



**The Hon. Brad Hazzard MP**  
Minister for Health and Medical Research

Ms Helen Dalton MP  
Member for Murray  
Email: murray@parliament.nsw.gov.au

Your ref DEN067-200609-BH  
Our ref M20/8707

Dear Ms Dalton

Thank you for your letter about the assessment by NSW Ambulance of the emergency response needs of Tocumwal, which was discussed at our meeting on 26 February 2020.

I acknowledge the reasons that prompted you to write and appreciate your continued support of the Tocumwal Lions Club Ambulance for Tocumwal Steering Committee.

In response to our meeting, NSW Ambulance undertook an extensive review of the data underpinning the original assessment, regarding the ambulance needs of Tocumwal. This included the impact of traffic flows on the Newell Highway, and the response performance from the nearby Ambulance stations at Finley and Berrigan.

In addition, Mr Brian Jackson, Executive Director Finance and Corporate Services, NSW Ambulance, visited Tocumwal on the weekend of 7 – 8 March 2020, to better understand the local area, its areas of population growth, and the reasons local residents access medical services, including accessing health service in the nearby Victorian border town of Cobram.

Dr Dominic Morgan, Chief Executive, NSW Ambulance, has advised that the assessment identified that at present, the demand levels in Tocumwal would not result in the area being further prioritised relative to areas of greater ambulance demand, given the close support provided by Finley and Berrigan stations and the presence of a NSW Ambulance Clinical Volunteer service being located within the town.

I have enclosed a copy of the assessment recently completed by NSW Ambulance for your information. It includes extensive information on the existing and expected future demand levels for ambulance services at Tocumwal.

I am further advised that NSW Ambulance conducts annual or more frequent reviews of demand growth, including the level of supply provided by volunteers. NSW Ambulance has robust planning systems to monitor population growth and service demand, to ensure the needs of the community are met and inform future resource allocation decisions.

Thank you again for writing. If you would like more information, please contact Mr Brian Jackson, Executive Director, Finance and Corporate Services, NSW Ambulance, at

[REDACTED] or on [REDACTED]

Yours sincerely

**The Hon. Brad Hazzard MP**  
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31 JUL 2020