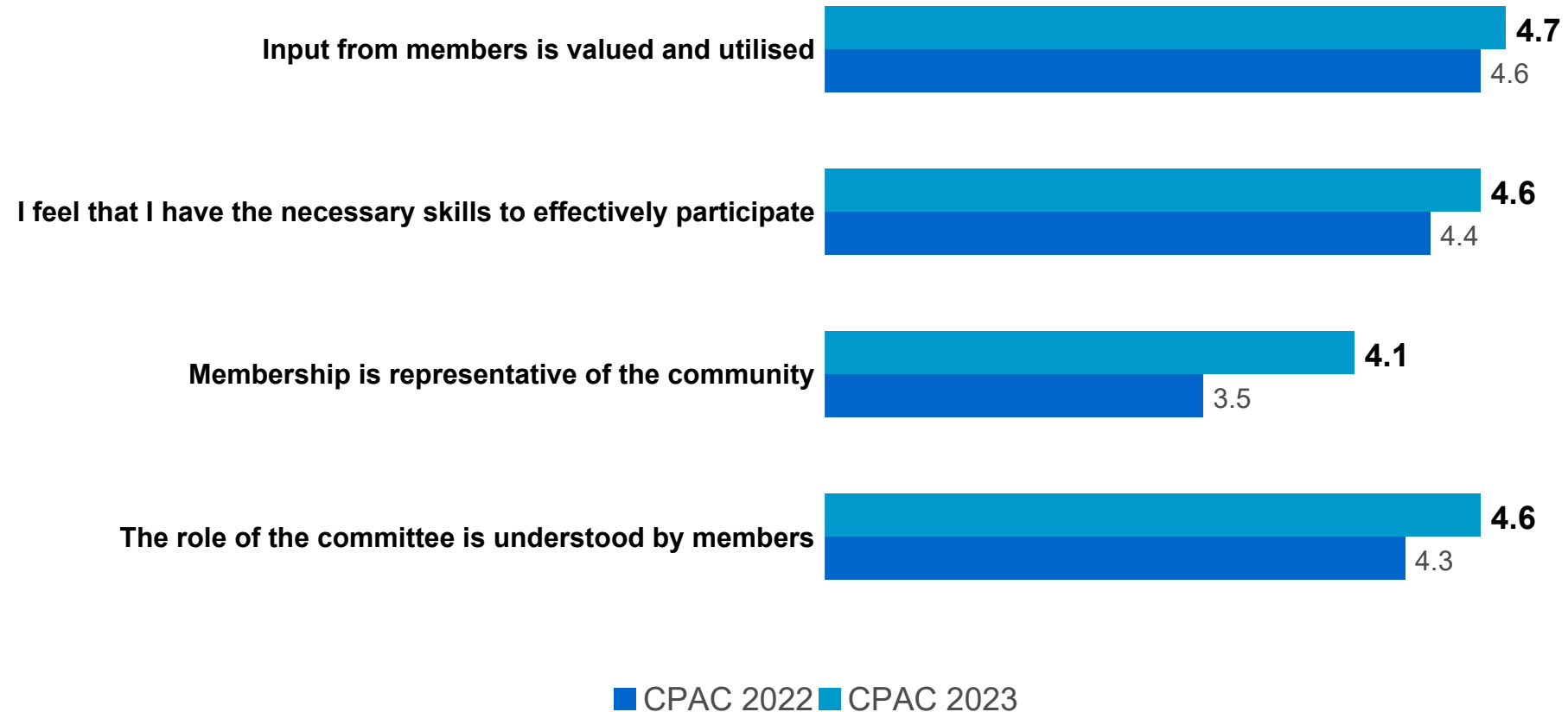


Community Partnership Advisory Council



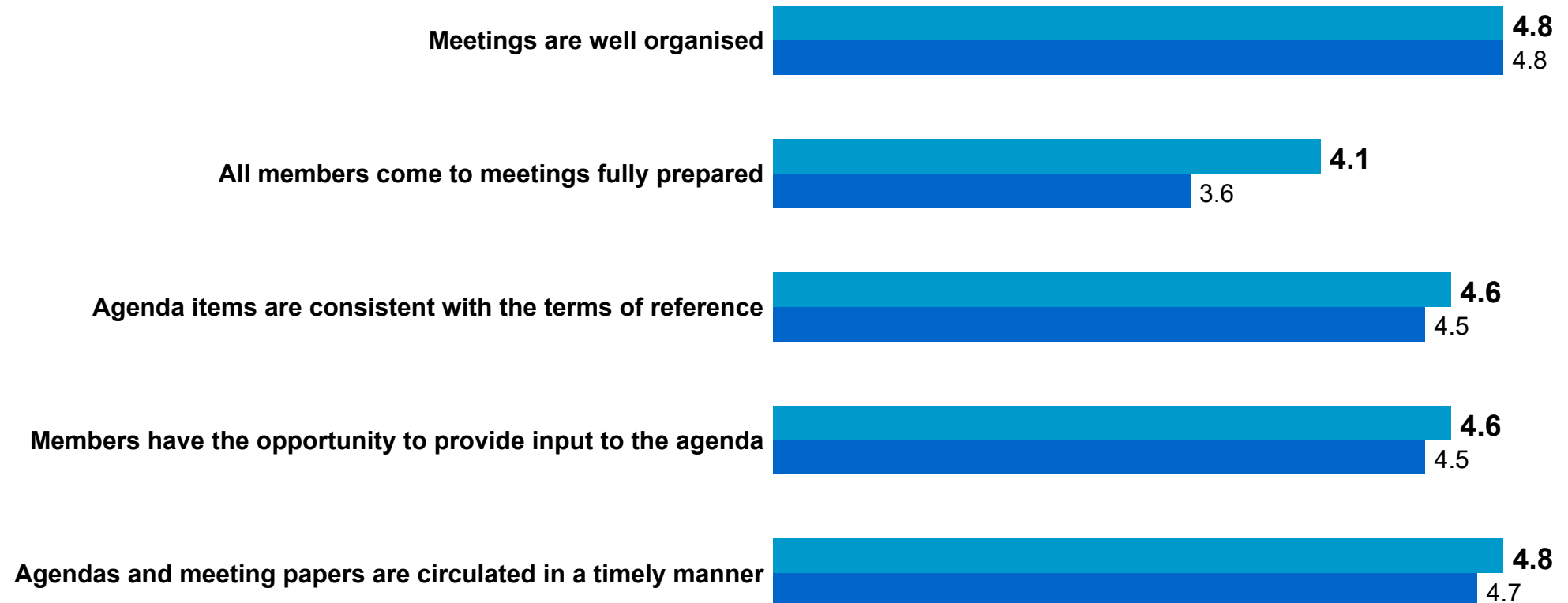
Role and membership

Strongly disagree/Strongly agree (1-5)



Meeting preparation

