



Curriculum Vitae

Ms Susan Lee Heyman

Current role

Hunter New England Local Health District January 2024 –current
Executive Director of Operations

The Executive Director Clinical Operations, Hunter New England Local Health District (HNELHD) is accountable for the clinical operation performance of the District in collaboration with the Chief Executive and other members of the HNELHD Executive Leadership team. The role assumes performance accountability for clinical services as outlined in the annual HNELHD Service Agreement with the NSW Ministry of Health. As a senior Executive role within HNELHD, the role provides significant input into the development and oversight of District strategic and operational plans, policy and development, business and clinical service strategies and relationship management.

Recent experience

Hunter New England Local Health District Acting Chief Executive	20 June 2024 –16 July 2024 (Previous interim periods 2016-2024)
Hunter New England Local Health District Executive Director Operations Rural and Regional Health Services	(January 2013-January 2024)
Hunter New England Local Health District, Executive Director Operations- District Hospitals and Community Network	(June 2012 –January 2013)
Tamworth Rural Referral Hospital Acting General Manager	(2012)
Hunter New England Local Health District General Manager Peel Cluster (2011)	(2011)
Hunter New England Local Health District District Manager Violence Prevention and Care	(2005-2011)
Hunter New England District Stream Leader Violence Prevention and Care Child Young People and Family Network	(2005-2011)

NSW Health (North Sydney) Community Partnerships (2009-2011)
Branch Keep Them Safe Unit

Education and qualifications

University of New England	2006
<ul style="list-style-type: none"> Bachelor of Laws (First Class Honours) 	
Current Legal Practicing Certificate NSW	
Admitted NSW Supreme Court	2007
University of New South Wales 1993	1993
<ul style="list-style-type: none"> Master of Social Work (Social Policy) 	
University of New South Wales	1987
<ul style="list-style-type: none"> Bachelor of Social Work (First Class Honours) 	

Awards

<ul style="list-style-type: none"> Accepted into International Honour Society 2004 	2004
<ul style="list-style-type: none"> Clinical Leader of the Year finalist Hunter New England Local Health District 2006 	2006
<ul style="list-style-type: none"> Recipient of NSW Police award for Excellence of Service Provision in 2005 	2005

Professional Development Activities

Hardy Group Executive Learning Set	2022-current
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Publications

Authored or Co-authored articles published in following;

- Australian Journal of Social Work
- National Group Work Journal
- National Group Work Monograph
- Australian Journal of Family Therapy
- Australian Journal of Family Studies