

Consultation Outcomes Report

Eurobodalla Regional Hospital

Lot 2, DP1281575, Braemar Drive, Moruya, Eurobodalla Shire
Prepared on behalf of Health Infrastructure NSW

Ethos Urban acknowledges the Traditional Custodians of Country throughout Australia and recognises their continuing connection to land, waters and culture.

We acknowledge the Gadigal people, of the Eora Nation, the Traditional Custodians of the land where this document was prepared, and all peoples and nations from lands affected.

We pay our respects to their Elders past, present and emerging.



'Gura Bulga'

Liz Belanjee Cameron

'Gura Bulga' - translates to Warm Green Country.
Representing New South Wales.

By using the green and blue colours to represent NSW, this painting unites the contrasting landscapes. The use of green symbolises tranquillity and health. The colour cyan, a greenish-blue, sparks feelings of calmness and reminds us of the importance of nature, while various shades of blue hues denote emotions of new beginnings and growth. The use of emerald green in this image speaks of place as a fluid moving topography of rhythmical connection, echoed by densely layered patterning and symbolic shapes which project the hypnotic vibrations of the earth, waterways and skies.

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1.0 Executive Summary

This consultation outcomes report has been prepared by Ethos Urban on behalf of Health Infrastructure NSW (the Proponent) to outline the communication and stakeholder engagement undertaken and present feedback received during the preparation of the State Significant Development Application (SSDA) for the Eurobodalla Regional Hospital. In undertaking this consultation, full consideration has been given to the NSW Department of Planning and Environment's Secretary's Environmental Assessment Requirements (SEARs) and *Undertaking Engagement Guidelines for State Significant Projects*.

The Eurobodalla Regional Hospital is a new three-storey sustainable, modern and purpose-built hospital on a greenfield site to support the needs of the entire Eurobodalla Shire from Narooma to Batemans Bay, with the NSW Government contributing \$260 million.

This report supports a SSDA submitted to the Department of Planning and Environment (DPE) pursuant to Part 4 of the Environmental Planning and Assessment Act 1979 (EP&A Act), for the proposed development of a new hospital at Princes Highway, Moruya.

This application is a SSD by way of Section 2.6 and Schedule 1 under the *State Environmental Planning Policy (Planning Systems) 2021* on the basis that the development is for a new hospital with a capital investment value of more than \$30 million.

This report has been prepared having regard to the Secretary's Environmental Assessment Requirements issued for the project by DPE.

This report relates to all community consultation and stakeholder engagement activities for the SSDA.

A process sought to embed best practice engagement throughout design and delivery, with the intention to be:

- open and inclusive
- easy to access
- relevant
- timely, and
- meaningful.

The overall objectives of the consultation were to:

- Deliver an engagement and communication program consistent with the NSW Government's *Undertaking Engagement Guidelines for State Significant Projects*
- Keep community and stakeholders informed with the Project's development and how they can have their say
- Proactively engage with community and stakeholders so they understand the opportunities and issues and understand how these issues have been considered in the design
- Provide community and stakeholders clear avenues to ask questions, raise issues, explain how the Project will impact them and influence the negotiables.

A variety of communications and engagement tools were used over 2021 and 2022 to promote the consultation and seek feedback. These included:

- Social media and newspaper advertising
- Targeted letterbox drops to nearby landholders
- Community information sessions (available in person and via livestream), pop ups and meet and greets
- Online surveys
- Stakeholder and hospital user groups meetings.

Over this period, the Proponent and its representatives engaged directly with close to 700 community members and 19 stakeholder groups.

Feedback received during the consultation focused on:

- Significant support for the concept to build a modern and fit-for-purpose consolidated hospital to serve the people of Eurobodalla Shire, which would meet the needs of a community highly in need of health care due to being one of the oldest populations in the country and having a large Indigenous population.
- Varied and disparate feedback about which medical services should be included/excluded at the hospital.
- Concern amongst a minority of residents, particularly those living nearby to the proposed hospital site, about the amenity impacts of including a helipad.
- Concern amongst a minority of residents, particularly those in Batemans Bay, about losing the Batemans Bay Hospital and other smaller health services and being forced to travel to further afield Moruya to access Eurobodalla Regional Hospital.
- Queries about how the construction and operation would coordinate with the planned Moruya Bypass.

The Proponent adapted the project to meet community and stakeholder feedback by:

- Demonstrating that the new facility design and service offering would deliver a sustainable, modern, and purpose-built hospital to support the needs of the entire Eurobodalla Shire, from Narooma to Batemans Bay (representing an increased delineation from the current situation with Batemans Bay Hospital and Moruya Hospital operating at RDL2/3 to RDL4). Communicating the site selection process and site constraints to demonstrate how the siting of the facility was determined and, as a result, the location of the helipad.
- Confirming that the new facility will be technologically enabled to facilitate care as close to the home as possible.
- Co-ordinating communications with Transport for New South Wales (TfNSW) regarding the Moruya Bypass, including project updates that refer to the TfNSW Moruya bypass website and co-ordinating the release of the Project information with TfNSW.

Throughout this process, Health Infrastructure NSW has worked closely with all stakeholders to ensure stakeholders have been provided with multiple opportunities to participate prior to lodgement of the SSD DA.

Health Infrastructure NSW will continue to engage with all stakeholders and the community during the formal public exhibition period, and then during the construction and operation should the project be approved.

2.0 Introduction

This report supports a SSDA submitted to the DPE pursuant to Part 4 of the Environmental Planning and Assessment Act 1979 (EP&A Act), for the proposed development of a new hospital at Princes Hwy, Moruya.

This application is an SSD by way of Section 2.6 and Schedule 1 under the *State Environmental Planning Policy (Planning Systems) 2021* on the basis that the development is for a new hospital with a capital investment value of more than \$30 million.

This report has been prepared having regard to the SEARs issued for the project by DPE. The SEARs outline the following requirements:

Table 1 Summary of SEARs – relevant to engagement

Condition Type/no	Condition	Document
Engagement	<p>27. Engagement</p> <ul style="list-style-type: none"> • Detail engagement undertaken and demonstrate how it was consistent with the Undertaking Engagement Guidelines for State Significant Projects. • Detail how issues raised and feedback provided have been considered and responded to in the project. In particular, applicants must consult with: <ul style="list-style-type: none"> - the relevant Department assessment team. - any relevant local councils. - any relevant agencies (including the Western Parkland City Authority for development within the Western Parkland City). - the community. - if the development would have required an approval or authorisation under another Act but for the application of s 4.41 of the EP&A Act or requires an approval or authorisation under another Act to be applied consistently by s 4.42 of the EP&A Act, the agency relevant to that approval or authorisation. 	Engagement report (this report)
Additional Assessment Requirements		
Community Engagement Appendix	Provide a detailed community engagement table, identifying where the issues raised by the community during engagement have been addressed in the EIS.	Engagement report (this report)
Consultation Appendix	Provide a consolidated list of consultation activities with relevant public agencies, authorities and Council including the following details: <ul style="list-style-type: none"> • dates of consultation. • the contact representative's details including name and title. • information provided by the Applicant as part of the consultation. • details of the information provided to the Applicant in response to the consultation. 	Engagement report (this report)

2.1 Background

Southern NSW Local Health District (SNSWLHD) currently provides health services across three campuses within the Eurobodalla Shire, servicing a population of approximately 38,000 people. SNSWLHD has identified a need to consolidate existing services to reduce duplication and increase the provision of care to meet the needs of the Eurobodalla population.

To meet the health needs identified by SNSWLHD, the Eurobodalla Regional Hospital project aims to create a sustainable patient and community focused service which is digitally enabled. The key aims of the project are:

- Increase the complexity of services that can be provided locally and move from providing services at Level 3 role delineation to providing most services at Level 4
- Future services will not be duplicated but rather provided across one main campus with networked outreach programs to support peripheral communities
- The service of the future will bring together multidisciplinary teams to provide services for the patient when and where they need it and optimise resources
- Deliver new care streams with new models of care which do not operate in isolation
- Deliver an integrated service where a patient will move seamlessly between services and streams as required which will support older people within each stream.

2.2 Site Description

The new Eurobodalla Hospital development is located in Moruya on the Princes Highway to the south-east of the Moruya Town Centre, on vacant greenfield land. To the west of the site is Moruya TAFE, and to the north is a small residential subdivision called Mynora Estate. The majority of works will occur on this greenfield site, with some road works proposed in the adjoining Princes Highway road reserve. The site is legally described as Lot 2, DP 1281576.

A map of the site is shown in **Figure 1**.



Figure 1 Aerial image of the site. Some development may occur outside this boundary for ancillary works

3.0 Overview of Proposed Development

An image of the proposed development is shown at Figure 1. The scope of the proposed works includes:

- Site establishment and preparation, including bulk earthworks, tree removal, environmental clearing and cut and fill.
- Construction and operation of a three-storey hospital with four wings, which includes the following departments:
 - Emergency Department (including flexible mental health beds).
 - Medical Imaging.
 - Operating Theatres.
 - Intensive Care Unit.
 - Pathology.
 - Pharmacy.
 - Medical and surgical in-patient units.
 - Rehabilitation and Palliative Care in-patient units.
 - Women's Health and Paediatrics.
 - Ambulatory Care for community outpatient services.
 - Administration including Education and Training.
 - Front of House including Retail.
 - Back of House including Mortuary.
- Internal road network and access from Princes Highway.
- Secondary road access (controlled access for Emergency vehicles only) from Caswell Street to north of the Project site.
- At grade car parking.
- Loading dock.
- Helipad.
- Ancillary landscaping including the Walawanni, Meeting Place and Healing Place.

For a detailed project description refer to the Environmental Impact Statement prepared by Ethos Urban.



Figure 2 Proposed development

4.0 Engagement Approach

The Proponent, Health Infrastructure NSW, together with its project team, undertook a proactive and strategic program of community and stakeholder consultation during the preparation of the SSDA over 2021 and 2022.

In delivering this approach, the transparent and comprehensive stakeholder engagement process was designed to be:

- **Open and inclusive** – provided transparent and inclusive opportunities for key stakeholders such as councils, government agencies, members of parliament, local community and businesses, local media, business chambers of commerce, key community groups to participate in consultation.
- **Easy to access** – provided varying and different opportunities for consultation, to enable people from across stakeholder and community groups to participate in a way and at a time that suited them.
- **Relevant** – provided quality, relevant and timely information of the project and the planning approval process, and opportunities to ask questions and provide feedback to the project team.
- **Timely** – occurred throughout the planning process to provide the community and stakeholders with the opportunity to provide important feedback at key milestones.
- **Meaningful** – provided genuine opportunities for people to be involved in the project and participate in open conversations to help build trust in the project.

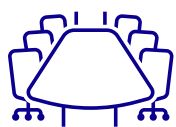
4.1 Engagement objectives

The engagement objectives were to:

- Deliver an engagement and communication program consistent with the NSW Government's *Undertaking Engagement Guidelines for State Significant Projects*
- Keep community and stakeholders informed with the Project's development and how they can have their say
- Proactively engage with community and stakeholders so they understand the opportunities and issues and understand how these issues have been considered in the design
- Provide community and stakeholders clear avenues to ask questions, raise issues, explain how the Project will impact them and influence the negotiables.

4.2 Engagement and communications snapshot

To inform the development of the SSDA, the proponents and their project teams engaged and communicated with stakeholders and communities in the following ways over 2021 and 2022:



19 different stakeholder groups briefed



3 LGA-wide letterbox drops (more than 28,000 for each mailout)



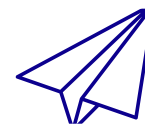
15 newspaper ads



9 community sessions, pop ups and drop ins for the Eurobodalla community, where we spoke to 700 people



14 email and phone enquiries



44 community survey responses



5,300 unique website visitors from September 2021 to September 2022

4.3 Engagement and Communications Process

4.3.1 Communications Tools

This section of the report outlines the engagement tools used to contact stakeholders and community during the preparation of the SSDA.

Letterbox drop

Health Infrastructure NSW undertook 3 letterbox drops across the entire Eurobodalla LGA over 2021 and 2022, delivering letters to around 28,000 households for each mail out.

These letters provided project updates and information on how community could have their say on the project, including the site selection (December 2020), funding boost/ masterplan information (March 2022), and an update following the town hall meeting in March 2022).

Localised mailouts were also undertaken to engage and consult with neighbours on the hospital plans.

Newspaper adverts

Health Infrastructure NSW placed 15 advertisements in local papers over 2021 and 2022, which highlighted project progress and consultation opportunities and invited the community to drop-in information sessions held across the Shire.

Stakeholder letters and emails

Health Infrastructure NSW maintained regular correspondence with key project stakeholders (as described in section 5 of this report) and used emails and letters to arrange project briefings to seek feedback.

Project email

The project team responded to email enquiries, which came in via the project's consultation email, HL-EurobodallaHospital@health.nsw.gov.au. Over the consultation period, the project received 14 emails.

These emails focused on:

- Matters relating directly to neighbours of the new hospital such as siting of buildings, helipad, parking, and road access for emergency vehicles
- Planning for accommodation for additional health workers, carers, and construction work force
- The provision of a level 4 hospital and the services and facilities to match, including adequate workforce planning so the hospital can open as a level 4 on day one

The project team responded to all queries and provided more information on request.

Project website

Health Infrastructure maintains an active and current project website, available at <https://www.eurobodallahs.health.nsw.gov.au/>

The website provides information on:

- The project
- Connecting with Country
- How community can get involved and have their say, and including registration forms for upcoming community information sessions
- Project collateral like fact sheets and newsletters
- Images of the proposal
- FAQs.

4.3.2 Engagement Activities

This section of the report summarises the activities held during the pre-lodgement engagement period. These included:

- Community survey
- Community information sessions
- Agency and stakeholder briefings
- Project working groups.

Community survey

Over April and May 2022, Health Infrastructure ran an online community survey, which was publicised via the project website and a local community letterbox drop. Over the open period, 44 community members completed the survey.

Community information sessions

Information sessions, both in person and online, have been held over the development process in 2021 and 2022. Members of the project team from different disciplines answered questions and provide information about specific technical details including noise, traffic, sustainability, urban design, accessibility, heritage and planning.

The delivery format was chosen at the time in line with COVID-19 safety precautions.