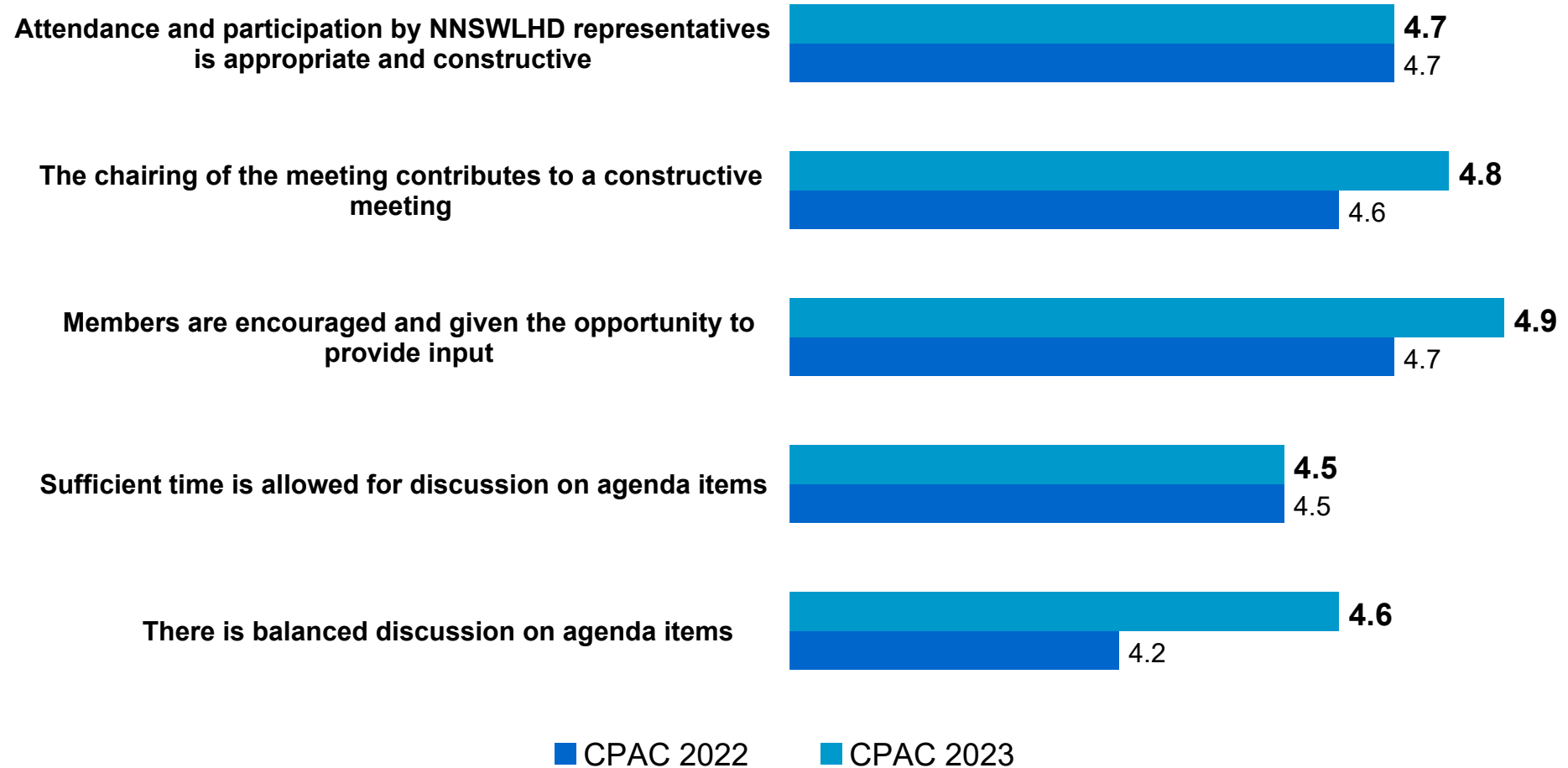
Strongly disagree/Strongly agree (1-5)



■ CPAC 2022 ■ CPAC 2023

Function of the meeting

Strongly disagree/Strongly agree (1-5)



Post meeting

Strongly disagree/Strongly agree (1-5)

