

# EUROBODALLA HEALTH SERVICE

**Clinical Services Plan Update July 2020** 

# **Key Directions**

The future Eurobodalla Health Service will:

- consolidate existing services and reduce current duplication and inefficiencies
- increase the provision of care in the region to provide care as close to home as possible, in a phased and coordinated way that is prioritised according to service need and aligned with local capability.

Eurobodalla CSP presents an opportunity to plan services to meet the needs of the ageing population with a strong emphasis on networking, the integration of services and partnering with patients and external service providers.

#### **Future role**

The future Eurobodalla Health Service will be:

- provided at one site with strategically located outreach services available based on community need.
- a culturally welcoming, responsive and culturally competent service where the workplace acknowledges the traditional custodians of the land and makes respectful use of art, symbols, and language.
- an inclusive service for all people where the patient is at the centre of their journey.
- developed using multidisciplinary care models that follow the patient journey and provide seamless transfers between services.
- adaptable and innovative including adoption of best practice initiatives into clinical practice.
- adopting information technology solutions to work towards supporting patient care that is safe, timely and efficient and where possible, local.
- underpinned by the Older Persons Care stream to reflect the population profile of the region.

# **Proposed increases (total)**

	From	То
Beds	111	165
ED spaces	10	16
Outpatient	54	70

### **Principles**

The overarching principles of the new service will ensure that it:

- Is culturally appropriate and inclusive.
- Is integrated across all disciplines.
- Includes a range of emergency, inpatient and ambulatory models.
- Reduces duplication.
- Is underpinned by the unique population needs of the Eurobodalla.

### **Community benefits**

- Eurobodalla Health Service will increase the complexity
  of services that can be provided locally. This, along
  with providing an integrated service of inpatient and
  ambulatory care, will greatly improve local access to
  services.
- Future services for Eurobodalla will not be duplicated but rather provided across one main campus with networked outreach programs to support peripheral communities.
- The service of the future will bring together multidisciplinary teams (medical, nursing, allied) to provide services for the patient when and where they need it and optimise resources. This will include improved partnerships to integrate and coordinate care for our community in the Eurobodalla.
- Patients will move seamlessly between services and streams.
- An older person's care service will be established to support older people within each stream.





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#### What's next?

- The project team will recruit the project Consultants who will work with key Stakeholders to commence master planning and complete the other early planning activities of the new facility.
- Consultation with staff, stakeholders and community will be undertaken to finalise site selection.
- A review of current services and ways of working is underway.
- Working with staff, interim plans will be implemented to maximise patient safety through our service and prepare staff and community for delivering services in the new building.
- Interim changes may include theatre, critical care, and a transport plan.



## Information sources

Information to inform the service plan comes from a variety of sources:

- Research and analysis of existing service delivery and flow of patients (where they come from and go to for services).
- · Projected service needs based on current delivery and projected population growth.
- Review and research into new models of care, new technology and best practice care.
- · Consultation and planning with staff (including doctors, nurses and other health professionals).
- Feedback from members of the local community, Council and consumer advocates.
- · Data and feedback provided by our partners.

More information on the Clinical Services Plan can be found on the Southern NSW LHD website.