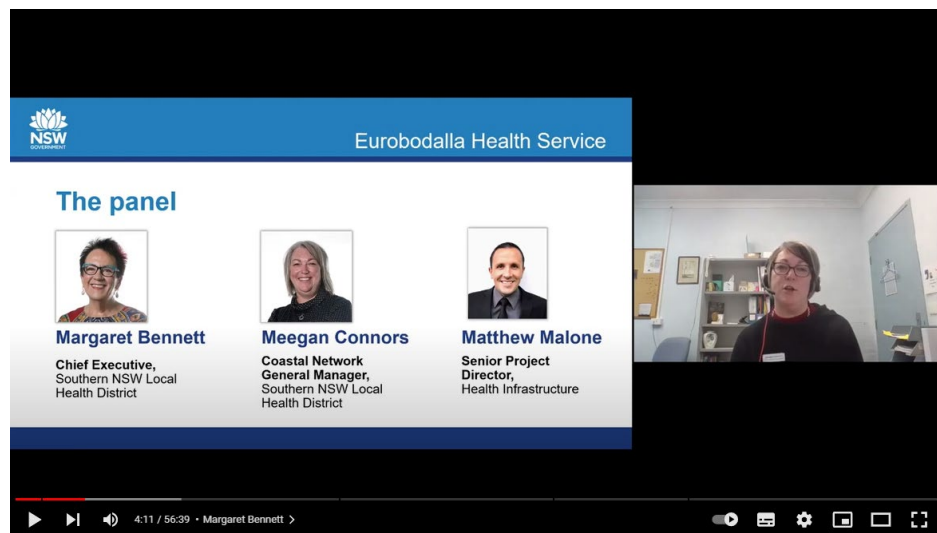


Figure 3 Screen shot of online community information session

Table 2 List of community information sessions

Date	Time	Event Type	Location	Attendees
31 August 2021	5-6pm	Online community information session (https://www.youtube.com/watch?v=r6g7zLLvfkM)	Video conference	Eurobodalla Community
1 September 2021	5-6pm	Online community information session (https://www.youtube.com/watch?v=cXsIUhEWKxY)	Video conference	Eurobodalla Community
24 February 2022	5-6pm	Neighbourhood 'Meet & Greet'	Corner of Maunsell Street and Albert Street	Local residents

Date	Time	Event Type	Location	Attendees
18 March 2022	1-2.30pm	Community information and Q&A Panel – in person and live streamed online (https://www.youtube.com/watch?v=z-DoZjXvoKo)	Moruya RSL and online	Eurobodalla Community
20 April 2022	3-4pm	Community drop-in session	Moruya Library	Eurobodalla Community
20 April 2022	10-11.30am	Community drop-in session	Batemans Bay Library	Eurobodalla Community
21 April 2022	10-11.30am	Community drop-in session	Narooma Library	Eurobodalla Community
3 May 2022	5-6.30pm	Neighbourhood update	Moruya Golf Club	Local residents
7 May 2022	7am-1pm	Community drop-in session	Moruya Markets	Eurobodalla Community
22 June 2022	2-3pm and 6-7pm	Neighbourhood update	Moruya Golf Club	Local residents
10 August 2022	9.30am-3pm	Community drop-in session	Narooma Plaza	Eurobodalla Community
11 August 2022	9.30am-3pm	Community drop-in session	Batemans Bay Village	Eurobodalla Community
13 August 2022	8am-12pm	Community drop-in session	Moruya Markets	Eurobodalla Community

At all sessions representatives from the project team were present to answer any questions and record feedback.

Agency and stakeholder briefings

The list below summarises all stakeholder groups the proponent has engaged with to inform the preparation of the SSDA:

- Hospital users, staff and stakeholders in SNSWLHD
- The Government Architect NSW (GANSW)
- Eurobodalla Shire Council
- Transport for NSW (TfNSW)
- Local Aboriginal Community
- Department of Planning and Environment (DPE)
- Heritage NSW
- NBN Corporation
- Essential Energy
- Water NSW
- Telstra
- EPA
- NSW Ambulance
- Rural Fire Services, and Fire and Rescue NSW
- State Emergency Service (SES).

Project Working Groups

Project Working Groups were established with SNSWLHD representation focusing on the following areas:

- Asset management
- Connecting with Country, including the local Aboriginal community representatives, Cobowra LALC and Aboriginal Health.
- Education
- Arts.

The following section of the report outlines the outcomes of this engagement.

5.0 Consultation Outcomes

This section of the report outlines the consultation outcomes and how the project team responded to the feedback. Table 3 below summarises the main feedback received across community and stakeholder engagement as part of the SSDA.

5.1 Summary of feedback

Table 3 Summary of main consultation themes

Topic	Feedback received	Project team response
Design	<ul style="list-style-type: none"> Importance of sustainable design 	<ul style="list-style-type: none"> Ecologically Sustainable Development (ESD) principles incorporated into design, as per ESD report
	<ul style="list-style-type: none"> Access for community members, staff, ambulance and deliveries 	<ul style="list-style-type: none"> Access designed through continuing consultation with hospital user groups and stakeholders
	<ul style="list-style-type: none"> Concern around the helipad location, noise and proximity to the residents 	<ul style="list-style-type: none"> Consultation has occurred with clinicians and Air Ambulance NSW to identify the helipad location to meet clinical requirements. Consideration is being made for landscaping to assist with screening the helipad.
	<ul style="list-style-type: none"> Concerns around certain features (e.g., facility layout/design for function, connectivity, staff areas) in the building being included 	<ul style="list-style-type: none"> Access designed through continuing consultation with hospital user groups and stakeholders Layout designed together with SNSWLHD and hospital users.
	<ul style="list-style-type: none"> Incorporation of Indigenous design elements and supporting connection to Country 	<ul style="list-style-type: none"> Country centred design approach being undertaken, including extensive consultation with local Aboriginal community.
Connectivity	<ul style="list-style-type: none"> Concerns around connectivity and flow of departments 	<ul style="list-style-type: none"> Layout designed together with SNSWLHD stakeholder and hospital users.
	<ul style="list-style-type: none"> Coordination with Moruya bypass 	<ul style="list-style-type: none"> Health Infrastructure is working with TfNSW to integrate planning of the Moruya bypass and new Eurobodalla Regional Hospital, including how access will be managed between the bypass, existing Princes Highway, Moruya town centre and the hospital site. A bypass of Moruya should not stop future expansion of the new hospital, noting that access via the bypass may assist in improving emergency access, reliability and response times. The hospital site entrance for all public and hospital vehicles, including ambulances, will be via a new roundabout off the Princes Highway.
Parking	<ul style="list-style-type: none"> Concerns around lack of undercover parking and safe parking for less mobile people 	<ul style="list-style-type: none"> DDA compliant parking will be provided. Accessible car spaces will be provided close to the facility. Undercover areas for rest will be provided along the footpath network from the carpark.

Topic	Feedback received	Project team response
	<ul style="list-style-type: none"> Importance of closed / covered parking and walkways 	<ul style="list-style-type: none"> While parking will not be covered, tree canopy and undercover areas for rest will be provided on the footpath network from the carpark.
	<ul style="list-style-type: none"> Impacts of construction workforce parking needs – parking in local streets 	<ul style="list-style-type: none"> Parking management will be considered as part of Construction Management approach to ensure local streets are not impacted.
Transport	<ul style="list-style-type: none"> Concern around the access road and not coping with traffic 	<ul style="list-style-type: none"> Transport and Accessibility Impact Assessment has considered the traffic impacts.
	<ul style="list-style-type: none"> Need for public transport access across all times 	<ul style="list-style-type: none"> Noted.
Construction	<ul style="list-style-type: none"> Concern around how long the project will take 	<ul style="list-style-type: none"> Construction period is approximately 2.5 years- this is a standard construction period for a complex project such as this.
	<ul style="list-style-type: none"> Concern about impact of noise, dust and vibration from construction on adjacent residents 	<ul style="list-style-type: none"> To be managed as per legislative requirements and will be outlined in the Construction Management approach.
Noise	<ul style="list-style-type: none"> Building design with noisier departments being closer to residents 	<ul style="list-style-type: none"> Noise levels from hospital have been assessed in the Noise and Vibration Impact Assessment.
	<ul style="list-style-type: none"> Impact of helipad and helicopter noise on adjacent residents 	<ul style="list-style-type: none"> Noise levels from hospital have been assessed in Noise and Vibration Impact Assessment. Flight paths and requirements are included in the Aviation Report.
Operation	<ul style="list-style-type: none"> Recommendations on various specialties/services that should have been included 	<ul style="list-style-type: none"> The Project Team has worked closely with SNSWLHD and hospital user groups over a long period of time to determine what would be offered at the hospital.
	<ul style="list-style-type: none"> Safe spaces for mental health and mental health support important 	<ul style="list-style-type: none"> Flexible mental health spaces will be provided.
	<ul style="list-style-type: none"> Privacy and discretion (when coming to hospitals) are highly valued 	<ul style="list-style-type: none"> This has been considered in a variety of ways, including a welcoming main foyer, separate Emergency Department access, and a discrete secondary access to Ambulatory Care.
Connecting to Country	<ul style="list-style-type: none"> Cultural awareness training for staff Behaviour of staff – cultural safety and intelligence during build and when the new hospital opens 	<ul style="list-style-type: none"> The new facility will provide culturally safe places and service by supporting cultural practices such as land management techniques and biocultural knowledge to protect the health and wellbeing of Country and the Yuin nation. The Change Management Plan for the Project will implement cultural awareness training for staff. LHD Asset Maintenance Plan is to support and improve local Aboriginal land practices to care for Country. The facility will sensitively and respectfully integrate the deep connections and knowledge of the Yuin people into spatial outcomes across the site. For example, Dhurga Language is the local Aboriginal language and is the first language of NSW far South Coast, it will be used to inform

Topic	Feedback received	Project team response
		signage and wayfinding solutions across the site and new the facility.
	<ul style="list-style-type: none"> Outdoor cooking facilities are key – food is a key aspect and needs to be considered Suggestions of a camp kitchen 	<ul style="list-style-type: none"> Provision of outdoor cooking spaces to contribute to Aboriginal cultural gatherings and community learnings has been incorporated.
	<ul style="list-style-type: none"> Access to outside spaces – birthing and dying on Country 	<ul style="list-style-type: none"> A variety of areas will have direct access to outdoors including maternity, paediatrics, rehabilitation, palliative care and mortuary.
	<ul style="list-style-type: none"> Concern about impact on health outcomes – due to separation of departments and lack of opportunistic spaces for multiple engagements This is seen as a real area of achievement for the team (Gadhu Community Health), and they are concerned the new facility will not support this in an easy and workable way 	<ul style="list-style-type: none"> Gadhu Community Health will be integrated within the Ambulatory Care Department of the Hospital so that it is collocated with other Ambulatory Care services. Activity Based Working environments will be provided to allow multi-disciplinary teams to engage with each other.
	<ul style="list-style-type: none"> Want to support school leavers into a career in health Opportunities for local employment and skills during build 	<ul style="list-style-type: none"> LHD Community Engagement Plans to be developed to support local Aboriginal employment and education opportunities. The delivery of the new facility is a construction project where the estimated value is over \$7.5 million, it is covered by the Aboriginal Procurement Policy. Under this policy, it is mandatory that a minimum of 1.5 per cent of the Contract value is subcontracted to Aboriginal participation and businesses. As the Project site has been identified as possessing Aboriginal Heritage and Cultural Significance, archaeological salvage is proposed. Opportunities for employment during this process will be provided to local Aboriginal representatives.
Government decision-making	<ul style="list-style-type: none"> What happens to the decommissioned sites? 	<ul style="list-style-type: none"> Eventually, they will shut down once Eurobodalla Regional Hospital is fully operational. Transition to new facilities to be supported by appropriate communications and a transition plan. Funding to plan a new community healthcare hub in Batemans Bay was announced in August 2021. The new HealthOne facility will provide additional healthcare services to complement the new hospital and provide the people of Eurobodalla with greater access to care, closer to home.
Community consultation	<ul style="list-style-type: none"> Not coming back and engaging with the local residents was a concern. Residents wanted to know of other avenues they have to oppose the plans or give feedback. 	<ul style="list-style-type: none"> Ongoing consultation has been undertaken since 2021. Via the consultation being run by Health Infrastructure for the SSDA and when the EIS is on exhibition.

5.1.1 Major changes made based on feedback

The Proponent regards integrating stakeholder and community feedback a critical component to developing an appropriate hospital to meet the needs of Eurobodalla Shire. The list below summarises some of the major adaptations the Proponent and project team made to the designs over time to integrate this feedback:

- Protection of three zones of the site:
 - Highest point on the site for cultural significance
 - Spring forest (South-east corner of the site) for cultural significance, biodiversity protection and also bushfire protection measures
 - PMF for natural flooding protection and the natural water spring.
- The design has incorporated Connecting with Country initiatives including:
 - Bush tucker gardens
 - Landscape design nominates local species such as Yaala (red gum) and Elder (Banksia) to enhance Country
 - A habitat on the site which will support and encourage the presence of local significant Aboriginal totem Umbarra (a local Black Duck)
 - Hospital building siting to avoid the highest point of the site. It has also been positioned to frame views for connections to Yuin nations culturally significant sites i.e., Gulaga and Deua Mountains
 - A meeting place adjacent the main entry called the Walawaani to create a connection to a local cultural practice. It means 'we hope you have a safe journey home' in the local Dhurga language
 - Provision of outdoor cooking spaces to contribute to Aboriginal cultural gatherings and community learnings
 - Dhurga language, agreed with local community will be used to inform signage and wayfinding solutions across the site and new facility to enhance learning and awareness of local Aboriginal language
 - Dedicated external areas to celebrate life (Birthing on Country) through to death (Mourning on Country) will be provided for local Aboriginal families to gather in a natural setting.
- Departmental adjacencies including inter-departmental relationships between maternity, operating and critical care. The birthing areas of the hospital have been located on the lower ground floor to enable direct access to the outside gardens.

5.2 Community Members

Community feedback was received via the following channels:

- In-person information sessions and meetings
- Walk on Country and Design Jam
- Virtual information sessions
- Community survey.

The local community was largely concerned with the location of certain hospital components, access points, connectivity, and noise. This suggests a concern with how hospital operations will integrate with their daily living routines. Aboriginal community members highlighted the need for culturally sensitive spaces which consider privacy, outdoor spaces, and opportunities for Aboriginal employment and training.

5.2.1 Confirmation information sessions and drop ins

Community information sessions and drop-in opportunities were offered in person and online in 2021 and 2022. Key points from community feedback included:

- Queries about the shutting down of the Moruya and Batemans Bay Hospitals – when would this occur? Some community members opposed the closure of the Batemans Bay Hospital due to the 20-minute distance between Moruya and Batemans Bay.
- Integration of the Moruya bypass and this project – how would this be managed? And what would the construction impact of the two projects be?

- Concern about the impact of helipad and helicopter operation on adjacent residents in terms of amenity.
- Queries about the number of beds, different types of care and specialities proposed to be offered at Eurobodalla Regional Hospital.
- Interest in integration of Aboriginal heritage and values and ESD in the design, and protection of trees.
- Queried if the funding had been confirmed for delivery and interest in the delivery timelines.
- Concern about appropriate management of waste and sanitation, particularly in light of the pandemic.
- Suggestions to change the location on site, layout of the hospital and move the location of different departments, helipad and the access roads.
- Importance of consultation processes and ensuring that people know how they can have their say.

5.2.2 Community survey

From the 44 responses received over April and May 2022, the main feedback via the survey was:

- The majority expressed support for the hospital, with a minority expressing concern about:
 - The location of the helipad
 - How the project will interface with the Moruya bypass
 - Whether some particular services were missing from the Hospital.
- Community members thought the benefits of the project would offer:
 - Access to employment opportunities – 73%
 - Access to apprenticeships, traineeships and other training opportunities – 57%
 - Opportunities to showcase local arts – 23%
 - Opportunities to showcase the region (people and communities) – 14%
 - Connection with Country and opportunities to share Aboriginal culture – 23%
 - Improved access to critical care – 98%
 - Modern, purpose-built facilities tailored to the needs of the local community – 93%
 - Improved amenity for staff, patients and carers – 91%.
- Community members thought the impacts of the project might be:
 - Location of helipad – 41%
 - Location of secondary access road (for use by emergency vehicles only when Princes Highway is blocked) – 32%
 - Dust, noise and vibration – 32%
 - Removal of trees and plants – 41%
 - Construction traffic on Princes Highway – 98%
 - Construction traffic on local / residential roads – 64%
 - Parking in local streets during construction – 41%
 - Noise from emergency vehicles when the hospital opens – 20%
 - Parking in local streets when the hospital opens – 55%
 - Excellent location will have minimal impact – 2%.
- Local knowledge that community members thought the project team should know included:
 - Make sure public transport and community transport feeds into accessing the hospital across all times of the day, as not everyone has a car.
 - Need an efficient building that provides timely and safe care, with no need to transfer patients from Emergency Department to the wards through lobby areas due to local drug and alcohol and acute mental health issues. Public areas of hospital need to be able to be secured due to limited security staff.
 - Please consider, if not already done, planning for the likely impact on ED workloads of accident casualties from riders using the extensive new mountain bike trails being developed.
 - Community is still affected by bushfires and this hospital needs to be as bushfire safe as possible.
 - Don't rely on local accommodation for construction workers – need to provide accommodation for workforce.
 - Many people in the area are concerned about eating and living for health and sustainability. Alternative health should be a consideration.

- Local ageing population, with one of the highest rates of over 55s in the country.
- Large Indigenous population and Aboriginal services should have designated space on ground floor with access to outside space.
- Mental health issues need to be better catered for.

5.3 Hospital Users and Health Stakeholders

Extensive consultation was undertaken with Local Health District User Groups. The Project Team has established a number of Project User Groups (PUGs) with SNSWLHD staff representation for each key Clinical, Clinical support and Non-Clinical Support areas for the new hospital.

The Project Team has completed four rounds of early design/feasibility PUGs, five rounds of schematic design PUGs, and three rounds of Detailed Design PUGs. Meetings cover both individual departments, such as Emergency Department, while other meetings look at whole of hospital issues, including items like Activity Based Working (ABW) and Information Communications Technology (ICT). Following these formal meetings, focus groups are scheduled for items that need further consultation.

The early design/feasibility PUGs were held on the following dates:

- Round 1: 12/5/21 – 21/5/21
- Round 2: 1/6/21 – 9/6/21
- Round 3: 28/6/21 – 2/7/21
- Round 4: 26/7/21 – 28/7/21.

The Schematic Design PUGs were held on the following dates:

- Round 1: 4/9/21 – 8/9/21
- Round 2: 8/11/21 – 12/11/21
- Round 3: 28/11/21 – 3/12/21
- Round 4: 7/3/22 – 18/3/22
- Round 5: 5/4/22 – 12/4/22.

Detailed Design PUGs were held on the following dates:

- Round 1: 2/6/22 – 8/6/22
- Round 2: 11/7/22 – 27/7/22
- Round 3: 30/8/22 – 6/9/22.

The proponent undertook a large program of engagement with hospital stakeholders as shown in the table below.

Table 4 Briefings conducted for health stakeholders

Date	Briefing topic	Stakeholder group
13 May 2022	ERH Helipad Landing Site Review	SNSWLHD, ISLHD, NSW Ambulance, SCHN
7 September 2021	Ambulatory & Community Based Care	SNSWLHD
8 September 2021	Back of House & Asset Management	SNSWLHD, Health Share NSW
7 September 2021	Emergency Department	SNSWLHD, NSWAS
6 September 2021	Executive, WOH, Education & Training	SNSWLHD
8 September 2021	Health Information Management	SNSWLHD
8 September 2021	Maternity & Paediatrics	SNSWLHD
8 September 2021	Medical Imaging	SNSWLHD

Date	Briefing topic	Stakeholder group
7 September 2021	Perioperative	SNSWLHD
4 September 2021	Pathology	SNSWLHD
8 September 2021	Pharmacy	SNSWLHD, NSW Pathology
6 September 2021	Renal, Oncology, Oral Health & HiTH	SNSWLHD
11 November 2021	Emergency Department	SNSWLHD, NSWAS
17 November 2021	Executive, WOH, Education & Training	SNSWLHD
9 November 2021	Front of House	SNSWLHD, Hospital Auxiliary
10 November 2021	Health Information Management	SNSWLHD
8 November 2021	ICU & COU	SNSWLHD
17 November 2021	Mortuary	SNSWLHD
9 November 2021	Pathology	SNSWLHD, NSW Pathology
10 November 2021	Inpatient Units 1 & 2, SARU	SNSWLHD
9 November 2021	Pharmacy	SNSWLHD
8 February 2022	Ambulatory & Community Based Care	SNSWLHD
10 February 2022	Back of House	SNSWLHD, Health Share SNSW
9 February 2022	Emergency Department	SNSWLHD, NSWAS
10 February 2022	Executive, WOH, Education & Training	SNSWLHD
11 February 2022	Health Information Management	SNSWLHD
11 February 2022	Front of House	SNSWLHD, Hospital Auxiliary
10 February 2022	ICU & COU	SNSWLHD
8 February 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
9 February 2022	Maternity & Paediatrics	SNSWLHD
10 February 2022	Medical Imaging	SNSWLHD
11 February 2022	Mortuary	SNSWLHD
10 February 2022	Pathology	SNSWLHD, NSW Pathology
8 February 2022	Oral Health, Renal & Oncology	SNSWLHD
8 February 2022	Perioperative	SNSWLHD
8 February 2022	Pharmacy	SNSWLHD
8 February 2022	Ambulatory & Community Based Care	SNSWLHD
21 February 2022	Eurobodalla Regional Hospital SWNSWLHD Green Travel Plan Consultation	Eurobodalla Regional Hospital, SNSWLHD
23 February 2022	Gadhu Community Health at Moruya Hospital – Information pop up	Gadhu Community Health staff

Date	Briefing topic	Stakeholder group
23 February 2022	Staff information pop-up	Staff at Moruya Hospital
24 February 2022	Batemans Bay Hospital staff session	Staff at Batemans Bay Hospital
17 March 2022	Executive, WOH, Education & Training	SNSWLHD
18 March 2022	Front of House	SNSWLHD, Hospital Auxiliary
18 March 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
18 March 2022	Maternity & Paediatrics	SNSWLHD
17 March 2022	Perioperative	SNSWLHD
17 March 2022	Executive, WOH, Education and Training	SNSWLHD
7 March 2022	Health Information Management	SNSWLHD
7 March 2022	ICU & COU	SNSWLHD
7 March 2022	Medical Imaging	SNSWLHD
7 March 2022	Mortuary	SNSWLHD
8 March 2022	Oral Health	SNSWLHD
8 March 2022	Pathology	SNSWLHD, NSW Pathology
8 March 2022	Pharmacy	SNSWLHD
17 March 2022	Perioperative	SNSWLHD
18 March 2022	Front of House	SNSWLHD
18 March 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
18 March 2022	Maternity & Paediatrics	SNSWLHD
5 April 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
5 April 2022	Medical Imaging	SNSWLHD
5 April 2022	Pharmacy	SNSWLHD
5 April 2022	Executive, WOH, Education & Training	SNSWLHD
6 April 2022	Health Information Management	SNSWLHD
6 April 2022	Oral Health	SNSWLHD
6 April 2022	Pathology	SNSWLHD
7 April 2022	Perioperative	SNSWLHD
7 April 2022	Maternity & Paediatrics	SNSWLHD
7 April 2022	Oncology & Renal	SNSWLHD
7 April 2022	Ambulatory & Community Based Care	SNSWLHD
8 April 2022	Back of House	SNSWLHD, Health Share NSW
8 April 2022	Emergency Department	SNSWLHD, NSWAS
8 April 2022	Back of House	SNSWLHD

Date	Briefing topic	Stakeholder group
12 April 2022	ICU & COU	SNSWLHD
2 June 2022	Non-Clinical Generic Rooms	SNSWLHD
2 June 2022	Oncology & Renal	SNSWLHD
2 June 2022	Oral Health	SNSWLHD
2 June 2022	Perioperative	SNSWLHD
3 June 2022	ICU & COU	SNSWLHD
3 June 2022	Health Information Management	SNSWLHD
6 June 2022	Ambulatory & Community Based Care	SNSWLHD
6 June 2022	Maternity & Paediatrics	SNSWLHD
7 June 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
7 June 2022	Medical Imaging	SNSWLHD
7 June 2022	Pathology	SNSWLHD
7 June 2022	Pharmacy	SNSWLHD
7 June 2022	Front of House	SNSWLHD
8 June 2022	Clinical Generic Rooms	SNSWLHD
11 July 2022	Medical Imaging	SNSWLHD
18 July 2022	Maternity & Paediatrics	SNSWLHD
18 July 2022	Non-Clinical Generic Rooms	SNSWLHD
18 July 2022	Pharmacy	SNSWLHD
19 July 2022	Oncology & Renal	SNSWLHD
19 July 2022	Inpatient Units 1 & 2, SARU	SNSWLHD
20 July 2022	Front of House	SNSWLHD
20 July 2022	Perioperative	SNSWLHD
21 July 2022	ICU & COU	SNSWLHD
22 July 2022	Health Information Management	SNSWLHD
22 July 2022	Executive, WOH, Education & Training	SNSWLHD
22 July 2022	Pathology	SNSWLHD
20 & 27 July 2022	Clinical Generic Rooms	SNSWLHD
30 August 2022	Maternity & Paediatrics	SNSWLHD
31 August 2022	Front of House	SNSWLHD
31 August 2022	ICU & COU	SNSWLHD
31 August 2022	Medical Imaging	SNSWLHD
1 September	Executive, WOH, Education & Training	SNSWLHD
1 September 2022	Inpatient Units 1 & 2, SARU	SNSWLHD

Date	Briefing topic	Stakeholder group
2 September 2022	Pathology	SNSWLHD
6 September 2022	Pharmacy	SNSWLHD

Hospital User and Health Stakeholder Feedback

The table below summarises the main feedback from these stakeholders.

Table 5 Hospital User and Health Stakeholder Feedback

Topic	Feedback received	Project team response
Provision of office space/workspace separate from clinical spaces, end of trip facilities and staff rooms	<ul style="list-style-type: none"> Most user groups cited the need for separate office/workspace away from patients, storage facilities (e.g., lockers) for staff members, end of trip facilities (e.g., bike storage, communal showers, space for staff breast feeding, resting space) and eating and lounge areas for the hospital staff. Shared staff areas should be centrally located, allowing for better staff flow. 	<ul style="list-style-type: none"> Design includes end of trip facilities such as bike storage, change facilities including showers, lockers, and a drying room. Staff rooms are provided in all clinical areas as well as a larger staff breakout room on Level 1. Staff rooms are provided in all clinical areas as well as a larger staff breakout room on Level 1.
Provision of training and education spaces	<ul style="list-style-type: none"> Majority of user groups require dedicated spaces for regular training and opportunistic education including simulation labs and critical care space training rooms. 	<ul style="list-style-type: none"> High-fidelity simulation, supported by control room and store are provided on L1. Bookable meeting rooms, with appropriate ICT, are available across the facility.
Provision of large bookable meeting rooms	<ul style="list-style-type: none"> Each user group mentioned the need for bookable meeting rooms with large capacities for debriefing and team meetings with videoconferencing capabilities. 	<ul style="list-style-type: none"> All meeting rooms are planned to have ICT capabilities including large screens and videoconferencing facilities. Bookable meeting rooms of various sizes are available across the facility, some with operable walls to accommodate larger groups.
Privacy	<ul style="list-style-type: none"> General privacy is important for maternal and paediatric units, such as in birthing suites and breastfeeding rooms. Auditory privacy is of high importance for all units, particularly when there are shared walls. Division between staff rooms and meeting rooms. Separate entrances for different units. 	<ul style="list-style-type: none"> Feedback noted by the Project Team, provisions including privacy curtains and strategic placement of rooms and doors will be implemented to provide privacy. Feedback noted by the Project Team, rooms will be appropriately acoustically rated. Separate staff and meeting rooms are provided across the facility. Discreet entries and appropriate levels of privacy are incorporated into the architectural planning and interior design. Combining discreet entries with broader public welcoming spaces is achieved via landscape elements, planting arrangements and the configuration of the built form elements.
Provision of safe consultation spaces	<ul style="list-style-type: none"> Spaces for mourning, meditation, sorry business, pastoral care, prayer room that 	<ul style="list-style-type: none"> Both indoor and outdoor spaces are planned including a multi-faith room, family room in front of house, reflections garden attached to mortuary.

Topic	Feedback received	Project team response
for sensitive conversations/cases	<p>are culturally appropriate should be provided.</p> <ul style="list-style-type: none"> Safe, confidential and private spaces for consultation are required, especially for alcohol affected presentations, sexual abuse victims, mentally impaired patients and other sensitive cases. 	<ul style="list-style-type: none"> Emergency Department and Ambulatory Care have a variety of spaces to support safe, confidential, private care.
Access to outdoor, landscape views, evidence-based design, light	<ul style="list-style-type: none"> Access to outdoors and large windows with landscape views are preferred especially for oncology, renal, emergency and mental health departments. 	<ul style="list-style-type: none"> Feedback noted by the Project Team, access to outdoors and views have been maximised for oncology and renal departments and In-patient units.
	<ul style="list-style-type: none"> Evidence-based design conducive to healing should be integrated. 	<ul style="list-style-type: none"> Evidence-based design has been utilised in the facility planning.
	<ul style="list-style-type: none"> Ensure adequate natural lighting, provide additional windows, enlarge windows. 	<ul style="list-style-type: none"> Patient rooms on the southern aspects of the building have minimal shading, preserving access to views and permitting diffuse daylight given the limited direct solar angles. The 'ends' of the building are predominantly opaque to limit low angle sun but offer opportunity to engage with the views to the mountains and afternoon sun. Patient rooms with north aspects have optimised shading that cut off high angle summer sun, but permit useful wintertime passive heating.
Low stimulus design / design conducive for dementia/delirium patients or cognitively/visually impaired patients	<ul style="list-style-type: none"> Low-stimulus design in specific areas are necessary to accommodate patients with dementia, delirium or cognitive/visual impairments. 	<ul style="list-style-type: none"> Feedback noted by the Project Team. The patient rooms and visitor areas of the facility are designed to provide a non-institutional feel with concealed services and natural and warm materials.
	<ul style="list-style-type: none"> Elderly-friendly wayfinding and supportive technology should be provided given the ageing population in the area. 	<ul style="list-style-type: none"> Wayfinding will be accessible and equitable, considering a variety of ability, physical and psychological.
Bariatric-friendly design	<ul style="list-style-type: none"> Rooms and facilities should cater to bariatric patients especially for inpatient, ICU and ambulatory care units. 	<ul style="list-style-type: none"> Bariatric rooms are provided in all in-patient units.
Hygiene	<ul style="list-style-type: none"> Access to additional toilet and shower facilities for staff and patients. 	<ul style="list-style-type: none"> The number of toilets and showers is determined by the Building Code of Australia based on the number of staff, visitors and patients. All inpatient rooms are either one or two beds, each with its own ensuite. Toilets and showers are placed throughout the facility, including a Changing Places space in front of house.
Easy access to parking and public transport	<ul style="list-style-type: none"> Parking should be easily accessible and preferably with covered walkways. 	<ul style="list-style-type: none"> The carpark provides on grade carparking which aligns with the natural contours of the site and provides green, code compliant access to the main entry of the hospital.

Topic	Feedback received	Project team response
		<ul style="list-style-type: none"> While parking will not be covered, tree canopy and undercover areas for rest will be provided on the footpath network from the carpark.
	<ul style="list-style-type: none"> Public transport should be easily accessible especially for community health. 	<ul style="list-style-type: none"> Sufficient space and facilities are provided near the hospital main entry to support bus travel.
Access to helipad	<ul style="list-style-type: none"> ICU/COU and Emergency departments cited good access to helipad is important. 	<ul style="list-style-type: none"> Helipad provides a direct access to the ED and ICU/COU within 100m.
Child-specific/adolescent youth-specific spaces and facilities	<ul style="list-style-type: none"> Safe and secure child-specific and adolescent youth-friendly spaces for maternity, paediatric, speech pathology units should be provided. 	<ul style="list-style-type: none"> Design will be Child-friendly, ageing-friendly, disability-friendly.
	<ul style="list-style-type: none"> External play area for assessment by maternity and paediatric units, and secure outdoor play area. 	<ul style="list-style-type: none"> Recreational outdoor areas have been included in the design.
	<ul style="list-style-type: none"> ICU/COU unit must have the capability to ventilate neonate or child for up to 48 hours in the event of bushfire or other natural event. 	<ul style="list-style-type: none"> In the event of a disaster situation, the SNSWLHD will respond accordingly to the New South Wales Health Services Functional Area Supporting Plan (NSW HEALTHPLAN) and local Emergency Management Plans. This response includes clinical, non-clinical, workforce and supportive resources to ensure the safety and wellbeing of the local community.
Telehealth and on-site ICT support and technology	<ul style="list-style-type: none"> Provision of clinical spaces with ICT support (videoconferencing equipment, wifi, desk, etc) dedicated for telehealth is a common requirement by all users in response to COVID-19 and the increasing demand for telehealth. 	<ul style="list-style-type: none"> Telehealth capability will be provided in the new facility. An ICT Plan will be implemented to address all ICT requirements.
	<ul style="list-style-type: none"> Expansion space for MRI that is directly accessible is required. 	<ul style="list-style-type: none"> MRI is now included in the design, integrated with the Medical Imaging department.
Mental health pod	<ul style="list-style-type: none"> Designated mental health pods should be considered given the emerging need for mental health services among the population. 	<ul style="list-style-type: none"> Flexible mental health beds will be provided in the new facility.
Culturally appropriate design and spaces	<ul style="list-style-type: none"> Aboriginal health should have dedicated spaces with culturally inviting design (e.g., artwork from traditional local artists and flags are important) and specific rooms for cultural practices/performances. 	<ul style="list-style-type: none"> The new facility will provide culturally safe places and service by supporting cultural practices such as land management techniques and biocultural knowledge to protect the health and wellbeing of Country and the Yuin nation. The facility will sensitively and respectfully integrate the deep connections and knowledge of the Yuin people into spatial outcomes across the site. For example, Dhurga Language is the local Aboriginal language and is the first language of NSW far South Coast, it will be used to inform signage and wayfinding solutions across the site and new the facility. A meeting place will be provided at the entrance to the facility as well as an outdoor cooking area to support cultural practices and performance.

Topic	Feedback received	Project team response
	<ul style="list-style-type: none"> Concern for limited access to Country for patient consults. 	<ul style="list-style-type: none"> A variety of areas throughout the facility have direct access to Country. These include the Ambulatory Care, Rehabilitation and Palliative care, Birthing and Paediatrics.
	<ul style="list-style-type: none"> Co-locating Gadhu with maternity and paediatrics units should be considered given the common health care needs of Aboriginal communities. 	<ul style="list-style-type: none"> The LHD supports the integration of Gadhu Family Health in the Ambulatory Care Unit, including services relating to maternity and paediatric services.
Digital asset management and systems	<ul style="list-style-type: none"> Transition to digital and paperless systems is aspired including implementing a universal digital record and streamlined IT processes for health information management, medical imaging, pharmacy and telepathology. 	<ul style="list-style-type: none"> The ICT Plan will support implementation of systems with a reduced reliance on paper.
Emergency care	<ul style="list-style-type: none"> Emergency Departments should be designed so as to minimise the transmission of sound between adjacent treatment areas. 	<ul style="list-style-type: none"> Feedback noted by the Project Team, acoustic treatment of spaces will be incorporated and the Emergency Department will be planned with consideration of minimising sound transmission.
	<ul style="list-style-type: none"> Queried the number of beds provided in emergency department – suggested it needed to be higher. 	<ul style="list-style-type: none"> The Emergency Department will have several spaces available to treat a variety of patients. This includes 3 resuscitation bays, isolation rooms.
	<ul style="list-style-type: none"> The current laboratory at Moruya Hospital has close proximity to the Emergency Department (ED) which contributes to fast access to patient results and improved patient care. Maintaining this link with ED in any future redevelopment will ensure excellent patient service. 	<ul style="list-style-type: none"> Pathology in the new hospital will maintain this link to the Emergency Department, being located on the same floor in the same wing. In addition, a pneumatic tube system is planned to support the safe and efficient transfer of items to pathology.
Women and children's health	<ul style="list-style-type: none"> Lack of community knowledge re service, clinic location, practitioner availability and extent of services provided by the Women's Health Nurse. 	<ul style="list-style-type: none"> Community information sessions will be held and this information will be addressed in the Project Communications and Engagement Plan.
	<ul style="list-style-type: none"> Need to access National Cervical Screening Register (NCSR). 	<ul style="list-style-type: none"> Access to the National Cervical Screening Register (NCSR) can only be accessed by Healthcare Providers to obtain participant information. This information can be accessed through either the Healthcare Provider Portal, your integrated clinical software, or the Contact Centre. Information for access to the NCSR is available at https://www.ncsr.gov.au/content/ncsr/en/healthcare-providers/RegisterAccess.html and should be addressed locally within the SNSWLHD.

5.4 Stakeholders

This section provides a summary of all stakeholder briefings held during the preparation of the SSDA.

5.4.1 Government Architect NSW (GANSW)

Table 6 Government Architect feedback

Date, event and purpose	Feedback received	Project team response
<p>5/05/21 State Design Review Panel Meeting no.1 with GANSW</p> <p>Presentation of the Masterplan and Public Domain including:</p> <ul style="list-style-type: none"> • Approach to indigenous culture and heritage including proposed Connecting with Country engagement • ESD targets and approach to sustainability • Context plan and project background information • Site plan and analysis • Context and site photos • Masterplan options • Articulation for how the proposal responds to the project brief, context, analysis and integrates sustainability and heritage • Circulation and wayfinding strategy • Urban design. 	<p>The masterplan is to be reviewed to further explore:</p> <ul style="list-style-type: none"> • Massing options exploring alternative siting of the building, minimising cutting against the topography, undercrofts, retaining natural ground where appropriate and anchoring the building. Include section details illustrating the transitions at ground level. • Spatial details of the arrival journey, main entry experience and 'public central garden', illustrating how this integrates the architecture, landscape, connection with Country and hospital functionality. • Landscape design approach, incorporating the project ambitions conveyed in the presentation however not evident in the masterplan. • More information and details of the ESD approach and how it will be integrated with the clinical brief. 	<ul style="list-style-type: none"> • Master plan was reviewed including: <ul style="list-style-type: none"> - Building moved 35m to the left to enable the Walawaani to be sited at the top of the hill - Siting to maintain a balanced amount of cut and fill, and to enable overland flow from the entry to fall back to the east - Section details provided to show the internal-external transitions - Reoriented building address to enhance the arrival sequence and potential connection to adjacent gathering spaces. • Provided spatial details of the arrival journey and Walawaani central garden. • Master plan updated to reflect the landscape design approach shown in the presentation. • Further information about the ESD approach provided including integration with the clinical brief.
<p>8/9/21 State Design Review Panel Meeting no.2 with GANSW.</p> <p>Presentation of the Architecture and landscape including:</p> <ul style="list-style-type: none"> • Summary response to previous advice received from GANSW • Design development • Response to Indigenous culture and heritage • Incorporation of ESD strategies • Preferred masterplan option including clear rationale for selection • Landscape plan • Public domain plan • Whole-of-site sections illustrating topography, indoor/outdoor connection, and surrounding context • Shadow diagrams for 21 June 11-12pm including surrounding properties • Architectural approach: building massing, envelope, materiality • Key plans, sections & 3D views. 	<ul style="list-style-type: none"> • Apply the Connecting with Country approach beyond the landscaping, to include site planning, architecture, spatial planning, materiality and clinical services. • Strengthen the presence of granite as a prominent element of the design proposal. • Further develop the landscape design propose a generous overlay of planting canopy to the car park and allow larger soil masses to support growth for mature trees. Provide denser planting and large-scale trees. • Simplify the canopy so it is secondary and complementary to the Walawaani, allowing views and outlooks to dominate. • Introduce breaks in the canopy and vary the height where appropriate, such as decreased height at secondary entries. • Carefully analyse the scale and placement of buildings in relation to the strata layers and demonstrate how the built forms 	<p>Design updated to include:</p> <ul style="list-style-type: none"> • Positioning of spaces so that views are maintained to the Deua Ranges. The view to the ranges is celebrated from within the main foyer, balconies, picture windows and courtyards. • The built form incorporates the Walawaani (Foyer), Healing Place pavillions, external balconies to clinical and staff spaces and significant vistas - this creates a building which is permeable, breathable and integrated in the context of place and Country. • Landscape design refined to provide significant tree planting particularly in the carpark to reduce heat load. • Building siting and scale refined to ensure the highest point of the site is protected. • Incorporation of granite within the landscape design, any granite which is excavated from the site is proposed to be reused in selected areas for landscape seating and in particular within the maternity courtyard.

Date, event and purpose	Feedback received	Project team response
	complement the broader landscape.	
<p>3/11/21 State Design Review Panel Meeting no.3 with GANSW</p> <p>Presentation of the Architectural expression and detail:</p> <ul style="list-style-type: none"> • Summary response to previous advice • Development of the design to date • Architectural expression: facades, materials, typical details • Detailed plans indicating internal layouts and fit-out • Detailed building sections & 3D renders • Materials and finishes • Incorporation of indigenous culture and heritage • ESD resolution including modelling and simulations. 	<ul style="list-style-type: none"> • Apply a softer, organic approach to the landscaping and edges of the Walawaani, and a more natural distribution to the trees along the car park. • Provide generous canopy shading along the pathways and increase path widths where higher use is expected. • Revise the raingarden strategy to prioritise locations at lower points of the site. • Reception areas have significant requirements for visible storage. Provide details of the brief for this area and how these requirements will be accommodated and integrated into the proposed interior design strategies. • Revise the material palette to create more tonal differentiation between the strata layers. Review materiality of the Walawaani canopy to better integrate it with the adjacent façade. • Provide view and massing studies demonstrating the following: <ul style="list-style-type: none"> - Future expansion buildings will not impact views from the rooms along the southern façade. - Investigate moving the Future Education and Future Private Provider blocks to a location with less impact on the arrival experience. 	<p>Design updated to include:</p> <ul style="list-style-type: none"> • Refined tree placement within the carpark and along pathways. • Inclusion of infiltration, rain gardens etc incorporated into the design to protect the overland water flow paths across the site. • Reception and foyer planned and detailed to reduce clutter concealing equipment behind the countertop. • Material palette of the façade detailed to articulate to strata layers within the site. • Massing studies provided to illustrate future development zones and their impact on views and arrival experience.
<p>9/3/22 State Design Review Panel Meeting no.4 with GANSW</p> <p>Presentation of the Architecture and landscape including:</p> <ul style="list-style-type: none"> • Summary response to previous advice received from GANSW • Design development • Connecting with Country Program response. 	<ul style="list-style-type: none"> • Visual Connection to Country: Strengthen the relationship and visual connection between the architecture and the mountain ranges. Provide 3D visualizations demonstrating larger view ranges. • Revisit the architectural expression on the wing ends to return to a more permeable, articulated, site appropriate response as shown in SDRP 03. Provide elevations and/or 3D visualizations of all facades demonstrating a consistency in approach. • Materiality: Review the material palette and articulation on the facade: <ul style="list-style-type: none"> - Enhance the tonal difference and improve the expression of the strata layers. - Avoid vast expanses of the same material, texture and tone. 	<p>Design updated to illustrate:</p> <ul style="list-style-type: none"> • 3D visualisations of the connection between key building spaces and the views to the Deua Ranges. • Materiality of the façade further refined to illustrate the inner facing façade which responds to the strata layers of the site and the outer facing façade which compliments the local granite material. • Elevations and 3D visualisations updated to illustrate the architectural expression of the façade strategy and materiality.

Date, event and purpose	Feedback received	Project team response
	<ul style="list-style-type: none"> - Apply carefully considered detailing to express the junctions between material transitions and improve articulation. 	
<p>24/8/22 State Design Review Panel Meeting no.5 with GANSW Review early design</p>	<p>The following is recommended:</p> <ul style="list-style-type: none"> • Consider alternative locations for the ambulance zone (Zone 6) and/or increase the distance between the ambulance zone and the spring forest, scar tree and natural springs. • Ensure the design clearly prescribes controls for the site that will enable the vision for the project and site to be preserved and key information embedded to inform future development. • Provide a landscape masterplan for all future developments that includes how each stage will tie into stage 1, how landscape will be restored after construction works, species to be used to complement existing ecological communities etc. • Increase the number of new trees proposed and ensure they are endemic to the site. Through consultation with Cultural Fire Practitioners prioritise cultural burning to restore Country before planting new seeds. 	<ul style="list-style-type: none"> • The design has been adjusted so that Zone 6 is located to the north of the main entrance road to the site. It also has been refined to protect areas of the site including the highest point of the site and overland flow paths. • A report has been developed to define all future development zone controls and restrictions on the site to ensure the design integrity for the site is maintained and special areas of the site including biodiversity, riparian and Cultural heritage zones are protected. • A landscape plan has been developed for all future zones of the site. Tree planting throughout the site and within the carpark has been provided throughout to reduce heat load. • A Cultural burn with an Aboriginal Fire Practitioner was held on the Project site in September 2022.

5.4.2 Eurobodalla Shire Council

Table 7 Council feedback

Date, event and purpose	Feedback received	Project team response
<p>2/2/21 Eurobodalla Shire Council Introductory Meeting with Engineering Consultant Team</p> <ul style="list-style-type: none"> • Establish the connections within Council to facilitate planning. 	<ul style="list-style-type: none"> • Council and Engineering Consultant contacts shared. • Preliminary feedback provided from Council in relation to existing infrastructure and traffic access. 	<ul style="list-style-type: none"> • N/A introductory meeting to agree communication channels.
<p>1/6/21 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> • Presentation of the preferred masterplan provided to Council. • Update provided in relation to the site acquisition, Moruya bypass and target dates for early works. 	<ul style="list-style-type: none"> • Positive feedback received from Council in relation to the masterplan, in particular support was provided for the expansion areas identified. • Council representatives raised that there are opportunities for the Project Team to connect with their existing advisory committees including the disability panel. 	<ul style="list-style-type: none"> • Feedback noted by the Project Team.
<p>23/7/21</p>	<ul style="list-style-type: none"> • Support received for cold water supply and connection strategy 	<ul style="list-style-type: none"> • N/A Council agreed to provide an update regarding the

Date, event and purpose	Feedback received	Project team response
<p>Cold water and Sewer Infrastructure Strategy Meeting</p> <ul style="list-style-type: none"> Project update provided to Council. Hydraulic Engineer presented the proposed cold water supply and connection for ERH. Hydraulic Engineer presented the proposed sewer connection strategy and preliminary Sewer Pump Station (SPS) design details. 	<p>for two water mains along Albert Street.</p> <ul style="list-style-type: none"> Council noted that they may consider upgrading cement water lines along Albert Street before completion of Hospital works. Council confirmed that there is a proposal for a development to the South of the ERH site which will require a new SPS. Council also noted that the Moruya TAFE operate a SPS on site and Council propose that a combined SPS that services the three sites (TAFE, new private site and ERH) could be provided and become Council operated infrastructure. Council to provide an update to the Project Team on the outcome of the location of the SPS. 	<p>development of a new SPS location in August 2022.</p>
<p>4/8/21 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> Project status update provided to Council. Council advised that the Project Team will undertake a SSDA planning approval and are commencing the Business Case development. 	<ul style="list-style-type: none"> Nil 	<ul style="list-style-type: none"> N/A
<p>6/10/21 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> Project status update including design update provided to Council. 	<ul style="list-style-type: none"> Council confirmation that preliminary investigations indicate a common SPS servicing a wider area is feasible. Council confirmation of engagement of design consultant to prepare design and costs. Council's designer to contact ERH's Hydraulic Engineer for details of predicted loading. 	<ul style="list-style-type: none"> ERH's Hydraulic Engineer provided predictive loading to Council's designer to develop the SPS design.
<p>16/11/21 Email Correspondence to Eurobodalla Shire Council</p> <ul style="list-style-type: none"> Airspace management, aviation safety. 	<ul style="list-style-type: none"> Council provided written confirmation that the Project Team had considered aviation relation safety and airspace protection in relation to the development. Council confirmed aviation risk has been considered and appropriately considered and there are no impacts to aviation concerning the development. Council raised concern in relation to the siting of the HLS nearest to the local residences. It was requested that a review of the HLS siting was undertaken to minimise impact on those residences and upon areas zoned for future development 	<ul style="list-style-type: none"> Feedback noted by the Project Team. An HLS Project Working Group was established with LHD and Ambulance membership to review the HLS locations. Acoustic mitigation measures including landscaping are being explored by the Project Team.

Date, event and purpose	Feedback received	Project team response
<p>1/12/21 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> Obtain feedback on the planning, design and early works delivery for the Project. 	<ul style="list-style-type: none"> Council expressed interest in discussing landscape and open areas accessible to the Public in further detail. Council raised that a further discussion is required regarding facilitation of a northern pathway connection and the proposed Green Travel Plan for the Project. Council supportive of the colour palate proposed for the facility design. 	<ul style="list-style-type: none"> N/A further meeting to be scheduled to discuss landscape and Green Travel Plan initiatives.
<p>2/2/22 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> Additional \$60M funding noted 	<ul style="list-style-type: none"> Nil. 	<ul style="list-style-type: none"> N/A
<p>24//2/22 Eurobodalla Shire Council Traffic EIS Consultation Eurobodalla Health Service</p> <ul style="list-style-type: none"> Project update Transport components presentation 	<ul style="list-style-type: none"> Staff secure storage facilities to be considered. Moruya is likely to expand development to the South and Council view the TAFE connection (via shared path) as a key consideration for worker and facility connection. Council's position is that the Project is generating the need for shared path connections and Council are of the opinion that the Project funds the shared path along Princes Hwy Challenge with encouraging alternative transport methods for staff within a regional area and highlighted the likely flow on effect of shift changes on other areas within Moruya. Council confirmed that there is no specific strategy with carpooling, no formalised designated initiative to match the carpooling station proposed. 	<ul style="list-style-type: none"> End of Trip facilities will be provided including a secure room for bike storage, showers, lockers and drying area to support staff use of active transport. It was agreed that a wider conversation is scheduled with Council and Health Infrastructure regarding expanding shared path facilities and contributions. CTMP updated to note that (where possible), access and activities requiring external heavy vehicle movements should be scheduled to occur outside network peak periods which occur between 8:00am and 9:00am in the morning and 2:45pm and 4:15pm in the afternoon to avoid school start and finish times. Green Travel Plan updated to reflect Council's feedback for alternate transport methods to reflect the requirements of a regional location.
<p>24/3/22 Eurobodalla Shire Council Sewer Pump Station Meeting</p> <ul style="list-style-type: none"> Agree the strategy for the Project sewer connection 	<ul style="list-style-type: none"> Council provided an overview of the SPS design and proposed connection point for the Eurobodalla Regional Hospital. Preliminary contribution amount was shared with the Project Team. The contribution amount was based on the anticipated sewer loads for the new facility. 	<ul style="list-style-type: none"> Project Team reviewed location of connection point and have adopted in the Facility design. Project Team reviewed the sewer load calculations provided and developed a MEMO for the sewer load calculation.
<p>6/4/22 Eurobodalla Shire Council Project Update Meeting</p> <ul style="list-style-type: none"> Obtain feedback on the planning, design and delivery for the Project 	<ul style="list-style-type: none"> Council requested a larger map of the Project site within the context of Moruya, constraints are to be shown. Council expressed preference for a site specific DCP and the expected level of engagement. 	<ul style="list-style-type: none"> Project Team commenced preparation of a Proposal with a larger map showing the context of the surrounding Moruya area. Meeting scheduled with Council and Project Team to further discuss DCP requirements.

Date, event and purpose	Feedback received	Project team response
<p>14/4/22 Eurobodalla Shire Council</p> <ul style="list-style-type: none"> Project DCP Meeting 	<ul style="list-style-type: none"> Council provided an overview of their Strategic Growth Plan for Moruya and where the Hospital fits into the plan. 	<ul style="list-style-type: none"> Project Team commenced preparation of a Proposal in lieu of development of a site specific DCP for the site to meet Project time constraints. Council's Strategic growth plan was noted and will inform the Proposal. GTP and current Master Plan shared with Council following the meeting for Councils review and information.
<p>5/5/22 Eurobodalla Shire Council</p> <ul style="list-style-type: none"> Project update provided Presentation of the Proposal for Council review 	<ul style="list-style-type: none"> Council noted that they would review the Proposal following the meeting. 	<ul style="list-style-type: none"> Noted by the Project Team.
<p>27/5/22 Eurobodalla Shire Council Sewer Pump Station Meeting</p> <ul style="list-style-type: none"> Agree the contribution for the Project sewer connection 	<ul style="list-style-type: none"> Council committed to providing supporting documentation to justify the proposed contribution value. 	<ul style="list-style-type: none"> Following the meeting, Council provided the preliminary sewer pump station cost plan which was reviewed and verified by the Project Team.
<p>28/7/22 Eurobodalla Shire Council Email correspondence</p> <ul style="list-style-type: none"> Sewer Pump Station Contribution 	<ul style="list-style-type: none"> N/A 	<ul style="list-style-type: none"> Health Infrastructure provided in-principle acceptance for Council's proposed Sewer Pump Station contribution number.
<p>2/09/22 Eurobodalla Shire Council Pathway Connections Meeting</p> <ul style="list-style-type: none"> Provide Council with the proposed internal and external pathway connections for the Project to facilitate the GTP 	<ul style="list-style-type: none"> Council's preference is for a shared path connection from Princes Highway, however Council understood that the Project Team had a number of competing priorities which has resulted in the proposal to provide a shared path connection to the site from Caswell St. Council confirmed that their preference for delivery of the shared pathway upgrade to Caswell St is for the Project Team to deliver this to Council's specification. The Albert St secondary access to the Project site was discussed, Council was supportive of a temporary public gate being installed to the entrance of the Albert St Road reserve to restrict access to the site for Emergency Vehicles only. 	<ul style="list-style-type: none"> Feedback noted by the Project Team.

5.4.3 Transport for NSW (TfNSW)

Table 8 TfNSW feedback

Event and date	Feedback received	Project team response
<p>7/5/21 TfNSW introduction meeting</p> <ul style="list-style-type: none"> Provide an overview of the masterplan, traffic assumptions and establish the connections within TfNSW to facilitate planning 	<ul style="list-style-type: none"> It was agreed for the Project Team to share the traffic analysis to support assumptions made in the masterplan design. TfNSW provided support for secondary (controlled) access to the Hospital from Albert St. TfNSW recommendation to progress the traffic design prior to obtaining approvals. 	<ul style="list-style-type: none"> Traffic design progressed and traffic analysis information shared with TfNSW.
<p>9/03/22 TfNSW EIS Consultation Meeting no.1</p> <ul style="list-style-type: none"> Provide an overview of the key transport components of the site and the initial development of the Green Travel Plan (GTP), Construction Traffic and Pedestrian Management Plan (CTPMP) and Traffic Impact Assessment (TIA) 	<ul style="list-style-type: none"> TfNSW requested a copy of the aviation report noting that the flight path is to the North-East of the site. TfNSW noted that the targets proposed within the GTP appear to be low and highlighted that the GTP can identify opportunities for green travel such as on-demand shuttle buses. TfNSW provided the NSW Government Travel Plan toolkit links for Hospital Precincts. 	<ul style="list-style-type: none"> Aviation Report provided to TfNSW for their information. Project Team provided one package of draft EIS documentation (TTIA, CTPMP and GTP) for TfNSW review. Project Team reviewed consultation feedback with the LHD for GTP initiatives and with Council for carparking allowance with LHD to determine requirements for parking numbers. An additional meeting was scheduled to obtain TfNSW's feedback for the Draft EIS documentation.
<p>13/5/22 TfNSW EIS Consultation Meeting no.2</p> <ul style="list-style-type: none"> Video conference – Discussion of TfNSW's feedback to draft EIS documentation including GTP, CTPMP and TTIA 	<ul style="list-style-type: none"> TfNSW provided comments on the draft GTP prior to the meeting. TfNSW provided comments to the TTIA including the incorporation of the local bus operators consulted and their feedback to be noted in the TTIA. Secondary access wording to be consistently articulated throughout the report. Entire bus route swept path access to be provided within the report to illustrate the adjacent lanes are not blocked when buses are turning corners. Sources for generation of the parking demand to be expanded within the report. TfNSW queried if there were sufficient parking numbers for the development. Active transport measures were queried including proposed external pathway connections. 	<ul style="list-style-type: none"> GTP comments reviewed and adopted where possible, noting the regional setting of the facility and the feedback from the LHD and Council for alternate transport methods is limited. TfNSW comments to the TTIA were adopted. A pathway connections meeting was scheduled with Council to obtain their input to the proposed pathways surrounding the site.

5.4.4 Local Aboriginal Community and Cobowra Local Aboriginal Land Council

Table 9 Aboriginal stakeholders' feedback

Event and date	Feedback received	Project team response
<p>15 & 17/9/20 Meetings with 26 local Aboriginal community representatives</p> <ul style="list-style-type: none"> Obtain feedback on the preferred location for ERH 	<ul style="list-style-type: none"> The majority of participants supported ERH being located in the South-East Zone of Moruya. Initial design suggestions were provided including (but not limited to) the following design elements: <ul style="list-style-type: none"> Bush tucker garden 'Yarning circle' [a place to sit together and share stories, usually outside] Inside and outside art / sculptures representing culturally relevant species and themes Space for large family gatherings following the death of a relative [to enable a group to mourn without interrupting the workings of the hospital] Use of local language term Installing a tiled mural on the floor A meeting place or conference room, to show the broader public that Aboriginal culture associated with health and wellbeing exists and is practised and is linked to the river, ocean and land. 	<ul style="list-style-type: none"> Shortlisted sites for the Project were refined to be only within South-East Moruya. Design progressed to include initiatives identified from consultation including a meeting place provided at the front of the facility which can be used for yarning circles and as a smoking ceremony area. Landscape design progressed to include spaces incorporating a bush tucker garden with a variety of healing plants.
<p>25/3/21 Meeting with 14 local Aboriginal community representatives</p> <ul style="list-style-type: none"> To commence engagement with the Local Aboriginal Community for the ERH Project. To provide the Local Aboriginal Community with an overview of the ERH site location and constraints 	<p>Preliminary design input provided including:</p> <ul style="list-style-type: none"> Desire for Paediatric clinical spaces in the new service was expressed to minimise travel outside of area. ED entrance needs to consider cultural appropriateness as well as the front entrance to the Hospital. Walk on Country to be scheduled with inclusion of Aboriginal Elders. Cultural practices and initiatives were discussed that could be incorporated into ERH. Agreement to establish a Connecting with Country PWG for the Project to lead the consultation. 	<ul style="list-style-type: none"> Connecting with Country PWG established. Planning for Walk on Country commenced. Feedback noted and considered in Facility design.
<p>3/06/2021 and 4/06/2021 Archaeological site inspection with Cobowra Local Aboriginal Land Council</p> <ul style="list-style-type: none"> To determine if the ERH Site possesses Aboriginal archaeological significance 	<ul style="list-style-type: none"> The site inspection identified three Aboriginal scar trees near the south-eastern extent of the site. These have been registered on the Aboriginal Heritage Information Management System. The Aboriginal archaeological and cultural heritage potential of the site therefore fulfils the criteria for social, historic, scientific and aesthetic value. 	<ul style="list-style-type: none"> Scar trees noted by Project Team and will be protected through all phases of the Project.

Event and date	Feedback received	Project team response
<p>22/06/2021 and 24/06/2021 Drop-in consultation at ERH Project Office for local Aboriginal community representatives</p> <ul style="list-style-type: none"> Provide an opportunity for Local Aboriginal Community representatives to raise questions in relation to the Project and also provide feedback in a private, informal setting 	<ul style="list-style-type: none"> Aboriginal Cultural context and history provided to the Project Team. 	<ul style="list-style-type: none"> Feedback noted by the Project Team to inform the Facility design.
<p>23/06/21 Walk on Country and Design Jam</p> <ul style="list-style-type: none"> To develop an understanding of place, reawaken memories of cultural landscapes and cultural heritage 	<p>Key design ideas provided:</p> <ul style="list-style-type: none"> Connection to Country: <ul style="list-style-type: none"> 'Walawaani' welcome sign at entry. Totem poles along road 'Rainbow Serpent Drive' name of the road Aboriginal and Torres Strait Islander flags flying 24/7 outside hospital entrance. When someone has passed on lowering these to half mast as a sign of respect. Local Aboriginal artists to create artworks / murals Healing garden. Landscape: <ul style="list-style-type: none"> Central meeting place south of carpark: educational area Medicinal plants providing spiritual energy onto hospital: don't block energy Endemic vegetation within landscape Bush Tucker planting Accessible to the wider public Water is a safety hazard Exercise track connecting the site to the broader community Kids play area away from palliative care patients' space Calming trail and walkways Identify active and calm zones. Building elements: <ul style="list-style-type: none"> Shelter over carpark for people walking to hospital View to the west for end of life Connecting babies to Country earlier on: having a room on ground floor with direct access to the outside gardens. Aboriginal birthing place. Names of buildings relating to shape: Boomerang & Bogong Moth Facilities needed in bush area so people don't need to rely on hospital for toilets etc. Large family meeting place for 'sorry business', bedroom for bereavement (privacy after death). 	<ul style="list-style-type: none"> Feedback noted by the Project Team to inform the Facility design.

Event and date	Feedback received	Project team response
<p>19/10/21 Connecting with Country PWG</p> <ul style="list-style-type: none"> Establish the Connecting with Country PWG to guide the consultation with the local Aboriginal Community for the Project 	<ul style="list-style-type: none"> Membership and Terms of Reference agreed. Support for an online meeting with local Aboriginal Representatives to present the outcomes of the Walk on Country and Design Jam. 	<ul style="list-style-type: none"> Design Jam Outcomes Meeting scheduled.
<p>21/10/21 Design Jam Outcomes Meeting</p> <ul style="list-style-type: none"> Presentation of the Walk on Country and Design Jam consultation outcomes to the local Aboriginal Community 	<ul style="list-style-type: none"> Support received for the outcomes documented. 	<ul style="list-style-type: none"> N/A, Project Team to progress design based on outcomes from Design Jam.
<p>23/2/22 Design Drop-in session</p>	<ul style="list-style-type: none"> Separate and safe access points for community members. Access to outside spaces – birthing and dying on country. Safety, security and privacy for community members. Sustainable design. Location of specific departments – particularly around opportunistic adjacencies. Close / covered parking and walkways. Private spaces for children, women and older people. Specific children's area in ED. Safe spaces for mental health. Separate cultural spaces and opportunistic care spaces. Specifically design areas as part of ambulatory care. Outdoor cooking facilities are key – food is a key aspect and needs to be considered. Suggestions of a camp kitchen. Behaviour of staff – cultural safety and intelligence during build and when the new hospital opens. Opportunities for local employment and skills during build. 	<ul style="list-style-type: none"> Feedback noted by Project Team.
<p>25/2/22 Connecting with Country Design Conversation with Indigenous community members (all women)</p>	<ul style="list-style-type: none"> Concerns around safe / quiet spaces for women inside the hospital. Concerns around discreet entrances and exits for people. Concerns around lack of undercover parking and safe parking for less mobile people. Build support around aboriginal school leavers to help them have a career in the hospital. Cultural awareness training for staff. Understanding that lengthy behavioral change will have to happen. 	<ul style="list-style-type: none"> Feedback noted by the Project Team.

Event and date	Feedback received	Project team response
	<ul style="list-style-type: none"> Privacy and discretion (when coming to hospitals) are highly valued. Want to support school leavers into a career in health. 	
19/4/22 SNSWLHD organised Koori Cook-off to provide an overview of the Project.	<ul style="list-style-type: none"> Concerns around safe / quiet spaces for inside the hospital. Concerns around discreet entrances and exits for people. Build support around Aboriginal school leavers to help them have a career in the hospital. Cultural awareness training for staff Accommodation for relatives. Privacy and discretion (when coming to hospitals) are highly valued. 	<ul style="list-style-type: none"> Feedback noted by the Project Team.
8/09/22 Meeting on site with Local Aboriginal Community	Positive feedback received by the Local Aboriginal Community on the collaboration between Aboriginal and Non-Aboriginal Communities on the Project.	<ul style="list-style-type: none"> N/A
<ul style="list-style-type: none"> Celebrate the site acquisition through a smoking ceremony and cultural burn. 		

5.4.5 Department of Planning and Environment

Table 10 DPE feedback

Event and date	Feedback received	Project team response
10/12/21 DPE Southern Regional Office EIS Consultation Meeting no.1	<ul style="list-style-type: none"> DPE Requested the Project Team share the flood data information. DPE recommended contacting Council to obtain the most relevant flood modelling information and to cross check flood map utilised by Council. DPE recommended reviewing the entrance road location to reduce the impact to the south eastern tree area. DPE requested confirmation of a biodiversity survey requirements for threatened species once the BAM plots are completed. DPE raised that all impacts as a result of the hospital development including trees that are to be removed outside of the site boundary for the Helicopter Landing Site (HLS) are to be documented in the Biodiversity Development Assessment Report (BDAR). Support was received for the Connecting with Country initiatives. It was recommended to confirm the spring forest community is 	<ul style="list-style-type: none"> DPE provided the flood data utilised by the Project Team to inform the Flood risk assessment for the site. The Project Team contacted Council and confirmed that the data being utilised by the Project Team is the most relevant flood data. Project Team relocated entrance road to avoid the South-eastern portion of the site to reduce tree removal. Draft Biodiversity Assessment Method (BAM) plots prepared for presentation to DPE. Helicopter Landing Site (HLS) impacts have been considered in the draft BAM calculations and will be incorporated into the final BDAR. Spring Forest community in southeast corner of the site was reviewed, it was noted that this community is Endangered Ecological Communities (EEC) (NSW Determination) this likely meets EPBC Act EEC key diagnostic characteristics and

Event and date	Feedback received	Project team response
	<p>similar to the grassy woodland community.</p> <ul style="list-style-type: none"> Eucalyptus pauciflora is snow gum and it is not native to the area, recommended that this plant is removed from the proposal. Biodiversity surveys were recommended for the neighbouring property to the north, noting that there is a proposal to remove trees in this location. DPE suggested that formal protection of the south-east portion of the site could be reinforced through formal protection of the area to prevent it being impacted by future expansion. 	<p>condition thresholds in conservation advice.</p> <ul style="list-style-type: none"> Eucalyptus pauciflora has been removed from proposal. TfNSW were consulted in relation to flood constraints of the site. TfNSW noted the flood constraints and that the development is located outside of the flood zones. The Project Team has surveyed the Albert Street road reserve with Council's permission, to the north of the Project Site which will have tree removal. Project Team actively investigating options for protection of the South East corner of the site such as a Vegetation Management Plan.
<p>09/02/2022 DPE Southern Regional Office EIS Consultation Meeting no.2</p> <ul style="list-style-type: none"> Project update and overview of the initial survey findings and proposed survey methods for threatened species. 	<ul style="list-style-type: none"> Positive feedback received for the relocation of the entry road to the site. Recommendation to complete surveys for White-bellied Sea-Eagle within the HLS flight path zone to determine that there is no impact (direct or indirect). Higher elevated parts of the site are also to be surveyed for nests. Removal of dams on the site to be assessed in the BDAR. Recommendation for a Species polygon survey for the Powerful Owl (Breeding habitat) and a survey on site to record hollows potentially suitable as nesting hollows. Grid Scat searching recommended to be utilised for the Koala mapping method. DPE recommended surveying for Austral Toadflax. Recommendation of re-vegetation of the stream corridor. 	<ul style="list-style-type: none"> Project Team completed biodiversity surveys in alignment with DPE's recommendations. Landscape plans developed noting DPE's feedback.

5.4.6 Heritage NSW

Table 11 Heritage NSW feedback

Event and date	Feedback received	Project team response
<p>31/3/2022 Email Correspondence issued to Heritage NSW from ERH Project Team</p> <ul style="list-style-type: none"> Request a meeting to discuss ERH and the AHIP requirements for SSD. 	<p>Heritage NSW confirmed that there was no requirement for a meeting. Heritage NSW confirmed once the Project Team have DPE issued SEARs, you can commence salvage, you do not require an AHIP.</p>	<p>Feedback noted by the Project Team.</p>

5.4.7 NBN corporation

Table 12 NBN feedback

Event and date	Feedback received	Project team response
11/10/2021 Correspondence from NBNC Co to ERH project team (Ref: STG-W000187106)	Information provided to inform project understanding of the existing services. Existing NBN facility only has wireless connection in the area. Fixed wired dual telecommunication lead-in services augmentation is required for the new hospital.	Feedback noted by the project team.

5.4.8 Essential Energy

Table 13 Essential Energy feedback

Event and date	Feedback received	Project team response
11/8/2022 Design Information Package provided to ERH Project Team from Essential Energy	Information provided to inform project understanding of the existing services.	Feedback noted by the project team
<ul style="list-style-type: none"> Inform project understanding of existing services 		

5.4.9 Telstra

Table 14 Telstra feedback

Event and date	Feedback received	Project team response
30/4/2021 Email Correspondence issued to ERH Project Team from Telstra InfraCo Operations	Information provided to inform project understanding of the existing services. The cable on the Princes Highway may need to be lowered to allow the construction of the new entry roadway and roundabout.	Feedback noted by the project team.

5.4.10 Environmental Protection Authority (EPA)

Table 15 EPA feedback

Event and date	Feedback received	Project team response
17/12/2021 Eurobodalla Regional Hospital EPA EIS Consultation	<ul style="list-style-type: none"> Bio-retention basin capacity discussed; the Project Team proposed to size these for an 85th percentile rainfall event. EPA recommended considering a higher percentile than proposed – this will be adopted as per “Blue Book”. SES recommended to avoid designing soil and water management during construction as a collect and discharge arrangement. Discharge should be a last resort. SES recommended using alternatives such as irrigations or pump the basins. Avoiding discharges, 	<ul style="list-style-type: none"> A higher percentile bio-retention basin has been adopted as per “Blue Book”. EPA’s comments were noted and adopted in the Stormwater Management Plan.
<ul style="list-style-type: none"> To provide an overview of the Project design and obtain EPA’s feedback. 		

Event and date	Feedback received	Project team response
	having a higher storage volume would help.	

5.4.11 Ambulance service of NSW

Table 16 Ambulance Service NSW feedback

Event and date	Feedback received	Project team response
<p>13/5/2022 ERH Helipad Landing Site (HLS) Project Working Group (PWG) no.1 Review</p> <ul style="list-style-type: none"> 7 HLS locations were presented for review by the Design Team. These options were presented to the group for consideration and discussion. Draft HLS siting evaluation criteria was presented to the HLS PWG. 	<ul style="list-style-type: none"> It was queried if the building and carpark locations could be changed to suit a better HLS location. An elevated HLS structure was suggested as an option. Feedback received for options that provided the most appropriate locations from a critical care transfer perspective. 	<ul style="list-style-type: none"> Site Constraints and building and carpark siting were presented by the Project Team to provide an overview of the drivers for locating items in certain areas. The constraints for delivering an elevated HLS solution were presented including budget, visual impact and accessibility (ramps). Aviation Consultant provided a summary of the risks of delivering helipads on low rise buildings (1-3 storeys: It was confirmed that this is not preferred from an aviation perspective as it is not a safe outcome for nearby people and property. Severe incidents can occur with an HLS on top of low-rise buildings.
<p>11/08/2022 ERH HLS PWG no.2 review</p> <ul style="list-style-type: none"> Evaluate the 7 HLS locations and determine the preferred option 	<ul style="list-style-type: none"> It was acknowledged that any HLS location will require some operational response and these will be developed as part of planning. It was queried if weather protection during transfer should form an evaluation criteria. It was agreed that this could be reviewed following the selection of a preferred option. Following review of the evaluation criteria, it was determined that Option 1 was the preferred HLS location. 	<ul style="list-style-type: none"> It was noted covered walkway access from the HLS to the ED will be reviewed as part of detailed planning. Incorporation of Option 1 in Aviation Report and EIS documentation. Consultation to occur with local neighbours regarding the location of the HLS.

5.4.12 Fire and Rescue NSW and Rural Fire Services

Table 17 Fire Services feedback

Event and date	Feedback received	Project team response
<p>16/02/2022 Eurobodalla Regional Hospital RFS EIS Consultation</p> <ul style="list-style-type: none"> Project update, bush fire risk assessment and fire truck access presented 	<ul style="list-style-type: none"> Noted that there were not any specific fire truck access requirements around the western and southern perimeters of the building. Primarily due to the landscaping as these areas are grassed and all RFS vehicles are 4WD. 	<ul style="list-style-type: none"> Feedback was noted.

5.4.13 State Emergency Service (SES)

Table 18 SES feedback

Event and date	Feedback received	Project team response
<p>30/08/2022 Eurobodalla Regional Hospital SES EIS Consultation</p> <ul style="list-style-type: none"> Project update, flood constraints and emergency management plan considerations presented. 	<ul style="list-style-type: none"> The proposed Emergency Management Plan for the site was discussed: <ul style="list-style-type: none"> The HLS could also be utilised to access the hospital in the event of a flood. SES noted that a boat would be utilised for access from the North as a last resort. SES commented that the Plan is more resilient than the current Hospital. 	<ul style="list-style-type: none"> Feedback was noted and incorporated into the Project Emergency Management Plan.
<p>SES noted that the location of the Facility had been carefully planned and they were comfortable with the proposal.</p>		

6.0 Next Steps

6.1 Consultation during formal public exhibition

Health Infrastructure NSW will support the Department of Planning and Environment's exhibition period, through promotion and informing key stakeholders on how they can make a submission, including via the following tactics:

- Letterbox drop to the same distribution range
- Email to the project distribution list
- Letters to key stakeholders
- Updates to the project specific website
- A summary report highlighting stakeholder and community feedback received during the exhibition period.

6.2 Conclusion

This Consultation Outcomes Report provides a detailed account of the stakeholder and community engagement activities undertaken prior to lodgement of the SSD DA for the Eurobodalla Regional Hospital.

In accordance with the specifications outlined in the SEARs, as well as industry best practice, Health Infrastructure NSW and their project team has developed and implemented an engagement process that exceeds the minimum requirements in notifying and informing all relevant stakeholders, providing many accessible opportunities to ask questions about the project and has incorporated feedback provided into the SSDA.

The consultation program reached a wide range of businesses, residents, stakeholders, and community members across Moruya. This outreach included delivering more than 84,000 letters to around 28,000 local households and businesses, sent correspondence to 19 stakeholders offering a private briefing, had ongoing meetings with 15 different stakeholder groups, ran 15 newspaper advertisements, hosted 9 community information sessions for the Eurobodalla Community, hosted 3 meetings for neighbours, 3 engagement sessions with the local Aboriginal community, attracted more than 5,300 unique visitors to the project specific website over 12 months, and answered 14 email enquiries.

The program has provided opportunity for the community and key stakeholders to have a clear understanding of the project and many opportunities to meet the project team including technical experts, offer their feedback and elect to keep informed as the project continues.

Health Infrastructure NSW will continue to work with all stakeholders during the formal public exhibition period and beyond.

Appendix A Collateral

This appendix provides examples of the types of collateral distributed by the proponent distributed.



NEW EUROBODALLA REGIONAL HOSPITAL DEVELOPMENT

Fact Sheet – March 2022

Planning services at the new Eurobodalla Regional Hospital development

Why is a Clinical Services Plan important?

The first stage in the development of a new hospital is clinical services planning. The Eurobodalla Clinical Services Plan (CSP) helps determine the requirements for a new hospital, confirm the role of the hospital within the District, the range of health care services provided, and how these services may be provided. The CSP outlines the current and projected health service needs of the Eurobodalla population up to 2031 and describes key infrastructure and future clinical services recommendations to best meet those needs.

Who is involved in the preparation of a CSP?

Southern NSW Local Health District undertook comprehensive clinical services planning in 2018-2019 to determine the future range of health services required for the communities in the Eurobodalla Local Government Area. The process included significant stakeholder consultation to inform the planning. The CSP was submitted for review in 2019 and was endorsed by the NSW Ministry of Health in May 2020.

Is the CSP a blueprint?

The CSP is not a blueprint, it is a plan that reflects the current and projected health service needs of a community at a point in time. It is one of the many sources of information that informs the future direction of a new hospital.

How does the CSP inform the delivery of the new Eurobodalla Regional Hospital?

The Master Plan for the new Eurobodalla Regional Hospital development will deliver the clinical needs identified in the CSP. Master Planning provides a clear framework that defines and prioritises areas for the new hospital, now and into the future. The facility will be designed with the capacity to grow as demand for services changes and a building structure that supports staged expansion beyond the foreseeable demand projections.

Will all of the services identified in the CSP be delivered when the new Eurobodalla Regional Hospital opens to patients?

The hospital building will enable the local delivery of more complex clinical services, supporting the

progression of services such as emergency medicine, critical care and maternity to a level four standard. Work that is necessary for the new Eurobodalla Regional Hospital to open with expanded services at Level 4 is already underway. Levels assigned to hospitals describes the level of clinical services, not hospitals or health facilities as a whole

What services will the new hospital deliver?

The new Eurobodalla Regional Hospital will provide:

- An emergency department
- An eight bed Intensive Care Unit (ICU) /Close Observation Unit (COU)
- Increased capacity for chemotherapy treatments
- Surgical and operating theatres
- Expanded medical imaging, including MRI and additional X-ray
- Ambulatory care for community outpatient services
- Paediatric and maternity services including inpatient beds
- Flexible mental health beds and
- Enhanced education and training facilities.

Will there be an increase in beds?

The new hospital will be larger than both Moruya and Batemans Bay hospitals combined and deliver an increase in bed numbers. Contemporary health service design enables flexible use of beds in all clinical areas, as demand requires. This means that wards can be reconfigured if a department needs more beds at any given time.

Will there be any changes to mental health services across the region?

A range of mental health, alcohol and other drugs community programs are available across the Eurobodalla, with staff located in Batemans Bay, Moruya and Narooma. District-wide programs are also provided with staff and the community working together to provide speciality mental health programs, including suicide prevention initiatives; Aboriginal mental health, alcohol and other drugs; perinatal mental health and eating disorders.

Where does the new Eurobodalla Regional Hospital fit into the Coastal Network?

The Coastal Network brings together healthcare services and diverse populations across the South Coast region and includes the Eurobodalla and Bega Valley municipalities and tourist hotspots such as Batemans Bay, Merimbula, and Eden.



GLOSSARY OF TERMS

The current Eurobodalla Health Service: Includes the current Batemans Bay and Moruya Hospitals as well as the Narooma Community Health Centre.












The new Eurobodalla Regional Hospital: Refers to the new hospital at south east Moruya. The existing hospitals at Moruya and Batemans Bay will close once the new hospital opens its doors to patients.

Interim Works: Interim works at Moruya Hospital will ensure the hospital continues to meet demand during the planning and construction of the new Eurobodalla Regional Hospital. The current Moruya emergency department expansion and the refurbishment of the Moruya close observation unit.

Batemans Bay HealthOne: A new, purpose-built facility that will deliver community healthcare services such as GPs, dentists and child, family, aged care and other allied health services.

The new hospital will be larger than both Moruya and Batemans Bay hospitals combined.

The new Eurobodalla Regional Hospital will provide:

-  **An emergency department**
-  **A day-stay surgical unit**
-  **Surgical and operating theatres**
-  **Ambulatory care for community and outpatient services**
-  **An eight bed Intensive Care Unit (ICU) / Close Observation Unit (COU)**
-  **Paediatric and maternity services - including inpatient beds**
-  **Dedicated medical, surgical and rehab beds**
-  **Increased capacity for chemotherapy treatments**
-  **Expanded medical imaging, including MRI**
-  **Flexible mental health beds**
-  **Enhanced education and training facilities**

The facility is designed with the capacity to grow as demand for services changes.

FOR MORE INFORMATION ABOUT THE DEVELOPMENT:
 email: HI-EurobodallaHospital@health.nsw.gov.au | web: eurobodallahs.health.nsw.gov.au



NEW EUROBODALLA REGIONAL HOSPITAL DEVELOPMENT

Project Overview - April 2022



ARTIST'S IMPRESSION

Caring for Eurobodalla communities now and into the future

The NSW Government has announced \$260 million to build a sustainable, modern and purpose-built facility to support the needs of the entire Eurobodalla Shire from Narooma to Batemans Bay.

Using the latest technology and models of care, the new hospital will deliver health services closer to home. The new hospital will:

- Provide care in one location, improving accessibility to a range of health services across the region.
- Help attract and retain high quality staff in a modern working environment that supports excellence in clinical practice and education.
- Provide positive economic and social benefits within the Eurobodalla and surrounding communities through employment, skills development and local expenditure, during construction and into operations.

- Master plan for additional health, education, training and research facilities to future-proof these health services, which can be developed with service partners over time.
- Deliver the supporting infrastructure required for the new hospital, including outdoor green spaces, campus roads and car parking, external road connections, utilities connections, and other site infrastructure.

The new hospital will be larger than both Moruya and Batemans Bay hospitals combined.

The new Eurobodalla Regional Hospital will provide:



An emergency department



A day-stay surgical unit



Surgical and operating theatres



Ambulatory care for community and outpatient services



An eight bed Intensive Care Unit (ICU) / Close Observation Unit (COU)



Paediatric and maternity services - including inpatient beds



Dedicated medical, surgical and rehab beds



Increased capacity for chemotherapy treatments



Expanded medical imaging, including MRI



Flexible mental health beds



Enhanced education and training facilities

The facility is designed with the capacity to grow as demand for services change.

Strengthening the region's Coastal Network

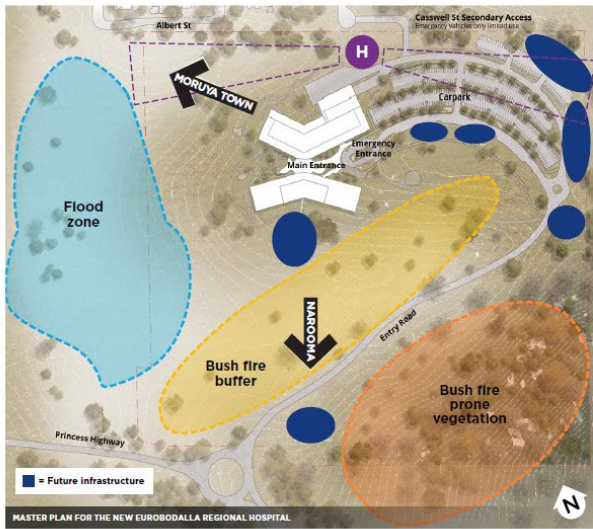
The Coastal Network brings together healthcare services and diverse populations across the South Coast region and includes the Eurobodalla and Bega Valley municipalities and tourist destinations such as Batemans Bay, Merimbula, and Eden. The Network's services cater for the health needs of its residents and the thousands of tourists who visit each year.

The Coastal Network has four hospitals that are supported by community health services at Batemans Bay, Narooma, Moruya, Bega, Pambula and Eden. It also has inpatient and outpatient services, including obstetrics, surgery, acute inpatient, mental health, paediatrics, oncology, renal and sub-acute rehabilitation.




ARTIST'S IMPRESSION





The New Eurobodalla Regional Hospital site

The location for the new Eurobodalla Regional Hospital was announced in December 2020. The site for the new hospital was selected following consultation with community, consumers, local Aboriginal groups, and key stakeholders including Transport for NSW and the Eurobodalla Shire Council.

The site has been evaluated against a range of assessment criteria including current and projected population growth areas, flood and bushfire zones, capacity for future expansion, transport, and access to and from key infrastructure such as Moruya Airport and the planned Moruya Bypass.

For updates on the Moruya Bypass project please visit the project website: www.rms.nsw.gov.au/projects/moruya-bypass

Take a closer look at the master plan

The masterplan and early designs for the new hospital were revealed in December 2021. The key purpose of master planning is to develop a framework for how key clinical connections and requirements can be supported with different types of infrastructure, and how this infrastructure can be located and connected to existing and new health networks, as well as supporting infrastructure such as transport and utilities. It addresses how people will get to and from the hospital and how the hospital works as a place.

The master plan shows how the hospital is situated on the site and considers how the hospital will expand to continue to provide high quality health services well into the future. The campus master plan for the new hospital has been developed in consultation with local and state government agencies, clinicians, operational staff, and the community.

Locating the new hospital and supporting infrastructure

The master plan guides the final hospital design, including the location of infrastructure to support clinical services such as the emergency department, operating theatres and medical imaging, as well as access requirements to the new hospital.

An on-grade helipad

The new hospital includes a helipad to transport patients requiring specialist care to hospitals in Sydney and Canberra. A number of locations for the helipad were investigated as part of the Master Planning process, with an area close to the Emergency Department identified as the site option. This considered the site's topography, flood zone, asset protection zones (bushfire), biodiversity zones and cultural heritage areas as well as aviation requirements to ensure safe take-off and landing. The project team will continue to engage with specialist consultants and with residents to finalise the location.

Hospital site entrance

The hospital site entrance for all public and hospital vehicles, including ambulances will be via the Princes Highway.

Separated internal roads for ambulance and Emergency Department

Within the site, there will be separate access to the Emergency Department (ED) to ensure patients requiring emergency care can enter as quickly as possible without having to use the main hospital entrance.

Secondary access road for emergency vehicles if Princes Highway is blocked

There will be a secondary access road for emergency vehicles off Caswell Street. This access is planned to be used in the event the Princes Highway is blocked and emergency vehicles are unable to access the hospital main entry (for example a traffic incident). It will not be used for general public or staff access.

Construction access to support enabling works

During the hospital construction, and before the new roundabout off the Princes Highway is completed, some preliminary site access routes will be required to support enabling works on site. Planning is under way and residents in the local area will be consulted and informed prior to work commencing.

Working closely with our neighbours and surrounding communities

The hospital team recognise that construction work has the potential to affect our neighbours and the local community. The project has engaged specialist consultants to provide advice on a range of mitigation measures which will minimise the impact of the development.



Will the new hospital be a Level 4 standard?

Yes. The hospital building will enable the local delivery of more complex clinical services, supporting the progression of services such as emergency medicine, critical care and maternity to a level four standard.

Work that is necessary for the new Eurobodalla Regional Hospital to open with expanded services at Level 4 is already underway.

Levels assigned to hospitals describes the level of clinical services, not hospitals or health facilities as a whole.

How to build a hospital

There are three distinct phases:

- planning
- design
- delivery

Each development is tailored to a community's unique needs.

Visit the Health Infrastructure website for more information:

www.hinfra.health.nsw.gov.au/our-business/how-to-build-a-hospital



Where are we now?

We are well underway into the five year process of planning and delivering the new Eurobodalla Regional Hospital and significant progress has been made following the announcement of funding for the new hospital in May 2020.

DEC 2020	<p>The site In December 2020, the site location for the Eurobodalla Regional Hospital was announced in south-east Moruya. The site location was selected following consultation with community, consumers, local Aboriginal groups and key stakeholders including Transport for NSW and the Eurobodalla Shire Council.</p>	
FEB-MAY 2021	<p>The master plan The campus master plan for the hospital buildings has been prepared and endorsed by the architectural and engineering design team, in collaboration with clinicians, operational staff and community members. The master plan is a high-level map of the site that identifies the key elements of the hospital, shows the space each requires and how they best connect with each other. It defines and prioritises areas for the new hospital, now and into the future.</p>	
JUNE 2021	<p>Connecting with Country Engagement gets underway with the first Design Jam and Walk on Country held, on site, with local Aboriginal community representatives.</p>	
DEC 2021	<p>Master plan and early stage designs The master plan for the new Eurobodalla Regional Hospital was revealed at a site visit by the NSW Premier.</p>	
AHEAD	<p>Concept and schematic design Consultation workshops, led by the architectural team, will soon get underway to further progress the designs of the hospital. These workshops involve Project User Groups and include clinicians, operational staff, consumers and community members and consider the positioning and layout of each department. We look forward to presenting these designs to the community.</p> <p>Detailed design Detail design follows this process, looking in even more detail at room layouts, including the requirements and positioning of furniture, fixtures and equipment.</p> <p>State Significant Development Application (SSDA) The SSDA is the statutory planning approval from the Department of Planning and Environment for the construction and operation of a new hospital on the site in south-east Moruya.</p> <p>Construction starts Work on site is expected to start once project planning is complete, design processes have been completed and statutory planning approvals have been achieved.</p>	

Connecting with Country

Closer connections with Country are shaping and informing the new hospital to create a place of healing and wellbeing for all. The new hospital development is a pilot project for the NSW Government Architect's 'Connecting with Country' framework. In addition to the existing community consultation process, Connecting with Country seeks local Aboriginal knowledge in design and in strategies to reduce the impacts of natural events such as fire, drought and flooding through sustainable land and water use practices. Connecting with Country also encompasses the use of local language, cultural health, wellbeing, and healing practices, focused on creating a culturally welcoming and safe facility for all.



CONNECTING WITH COUNTRY CONSULTATION, FEBRUARY 2022

Local flora and fauna

The new Eurobodalla Regional Hospital development team is committed to protecting local flora and fauna on new hospital site. The team engaged experts to carry out day and night surveys of trees, plants and vegetation located on or close to the perimeter of the site. This survey identified plants and vegetation present as well as wildlife and habitat species present.



COMMUNITY INFORMATION AND Q&A PANEL, MARCH 2022

The information gathered will form part of the Biodiversity Management Plan (BMP) for the project. The BMP is one of the guiding set of documents which informs how the site is managed during construction, and once the hospital opens, to ensure native flora and fauna are looked after.

Safety

Throughout the development of the new Eurobodalla Regional Hospital, the safety of residents, students, visitors, businesses, and teams working on-site is our number one priority.

How can you be involved?

Health professionals, consumers, and communities across the Eurobodalla region all have an important role in shaping key aspects of the new hospital.

There are currently 17 Project User Groups comprising of approximately 170 nominated health service staff, clinical leads and hospital consumers who influence the design of physical spaces with recommendations of how they will work in the future.

Consultation with staff, stakeholders and community looks at the services to be provided and activities to be performed; where and how the hospital will also work and interact with other units, as well as shaping key aspects of the hospital amenity and facilities.

Have your say!

Complete our community survey

Please take a moment to complete a short survey and tell us how you are feeling about the plans for the new Eurobodalla Regional Hospital development.

The results from the survey will continue to guide the development and ensure we answer your questions and provide the community with useful information about the project.



The survey is open from 7 April until 20 May 2022.

Scan the QR code or visit the project website: eurobodallahs.health.nsw.gov.au

FOR MORE INFORMATION ABOUT THE DEVELOPMENT:

email: HI-EurobodallaHospital@health.nsw.gov.au | web: eurobodallahs.health.nsw.gov.au

18 February 2022 Southern NSW Local Health District Facebook post



Southern NSW Local Health District

18 February · 🌐

Community members are invited to shape Country for the new Eurobodalla Regional Hospital development.

Health Infrastructure and Southern NSW Local Health District (SNSWLHD) are working with Yerrabingin and Conrad Gargett (architects) to host a range of activities that recognise and celebrate the local ecology and Aboriginal cultural heritage of the Eurobodalla.

There are four activities and community members are welcome to attend as many as they would like.

For more information about the activities and how to get involved visit: <https://eurobodallahs.health.nsw.gov.au/connecting-with...>



👍 4

2 shares

👍 Like

💬 Comment

➦ Share

18 March 2022 Southern NSW Local Health District Facebook post



Southern NSW Local Health District

18 March · 🌐

Today's Eurobodalla Regional Hospital community forum will be live streamed at 1.00pm via this Vimeo link: <https://vimeo.com/689109921>

Questions can be submitted online during the session:

Go to: SLIDO <https://www.sli.do/>

Enter the event code: 440509

For more information about the new Eurobodalla Regional Hospital development please visit the project website:

<https://www.eurobodallahs.health.nsw.gov.au/>



Southern NSW Local Health District

17 March · 🌐

Are you interested in finding out more about planning for the new Eurobodalla Regional Hospital?

The Eurobodalla community is invited to attend an information ...

See more

👍 7

2 shares

👍 Like

💬 Comment

➦ Share

4 April 2022 Health Infrastructure Media Release

STAFF AND COMMUNITY INPUT SHAPES THE NEW EUROBODALLA REGIONAL HOSPITAL

Over 120 community members, staff and residents have attended information sessions, pop-up stalls and online forums throughout February and March for the new Eurobodalla Regional Hospital.



The information sessions provided a great opportunity to hear from community, residents, staff and Aboriginal elders and community, and gather their feedback as we progress the planning phase of the project.

On Friday 18 March 2022, the project team and representatives from Health Infrastructure joined the Minister for Health and Minister for Regional Health at the RSL Hall in Moruya to talk about the planning and design process, masterplan considerations and answer questions directly from the community.

The feedback received is being used to inform:

- The delivery of a welcoming and culturally safe environment for everyone who visit the new hospital.
- Site information and siting of key infrastructure, such as the helipad and the secondary access road.
- Staff attraction and retention.
- Ongoing trade and employment opportunities.
- Future expansion opportunities on the new hospital site, including staff and carers accommodation, preventative health, and education facilities.

The project team is continuing to refine the designs to ensure the project delivers new spaces, improved room layouts and amenities, focused on strengthening and expanding models of care in preparation for a smooth transition to the new level four facility.

The team will continue working with neighbouring properties around construction impacts and mitigation measures for the new helipad service.

Watch the video:

The video from the Information and Q&A panel, held in Moruya on Friday 18 March is [available to view here](#).

14 April 2022 Southern NSW Local Health District Facebook post



Southern NSW Local Health District

14 April · 🌐

Help shape the new Eurobodalla Regional Hospital!

Take a look at the latest plans and designs. Ask questions and let us know what you think.

Members of the new Eurobodalla Regional Hospital project team will be ready to meet you at the following locations:

Batemans Bay Library
 Wednesday 20 April
 10am to 11.30am

Moruya Library
 Wednesday 20 April
 3pm to 4.30pm

Narooma Library
 Thursday 21 April
 10am to 11.30am

Moruya Country Markets
 Saturday
 7 May

Scan the QR code pictured to complete our community survey.

Website: eurobodallahs.health.nsw.gov.au



Have your say.

Scan the QR code to complete our community survey about the new Eurobodalla Regional Hospital



👍 1

1 share

👍 Like

💬 Comment

➦ Share

'We Are Southern News' from SNSWLHD

NEW AND IMPROVED

Hospital highlights

Launch of Eurobodalla Regional Hospital masterplan

The masterplan for the new \$260 million Eurobodalla Regional Hospital at Moruya was revealed at a site visit by the NSW Premier Dominic Perrottet and Member for Bega Andrew Constance MP in December.

'We've listened to the community, experts in health planning and our clinical and allied health staff. They want this new hospital to grow with the residents of the Eurobodalla and that's what my government is delivering,' Mr Perrottet said.

The Eurobodalla Regional Hospital will be built to accommodate a Level 4 health facility.

The hospital will feature the latest technology and models of care. This will include an improved Emergency Department capacity, specialist consultation rooms, an expansion of medical imaging including a second x-ray machine and MRI, as well as other amenities including space for staff education and training.

The masterplan and early designs have been prepared in collaboration with clinicians, operational staff, local Aboriginal community representatives and community members.

The site acquisition process is proceeding, and early and enabling works are expected to start in 2022.

Construction of a facility of this size generally takes between two to three years to complete and is expected to open to patients in 2025.

The new Eurobodalla Regional Hospital will include:

- ✓ An Emergency Department
- ✓ An eight bed Intensive Care Unit (ICU) /Close Observation Unit (COU)
- ✓ Increased capacity for chemotherapy treatments
- ✓ Surgical and operating theatres
- ✓ Expanded medical imaging, including MRI and additional X-ray
- ✓ Ambulatory care for community outpatient services
- ✓ Paediatric and maternity services - including inpatient beds
- ✓ Flexible mental health beds associated with the medical inpatient unit
- ✓ Enhanced education and training facilities.

More information about how stakeholders and community members can get involved in the project is available at www.eurobodallahs.health.nsw.gov.au



Pictured (L to R): Craig Brown, Cara Young (Close Observation Unit Nurse Unit Manager), Kathryn Lyons (Site Manager/ Director of Nursing and Midwifery), Meegan Connors (General Manager Coastal Network).

Close Observation Unit opens at Moruya Hospital

People with complex medical or surgical needs across the Eurobodalla will benefit from the new Close Observation Unit (COU) that opened at Moruya Hospital in December.

The COU opened with four treatment spaces but will expand to seven in 2022. It will improve the capacity for clinical response and support new models of care in preparation for the planned Intensive Care Unit at the new Eurobodalla Regional Hospital.

Early designs of the new Eurobodalla Regional Hospital Development, artist impression.



LOCAL HEALTH NEWS **7**

5 April 2022 Southern NSW Local Health District Facebook post



Southern NSW Local Health District

5 April · 🌐

NEW EUROBODALLA REGIONAL HOSPITAL COMMUNITY ENGAGEMENT UPDATE

Over 120 community members, staff and residents have attended information sessions, pop-up stalls and online forums throughout February and March for the new Eurobodalla Regional Hospital. The information sessions provided a great opportunity to hear from community, residents, staff and Aboriginal elders and community, and gather their feedback as we progress the planning phase of the project.

On Friday 18 March 2022, the project team and representatives from Health Infrastructure joined the Minister for Health and Minister for Regional Health at the RSL Hall in Moruya to talk about the planning and design process, masterplan considerations and answer questions directly from the community.

The feedback received is being used to inform:

- ✅ The delivery of a welcoming and culturally safe environment for everyone who visit the new hospital.
- ✅ Site information and siting of key infrastructure, such as the helipad and the secondary access road.
- ✅ Staff attraction and retention.
- ✅ Ongoing trade and employment opportunities.
- ✅ Future expansion opportunities on the new hospital site, including staff and carers accommodation, preventative health, and education facilities.

The project team is continuing to refine the designs to ensure the project delivers new spaces, improved room layouts and amenities, focused on strengthening and expanding models of care in preparation for a smooth transition to the new level four facility.

May 2022 – Invitation to attend neighbourhood update



HEALTH INFRASTRUCTURE
NEW EUROBODALLA REGIONAL HOSPITAL DEVELOPMENT

INVITATION: NEIGHBOURHOOD UPDATE AND Q&A

Tuesday 3 May 2022, 5 – 6:30pm

Moruya Golf Club, Evans Street, Moruya NSW 2537



Image 1. New Eurobodalla Regional Hospital. Early state designs (Artist's impression, December 2021).

The new Eurobodalla Regional Hospital project team is pleased to come back to our neighbours with a project update and to share insights into how the feedback we have received is informing the designs and plans for the hospital. The session will also provide an opportunity to ask questions and share feedback and local knowledge.

Please let us know if you're coming along



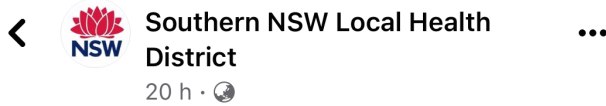
Scan the QR code or contact the project team: HI-EurobodallaHospital@health.nsw.gov.au

Navigation bar with page number '1 of 2', search, and refresh icons. URL: eurobodallas.health.nsw.gov.au

8 August 2022: Southern NSW Local Health District Facebook post

1:22 ↗

5G 🔋



The designs of the new \$260 million state-of-the-art Eurobodalla Regional Hospital have been unveiled, showcasing an overall increase in bed capacity and significantly expanded health service.

Community drop-in sessions are set to be held this week where community members can find out more and have their say about the new Eurobodalla Regional Hospital Development.

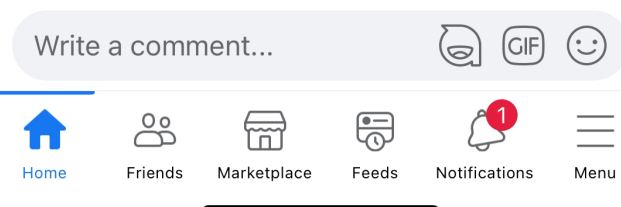
Wednesday 10 August 2022, 9.30am – 3pm,
Narooma Plaza, 185 Princes Highway, Narooma

Thursday 11 August 2022, 9.30am – 3pm, Village
Centre Batemans Bay, 1 Perry Street, Batemans
Bay

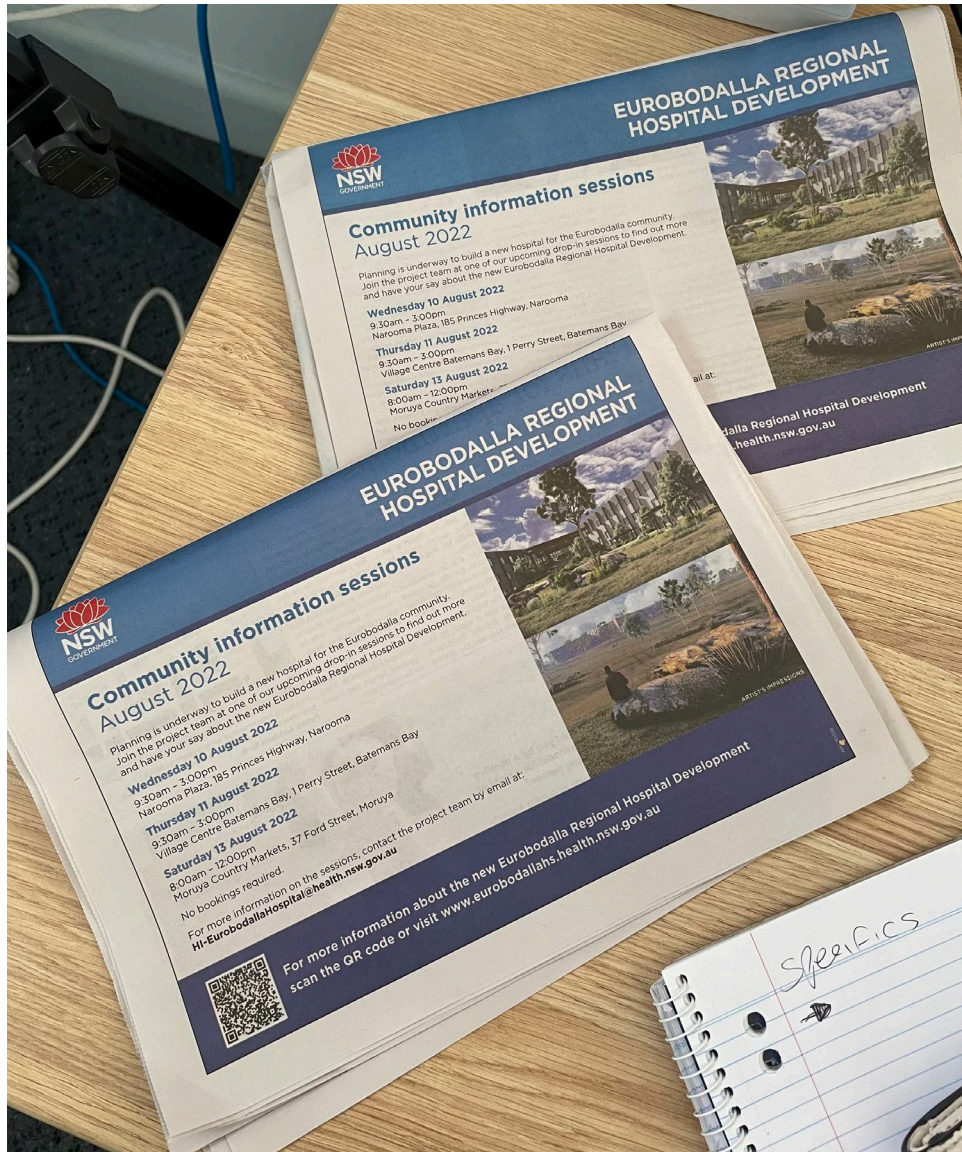
Saturday 13 August 2022, 8am – 12pm, Moruya
Country Markets, 37 Ford Street, Moruya

Bookings are not required.

For more information and to see images visit:
<https://www.eurobodallahs.health.nsw.gov.au/news-and-publications/latest-news/2022/designs-unveiled-for-the-new-eurobodalla-regional-hospital>



4 August 2022 – local newspaper advertising



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The Beagle · 2 days ago

Designs of new \$260 Eurobodalla Regional Hospital unveiled

The designs of the new \$260 million state-of-the-art Eurobodalla Regional Hospital have been unveiled, showcasing an overall increase in bed capacity and significantly expanded health service.

The Minister for Health said the new hospital will provide more services than are currently available at the Moruya and Batemans Bay hospitals combined.

"We're at an exciting stage with plans for the \$260 million Eurobodalla Regional Hospital revealing a sustainable, contemporary facility that will support the needs of the entire Eurobodalla Shire, from Narooma to Batemans Bay, as well as the many holidaymakers who visit each year," the Minister said.

"The local community has been instrumental in the design of the hospital and I urge everyone to come along to the upcoming consultation sessions and be involved in this game-changing project."

Minister for Regional Health said the NSW Government is delivering a modern, purpose-built health facility designed to grow with the community.

"The community has been involved every step of the way, with health professionals, staff, and locals, including Aboriginal community representatives, influencing key elements of the hospital from the master plan through to the concept design."

"Excitingly, for the first time, the Eurobodalla community will have its own Intensive Care Unit with an eight-bed unit being built as part of the new hospital. I know that this is something that has been advocated strongly for by the community and I thank them for their efforts.

"Not only will this new hospital improve health outcomes, experiences and services for communities from Narooma to Batemans Bay, it will also drive employment and skills development across the region throughout construction," the Minister for Regional Health said.

The Eurobodalla Regional Hospital will be built to accommodate a Level 4 health facility and includes:

- Emergency Department
- Eight-bed Intensive Care Unit
- Increased capacity for chemotherapy and increased access to renal dialysis
- Surgical and operating theatres and a day stay surgical unit
- Expanded medical imaging department, including MRI service
- Ambulatory care for community and outpatient services
- Dedicated inpatient paediatric beds, paediatric short stay unit and special care nursery
- Dedicated inpatient palliative care beds
- Mental health beds for short term admission
- Dedicated education and training precinct including a simulation lab

As yet there is no mention of the \$8 million radio-therapy facility that has been funded by the Federal Government. NSW Health still appear to be in denial of this facility to the extent that it cause embarrassment when raised and presents as a clear failure in communication between bureaucrats and politicians.

There is little doubt the question of the radio therapy facility will be foremost in the minds of the 3000 plus who have already signed a petition seeking a commitment from NSW Health to action the facility given the money has been provided.